## Clerk Training Webinar

May 31, 2018 2:00 – 4:00 CST



## **AGENDA**

May 31, 2018 2:00 – 4:00 CST



- Adjunct Eligibility
- Income Assessment Overtime and bonuses
- Presumptive eligibility
- Certification guide

NE WIC 5.31.18



# Adjunct Eligibility

MAY 31<sup>ST</sup> WEBINAR

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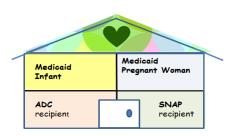
# USDA requirement to assess adjunct eligibility

# 4 adjunct eligibility programs

MEDICAID, SNAP, ADC, 599 CHIP

WIC applicants verified as participating in: Medicaid, SNAP, or ADC, are income eligible for WIC

**ALL household members** are income eligible for WIC if the household includes...



The presence of 1 of the above people in the household, makes ALL members of the household adjunct income eligible for WIC.

Only the CHILD is income eligible for WIC if <u>child</u> is receiving ...



- Medicaid
- •Is a Foster Child under age 5

Conferring Adjunct Income Eligibility

## Newborn infants waiting on Medicaid Cards

Babies applying for WIC within the first 60 days after birth, who do not have a Medicaid Card yet, and did not bring proof of income:



If you can verify mom's Medicaid



Then infant is adjunct income eligible until 1st Birthday

# 599 Chip – pregnant woman

DEFINE...

### Adjunct Income Eligibility - 599 CHIP

WIC applicants verified as participating in 599 Chip are automatically income eligible for WIC.

A Pregnant Woman (receiving 599 CHIP) for unborn baby



....is adjunct income eligible for WIC (during her pregnancy)

#### 599 CHIP:

- is **not** Medicaid
- is **only** for pregnant teens and women.
- does not confer adjunct income eligibility to anyone else in the family while she is pregnant like Medicaid does.
- ends for mom at delivery

# 599 Chip - babies

DEFINE

#### Adjunct Income Eligibility

WIC applicants verified as participating in 599 Chip may be automatically income eligible for WIC.

<u>The 599 Chip baby</u> becomes adjunct income eligible for WIC, if the baby is enrolled in WIC <u>during the month</u> they were born



Ex: Infant born March 1<sup>st</sup> would have until March 31<sup>st</sup> to enroll as adjunct income eligible under 599 CHIP.

An Infant born on March 25<sup>th</sup> would only have 6 days (until the end of the month) to enroll as adjunct income eligible under 599 CHIP.

#### HOWEVER,

If you are seeing a 599 CHIP Infant for WIC **AFTER the month they were born** .... They are <u>NOT</u> adjunct income eligible under 599 CHIP

These babies must have their own Medicaid to be adjunct income eligible or you must see proof of income

# Ways to assess adjunct eligibility

# If documents are older than 30 days:

**Call NMES Phone Line** – to try to verify active enrollment for Medicaid, 599 CHIP

Check Medicaid Online Verification to verify enrollment in Medicaid, 599 CHIP

**Try reprinting Notice of Action Form** for ADC & SNAP and recheck if eligible or not

Medicaid Web Verification
<a href="https://cicsppr1.ecs.nebraska.go">https://cicsppr1.ecs.nebraska.go</a>
v:3113/RFS6

NMES Line

- · 1-800-642-6092
- · 402-471-9580

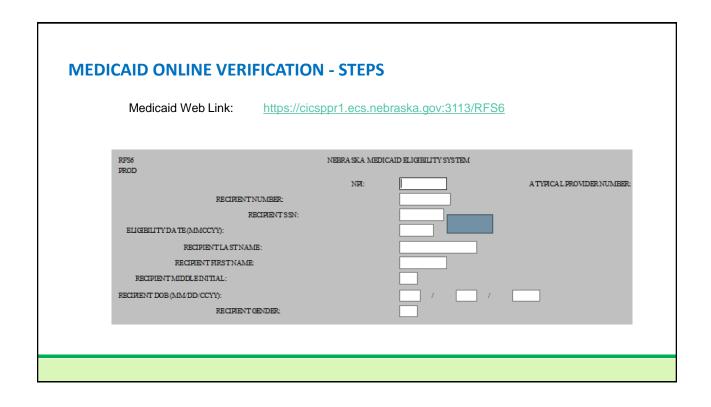
SNAP Website and Phone Number

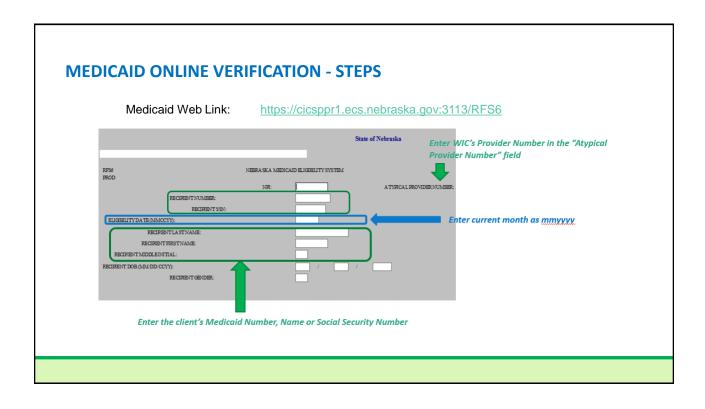
- www.ucard.chase.com
- Phone Number: 877-247-6328

