

**Nebraska EVV
Stakeholder Meeting
September 3, 2020**

Jenn DeBoer: Good afternoon, everyone. Welcome to the September Electronic Visit Verification for Medicaid Services. Thank you for joining. As you know, DHHS will be launching a new Electronic Visit Verification, EVV System for certain HCBS Waiver Services and the Personnel Assistance Services provider in 2020.

Our plan to this point was to launch the EVV system for early adopters on September 27th and for all other providers required to use EVV on October 25th. Throughout the many stakeholder meetings, we have heard consistently from our providers, participants, and community partners that they need more time to prepare for ETV launch. As such, we're also to provide time to resolve some unforeseen technical issues.

DHHS decided to move the EVV Go Live date. There will be now a single go live date on November first of 2020. As you can see on the slide deck, agency providers with third party vendors must, being production ready no later than October ninth. In light of the revised Go Live date, the project team plans to focus on outreach to providers who face technical challenges to help them transition seamlessly from paper timesheets.

DHHS thanks our community partners, valued Medicaid providers, our third party vendors and staff for working collaboratively tirelessly with us in this transition period. We ask that you continue to support us in our implementation plan as we work together to ensure a successful launch. So, without further delay, let's start the stakeholder meeting. Next slide, please.

Some housekeeping reminders. If you missed the August stakeholder meeting, please visit the EVV website for the recordings. The link to the EVV website can be found at the end of the slide deck. You can also subscribe to our website, and you will receive up to date information. Our agenda for the September Stakeholder meeting is as follows:

- *Introduction of the State EVV Panelists
- *Recap of August EVV stakeholder meetings
- *Training announcement
- *Third party EVV vendor updates
- *Agency provider
- *Staff upload, training, delivery, and webinar registration.

Next slide, please. Well, without further delay, let's introduce the panelists. Heather Leschinsky, our Chief Administrator, sends her regrets, as she's unable to attend the September EVV meeting. In place, Julie Johnston, the DD Program Training Coordinator. Julie, please say hello. I think some technical difficulties.

Karen Houseman: I'm sorry. Julie had another event, and she wasn't able to come.

Jenn DeBoer: Great. Thank you very much, Karen. Well, you see, Karen Houseman is familiar to everyone. She's the DHHS Program Manager for Medicaid and long-term Care.

Karen Hi, everyone. I was clicking the camera button too many times. Thank you, everyone for coming. We look forward to the meeting.

Jenn DeBoer: Thank you, Karen. Vince Rea and Jeff Krenke, both EVV project managers, send their regret as they have something important that they have to attend, and unfortunately, they are unable to attend to this meeting, which they so look forward to it. Debbie Flower has fallen sick, and so she's unable to attend in place Kathy Scheele DHHS administrator. Kathy, please say hello.

Kathy Scheele: Hi, welcome this afternoon and glad to have you aboard.

Jenn DeBoer: Thank you, Kathy. Diane Twehous is our EVV certification lead, Diane.

Diane Twehous: Good afternoon, everyone, and welcome to our stakeholder presentation.

Jenn DeBoer: Great. Thank you very much. Leon is still sick so he sends his regrets and Trevor Vargason our UAT lead. Trevor, please say Hello.

Trevor Vargason: Hello, everybody.

Jenn DeBoer: Great. Thank You, Trevor. If you have not known me yet, my name is Jenn DeBoer. And I'm the EVV Communication Lead. Some of you probably have spoken to me several times already and or received my communications and e-mails. Hello, everybody, and thank you for coming and joining us. Joe Schnur, the Senior Account Manager, for Tellus, is unable to make this meeting. Kristy Pyles, Account Manager for Tellus. Kristy?

Kristy Pyles: Hello, thank you for coming.

Jenn DeBoer: Thank you, Kristy. And no stranger to anyone here. At least a trainer, the senior trainer, I'm sorry, Lisa Turner senior trainer for Tellus. Lisa?

Lisa Turner: Hello, everyone.

Jenn DeBoer: Thank you. Great. Next slide, please. Thank you. Last month, we provide information on how to get prepared for EVV, and what are the smart technology needed in preparation to clock in and clock out, before and after a participants visit. If you do not know what are the smart technology needed, please refer to our August stakeholder meeting on our EVV website.

