

## Changes between BA/Citrix and NX for Physicians

No installation will be required to use the NX application.

NX VRS can be used on any operating system, ex: Mac, PC or tablet.

NX VRS can be used on any web browser, ex: Chrome, Safari, Firefox, Chromium, Edge. Chrome is preferred.

If you have a message(s) it will display on the home page.

If you are inactive in the system for 15 minutes, the system will log you off. When logging back in and if you get an invalid ID it is a security protection. You will need to close your browser or CTRL+F5 to refresh the browser before logging in again.

Password will need to be changed every 60 days.

A link has been added for free available continuing education. See page 7 of the training manual.

Work queues are no longer on the tool bar. They are now located on the home page on the right side. See page 7 of the training manual.

If you try and do a full save by clicking on the Save button with validation errors you will receive the message indicating the save was unsuccessful. See page 13 and 14 of the training manual.

If you do not know the answers to the validations errors you can do a Save Without Edits. You then can come back and complete the record later to complete the record. Validations Errors will display until all have been resolved. See page 14 of the training manual.

Casing is turned off for the medical fields. You will need to use the Shift key if you want the beginning of a word or cause of death to be capitalized. See page 10 of the training manual.

There is a new calendar widget next to date fields. They can click on this as well or put in manually. Add to training manual and page 11 number.

If an entry is not available in the dropdown list, you will no longer be using 'Other'. Type in the information in the field and the field will turn orange. See page 11 of the training manual.

The fax servers have been retired. The notification process will all be through email.

The User Profile icon is new. It is located on the toolbar on the far right side. See page 16 of the training manual.

Option to hover or use mouse clicks to select menu choices. See Profile, page 15 of the training manual.

How to print document and selecting paper size. See pages 15 in the training manual.

If you want to save your document as a PDF see page 21 in the training manual.

There is now a Quick Reference Guide for keyboard shortcuts. See page 23 of the training manual.

Change in keyboard shortcut, CTRL P is now CTRL 0 (zero). See page 23 of the training manual.

Screen sizes can be changed. This is to zoom in or out. See page 26 of the training manual.

Vital Records will have a new fax number and this document and subscription page will be updated once it goes into effect.

If records are queried, the query sheet will be updated once we have the new number. There has also been an email address created for questions concerning queries. It is [dhhs.vrdeathqueries@nebraska.gov](mailto:dhhs.vrdeathqueries@nebraska.gov). You can also send an email to request the new fax number. Since the fax server has been retired you will need to print out the query sheet under documents.