ReliaCard Website and Phone Number

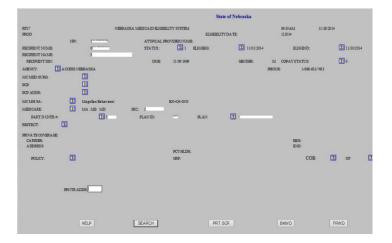
- www.reliacard.com
- Phone Number: 866-276-5114





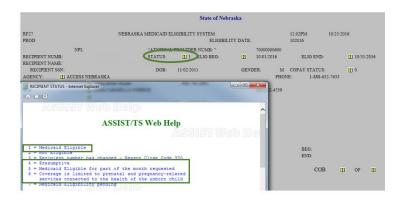


#### **MEDICAID ONLINE VERIFICATION - STEPS**



#### **MEDICAID ONLINE VERIFICATION - STEPS**

We are looking for a 1, 4, 5 or 6 in the status box on the Medicaid Eligibility System screen to indicate the client is eligible for Medicaid for the current month.



#### **MEDICAID ONLINE VERIFICATION - STEPS**

WHEN: The "STATUS' is 5, check the ELIG BEG and ELIG END dates to see what days of the month the client is eligible. (See the example below)



 $\underline{\textit{WHEN:}}$  The "STATUS" is 6 this designs a 599 CHIP mom or baby.

WHEN: The "STATUS" is 2 or 7 the client is NOT Medicaid eligible for the month checked. They would not be adjunct income eligible for WIC because of Medicaid.

If adjunct eligibility can be verified then client is marked as adjunct eligible in Journey and a verbal income declaration amount is documented.

Simply <u>ask</u> client how much money is coming into the household and enter the amount in Journey.

### In contrast,

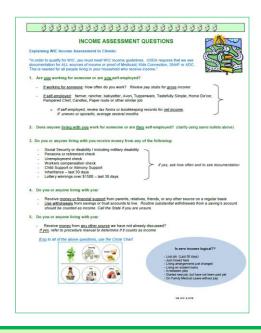
Those who are <u>not</u> adjunct eligible will have to undergo a <u>full</u> income assessment by showing proof of all income for all household members in the past 30 days.

The <u>income path questions</u> are asked to ensure all income is considered when not adjunct income eligible

#### For example, this includes:

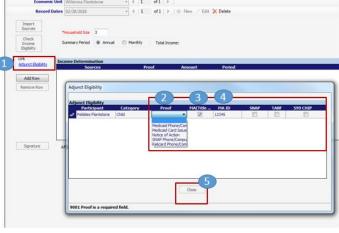
- Situations where you could not verify current participation in one of the Adjunct Eligibility programs
- · Clients who have applied and are listed as pending
- Clients who forget to bring documentation of Adjunct Eligibility and you do not have enough information to verify

