### **Questions and Answers for Tax Form-Related Inquiries**

#### 1. Who do providers contact if they have questions about the amount listed in their 1099?

Inquiries should be directed to <u>DHHS.TaxData@nebraska.gov</u>. A representative from DHHS Finance will review the request and follow up with the provider.

The email should include the provider's name, provider Tax ID (individual provider's SSN) number, their phone number and an email address along with an explanation of the inquiry (including the tax year(s) in question).

#### 2. Who do providers contact if they need a copy of a current or previous year 1099 form?

Inquiries should be directed to <u>DHHS.TaxData@nebraska.gov</u>. A representative from DHHS Finance will review the request and follow up with the provider.

The email should include the provider's name, provider Tax ID (individual provider's SSN) number, their phone number and an email address along with an explanation of the inquiry (including the tax year(s) in question).

#### 3. Who do providers contact if they have question about FICA deduction?

Inquiries should be directed to <u>DHHS.TaxData@nebraska.gov</u>. A representative from DHHS Finance will review the request and follow up with the provider.

The email should include the provider's name, provider Tax ID (individual provider's SSN) number, their phone number and an email address along with an explanation of the inquiry (including the tax year(s) in question).

#### 4. Who do providers contact if they have question about FICA refunds?

Inquiries should be directed to <u>DHHS.TaxData@nebraska.gov</u>. A representative from DHHS Finance will review the request and follow up with the provider.

The email should include the provider's name, provider Tax ID (individual provider's SSN) number, their phone number and an email address along with an explanation of the inquiry (including the tax year(s) in question).

# 5. Who provided the education to the providers on their ability to receive their FICA refund? How was this training provided?

The Department did not provide any training regarding FICA refunds as it is not mandated to. Tax preparation services have been promoting Difficulty of Care payment refunds to potential customers; thus, there has been an increase in related provider inquiries.

## 6. Who do providers contact regarding difficulty of care payments in relation to the FICA refund? Where can the form be found?

Inquiries should be directed to <a href="DHHS.TaxData@nebraska.gov">DHHS.TaxData@nebraska.gov</a>. A representative from DHHS Finance will review the request and follow up with the provider. DHHS Finance will review the email inquiry and mail out the form for the provider to complete.