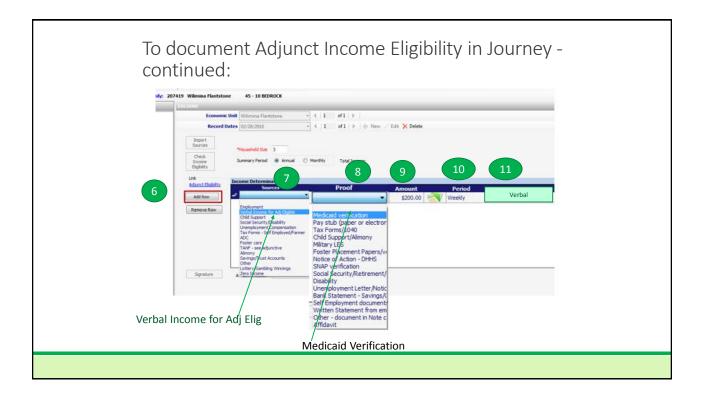
### Income Path



# How to document adjunct eligibility in Journey







### **Correctly Documented: Adjunct Panel**

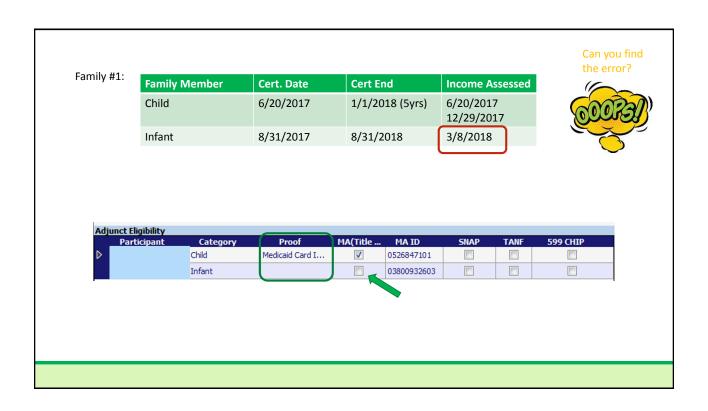
Ad	Junct Eligibility							
	Participant	Category	Proof	MA(Title	MA ID	SNAP	TANF	599 CHIP
	Ginger Giraffe	Breastfeeding	Medicaid Phone/	<b>V</b>	0338948	<b>V</b>		
	Minnie Giraffe	Child	Medicaid Phone/	V	0338949	<b>V</b>		
D	Long Legs Giraffe	Infant	Medicaid Card I	<b>V</b>	0338950	<b>V</b>		

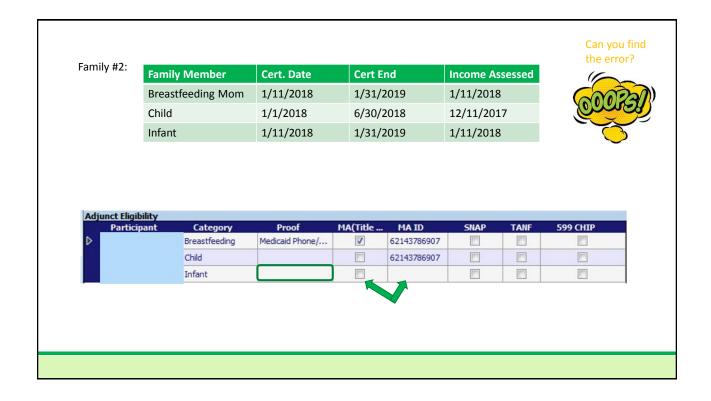
#### Correctly Documented: Income Panel

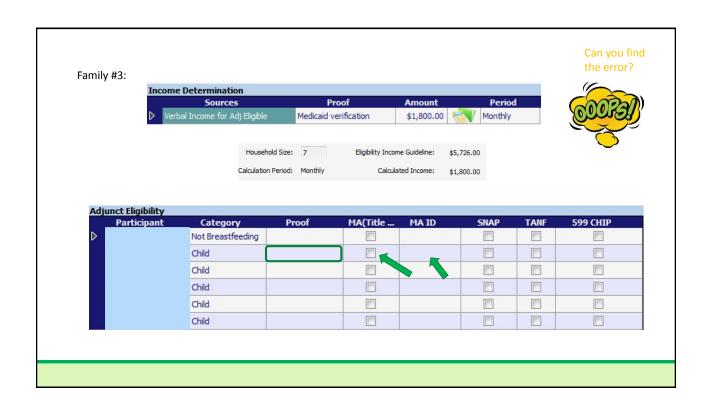
Income Determination				
Sources	Proof	Amount	Period	Note
Verbal Income for Adj Eligible	Medicaid verification	\$1,756.00	Monthly	verbal

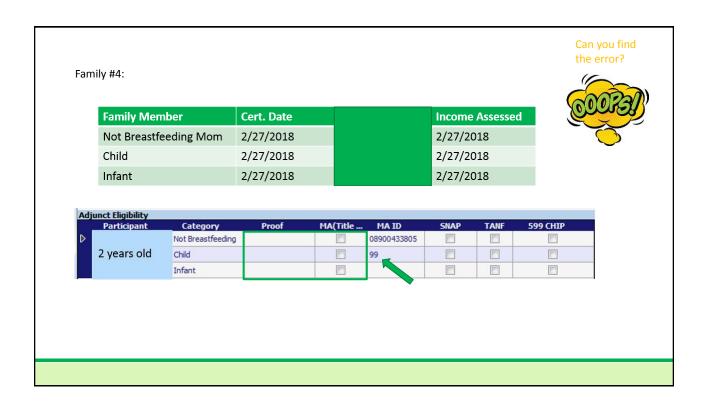
# Common errors in documenting

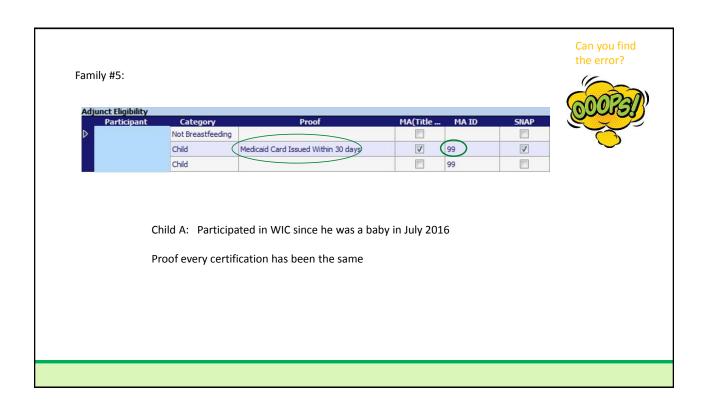


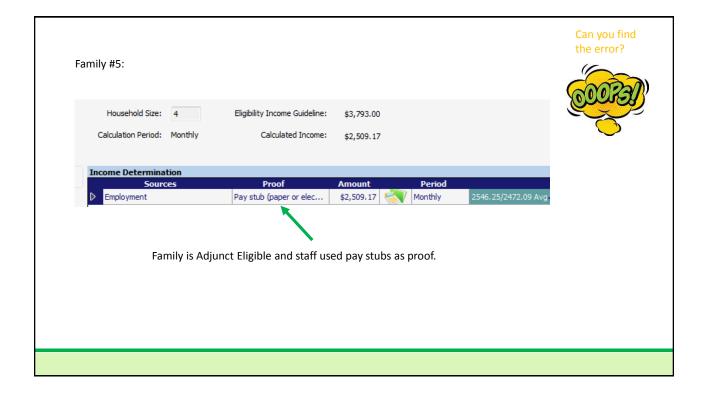


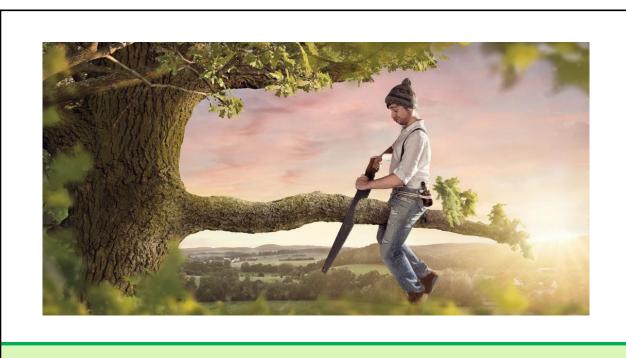












# QUESTIONS





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OVERTIME & BONUSES





# Overtime & Bonuses

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**Bonus: One Time Payment** 

Is only counted in the month it is received



**Bonus: One Time Payment** 

## **Examples:**

- **➤** Holiday/End of year
- **Reenlistment**
- **➢** Hiring



#### **Bonus:**

Step 1 -- Enter amount earned from working



#### Step 2 -- Add a Row and Enter bonus as Annual Payment



Sources	Proof	Amount	Period	Note
Employment	Pay stub (paper or elec	\$800.00	Weekly	\$800 x 4
Employment	Pay stub (paper or elec	\$1,000.00	Annual	Bonus

# Hiring or Reenlistment Bonus: Paid One Time

Step 1 -- Enter amount earned from working



#### Step 2 -- Add a Row and Enter bonus as Annual Payment



# Uniform Allowances: Handle the Same as Bonuses

Step 1 -- Enter amount earned from working



#### Step 2 -- Add a Row and Enter the Uniform Allowance as Annual Payment



# **Overtime:**

**Defined As:** 

➤ Hours worked in excess of 8 hrs./day or 40 hrs./week

# **Overtime: Three Types**

- 1) Routine, Regular, Frequent
- 2) Sporadic, Infrequent
- 3) Seasonal



## **Routine Overtime:**

Overtime Pay on a Paystub: >Every week or on a set (routine) pattern



## **Infrequent or Sporadic Overtime:**

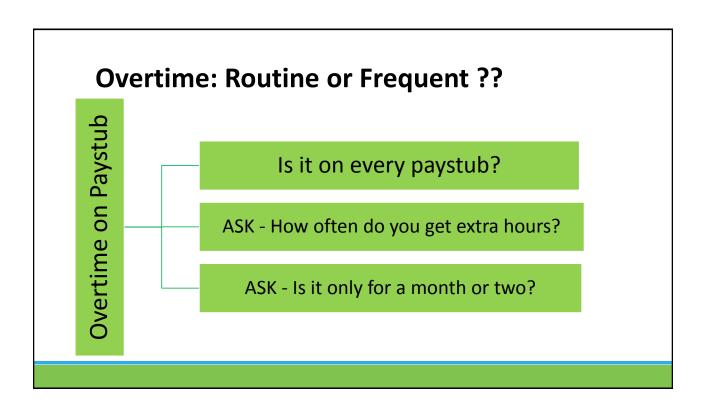
### **Overtime Pay on a Paystub:**

- On only one paystub
- Paystub shows zero OT for time period covered, but there is OT shown for previous pay periods in the YTD area.

## **Seasonal Overtime:**

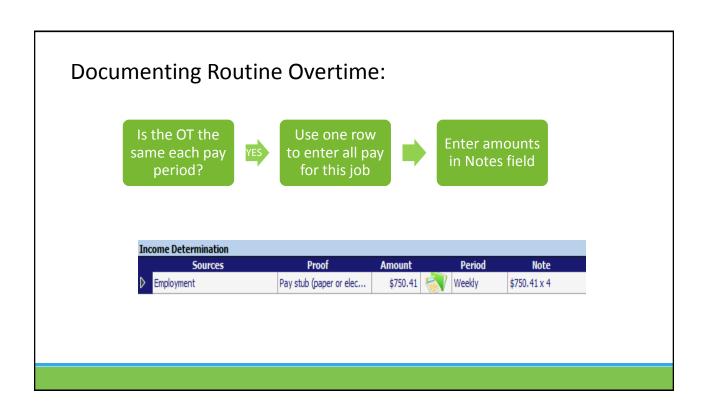
On only one paystub

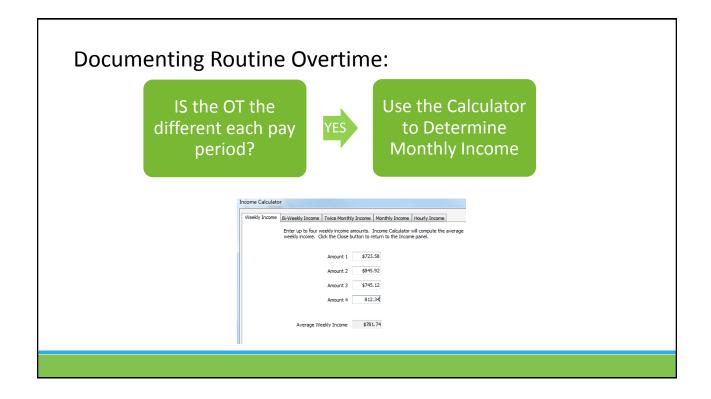
Paystub shows zero for time covered, but there is OT shown for previous pay periods

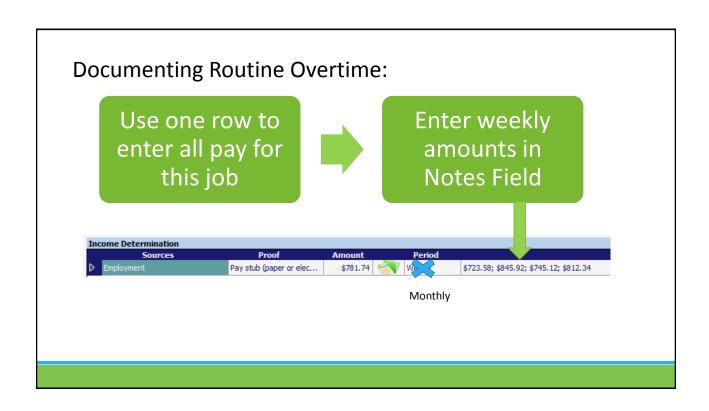


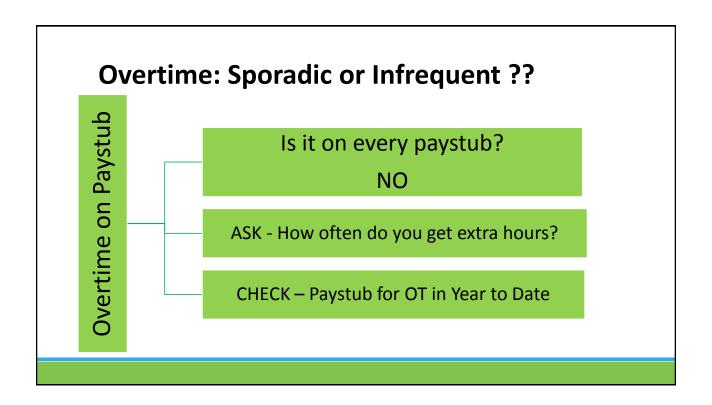
## Examples Jobs with Routine Overtime:

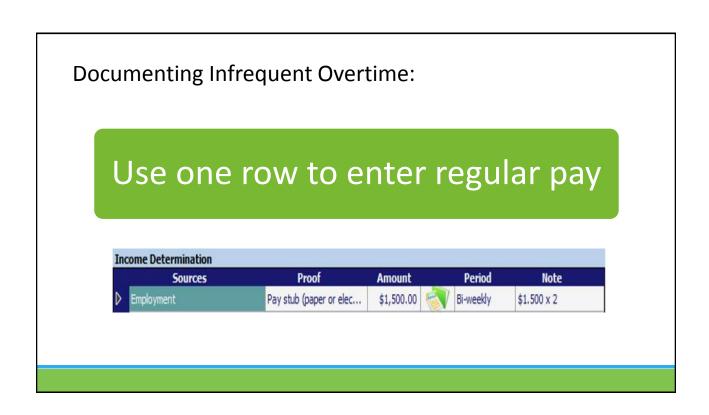
- Manufacturing
- Construction
- Packing Plant

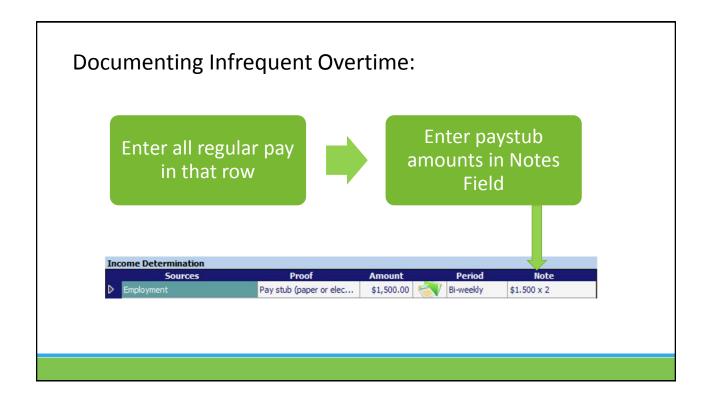


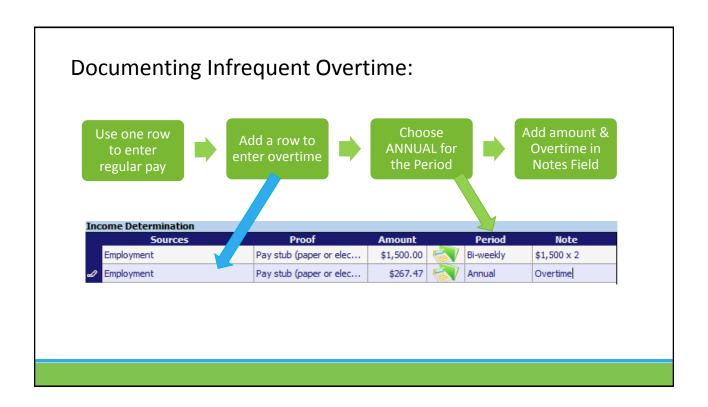


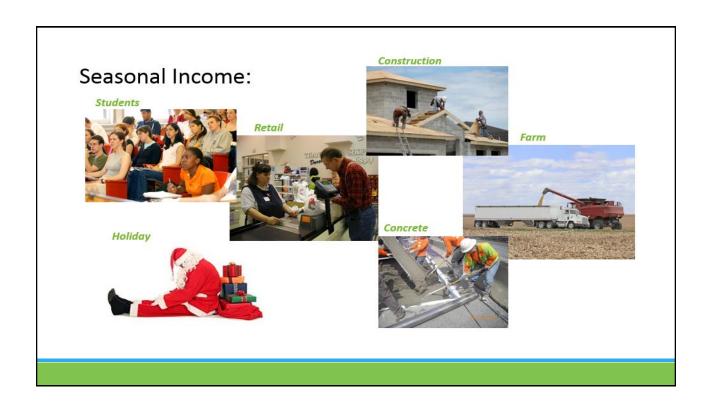










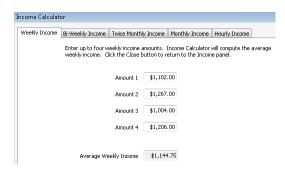


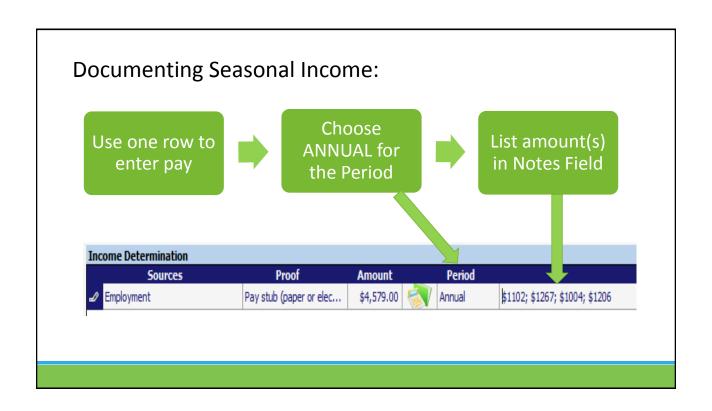
#### Seasonal Income:

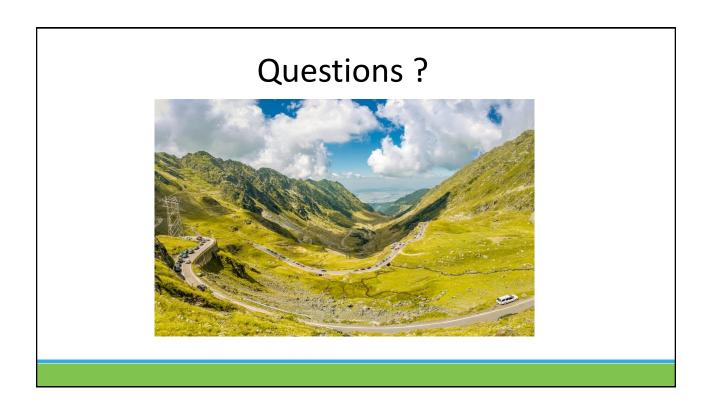
- Lasts a limited/short time
- Only for Part of the Year
- Work Many Hours in a Pay Period
- Little or No Income Rest of the Year

## **Documenting Seasonal Income:**

# Use the income calculator to combine the amounts









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PRESUMPTIVE ELIGIBILITY





# Presumptive Eligibility Form - Pregnant Women

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What is presumptive eligibility for pregnant women?



An abbreviated process that allows certain medical providers to determine Medicaid Eligibility for pregnant women.

## Process for Presumptive Eligibility

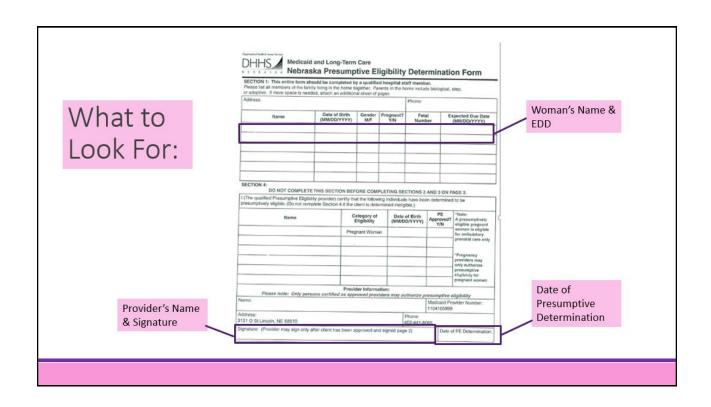
### **Authorized Providers assess:**

- ✓ Stated Income for family
  - √ Wife & Husband if living in home
  - √ Teen & Parents (unless teen is emancipated)
- √ Citizenship/Eligible Alien Status

# Presumptive Eligibility Form

Given to every woman determined presumptively eligible for Medicaid

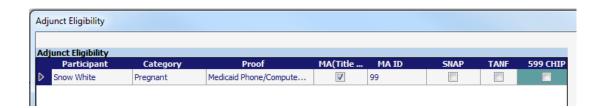
Please list all mombers of the to or adoptive. If more space is no	mity living in the	home to	ogether. Pe	rents in the i paper.	taff memb name inclus	er. le biological	step.	
Address:					Phone:			
Name		Date of Birth (MM/DD/YYYY)		Pregnant1 Y/N	Fet Numi		Expected Due Date (MM/DD/YYYY)	
	-					-		
	-							
	_	-				-		
DO NOT COMPLE	TE THE COOK	w nee	000 000				200001	
(The qualified Presumptive Elig resumptively eligible. (Do not or	faility provider) or	ortify the	at the follow	ino individu	de house has			
Namo		Category of Dat		Date	of Birth	PE Approved Y/N	"Note: A presumptively eligible pregnant	
		Pregnant Woman		an .			weman is eligible for ambulatury prenatal care only	
		-		_				
							Prognancy providers may only authorize	
		_		-			presumptive eligibility for pregnant women	
Please note: Only pe	esons cortified	Provi	der Informa	ation:	refficiency in		-R-Miller	
irne:				ours may a	отопер		rovider Number:	
					Phone: 402-441-8065			
gnature: (Provider may sign onl	y after client has	been a	pproved an	d signed par			of PE Determination	
OTICE TO PROVIDERS: Please check Medical presumptive elig	accept this form	as pro	of of tempo	van Medra	coverage.			



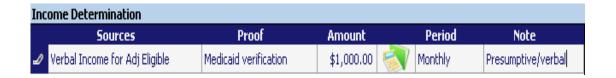
# Medicaid Presumptive Eligibility

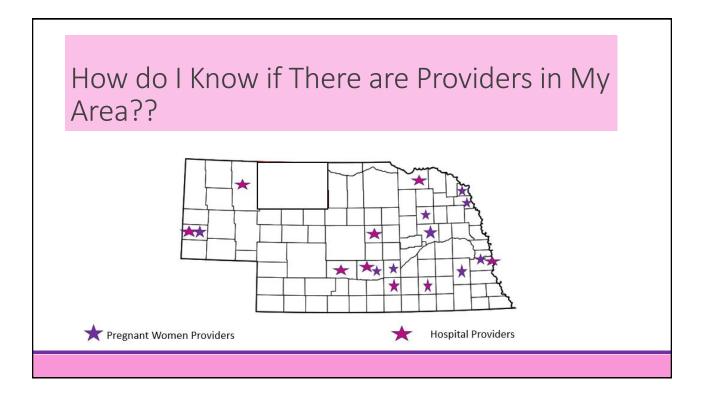
- Form is valid as Proof of Medicaid Eligibility for 45 days from PE Determination
- ➤ Women who bring a Presumptive form to within with in the 45 days are considered adjunct eligible for WIC
- ➤ Confers income eligibility to everyone in the family
- She is eligible for the entire pregnancy (do not have to recheck income after the 45 days)

# How to document presumptive eligibility in Journey — *Adjunct Eligibility Panel*



# How to document presumptive eligibility in Journey — *Income Panel*

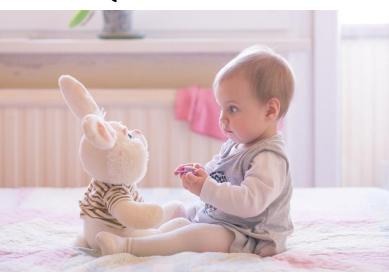




## What Can WIC Do??

- ☐ Visit the providers in your area
  - ☐ Let them know about WIC
  - ☐ Ask them to give your clinic information to pregnant women they see
  - Develop information card they can give to women they determine are Medicaid PE

## **QUESITONS**





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# Certification Guide

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## What is the certification guide?

A tool built into
Journey to help you
know what areas
have already been
completed and which
areas still need to be
completed during the
current visit before
you can certify the
client



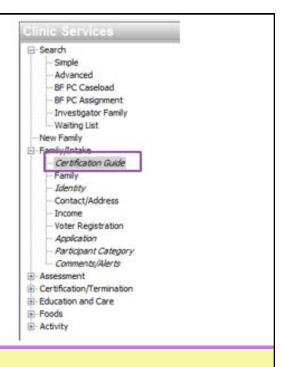
## Why is the certification guide helpful?

- You can see in one place what has/has not been done in the visit
- You do not have to go to each panel and check if it was completed (address, income, risk, etc.)
- Anyone can use the guide at any time during the visit

## When can certification guide be used?

- Can't Certify using the "Certify Button"
- You want to see if you completed everything
- You want to check what still needs to be done for a visit

Navigation tree



## Screen shot – Certification Guide Completed

- Proof of ID WIC Folder
- · Proof address
- Baby ID
- Voter registration



# Appointment Types Where Certification Guide Can be Used

- Certification
- Recertification
- Transfer

# Appointment Types Where Certification Guide Cannot be Used

- Add Baby
- Height/Weight Appointment
- Education

## Error Message:

No Certification Guide Available



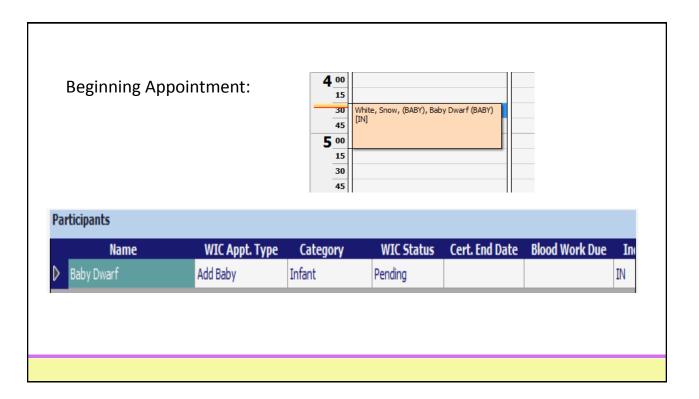


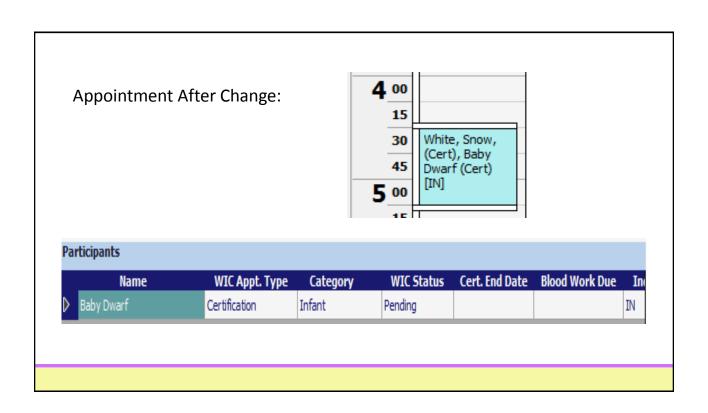
There is no certification guide to display for one of the following reasons:

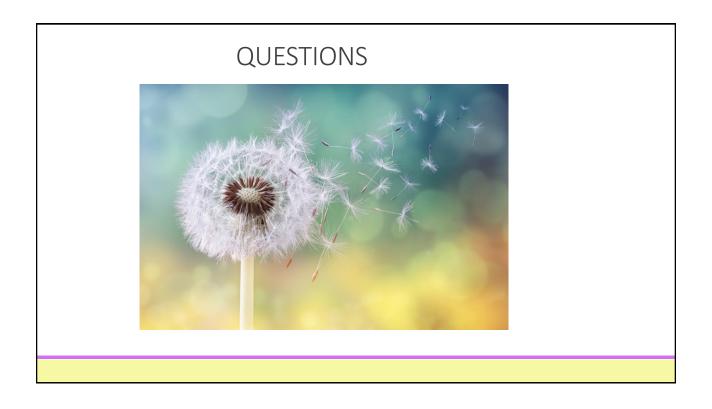
- 1) No certification appointment exists for this participant today.
- This participant is not an out-of-state VOC being certified.
- 3) This participant is not an infant or pregnant woman being pre-certified.

### How to get around the error message

 Fix the appointment by marking the baby appointment as a cert instead of an add baby appointment







Drivers License As Proof of Address:

• Yes....When issued within the <u>LAST 30 DAYS</u>



## Questions



# Thank You



Please complete the attendance poll