We also told you that you will announce, we will be announcing our training registration in September. And in September, which is right now, the training is set up for four modules, or count our console. The admin console, the Mobile App, Claims console, and a dedicated training specifically for our independent providers, we have the Nebraska DHHS Independent

Providers module. Next slide, please. Training registration has started on last Friday, August 28th. Due to the pandemic, we're unable to host a training class that is an in person training. However, online training classes are interactive.

You can ask questions, and these trainings are recorded. You can watch these trainings over and over again, and as many times as you wish. For providers using Therap or a third party EVV vendor, you only need to attend the claims console. So let's take some time to walk you through the slide. If you are an agency provider, you will be using Tellus, and you are strongly encouraged to first attend the admin console or what we call the admin portal. So turn your eyes to admin console on this slide.

And if you see the red circle, click here to register, you will click there to register first. Your staff can attend the mobile app, which is in the middle of the slide. And we also circled there, click here to register. So once you click there, your staff can register to actually receive the mobile app training. Now, finally, if you have staff who only does billing, then they can attend the claims console. And you can see that in the slide. There is the last one. And you can see here, that we circled in red as well, click here to register.

And that is where, the admin console, the mobile app, and the claims console for every one of you to attend training. Next slide, please. So let's now focus on four are Independent provider, Tellus has dedicated a one stop shop training for our independent providers. And during the training, you can ask questions to your trainer, and the training is also recorded. You can watch the training as many times as you wish. After you're trained, you can always attend the training again, if you wish.

You will register again. As you can see here, on the slide deck, you will see that we circled in red, click here to register. So, each time, remember, if you want to, you know, attend the meeting, attend the training. You can always register again. You can watch the training as many times as you wish because it is also recorded. We understand that there are a lot of our providers who have day jobs and they're unable to attend some of these meetings. Do not fret. It is recorded.

After your train, you can actually also attend the admin console training. The mobile app training, and also, the claims training, which was presented to you previously. The more you learn, the better prepared you are when you go live. Remember, these training are recorded and you can also attend this live training as many times as you wish. Just sign up as many times until you feel comfortable with the Tellus EVV Solution. Next slide, please.

Tellus will give us an update to the third party EVV vendor, right now. A third party EVV vendor is a vendor that is not Tellus. If your agency, well, yourself, who are providers are using Tellus, you're all set. If you're using other EVV vendors, they are considered third party vendor. So, for now, I'm going to let Kristy present. Kristy, please take that away.

Kristy Pyles: Thanks Jenn. My name is Kristy, and I am the Account Manager, or Tellus here in Nebraska. And we want to give you an update on the third party vendor integrations, as promised

during our stakeholder meetings. And as you can see, Lisa is switching back and forth between these two slides, because we have several EVV vendors we're working with.

So, if you see their initial contact that means that we are in conversation with that vendor. If you see an X in the contract spot, that means that vendor has signed the contract and paperwork necessary for us to start the integration process to get to testing. So these vendors are active and communication with Tellus so that we can get our systems communicating. If by chance, you don't see your vendor on this list, please have your vendor, or you reach out to integrations@4tellus.com.

Let us know your vendor's name, or if your vendor reaches out, have them give us their information. Because we need to get the process started quickly. We're coming up on our go live date, and we want to make sure we're setting you and your vendor up for success. And to do that, we need to make sure we're having open communication with those vendors.

For those who may be using Point Click Care in Nebraska, they have told us that they do not intend to upgrade their system to function in Nebraska. So if you are a provider who is using Point Click Care, you will not be able to use the measure vendor in Nebraska. You would either need to select another third party vendor, or you would need to come to tell it. But again, we will update this every stakeholder meeting, so that you can see the progress as we go. So if you have any questions, please feel free to let us know.

Next slide, please. So now, we wanted to talk about the training delivery. A part of this is going to be really in-depth at our next October stakeholder meeting. But for now, we want to focus on what you have at your fingertips. So as you can see here, we have webinars. Those opened up August 28th, and are available for anyone who wants to go. I'll be showing you a demonstration of what Jen showed you earlier so that you can see how to register.

On those live webinars, we talk about mobile, we talk about the admin console, or admin portal. We also talk about claims. The extra topics you see there covers what Jenn mentioned earlier, which is that Independent Provider training, we recognize that independent providers are the majority of the providers in Nebraska, and you have a different service model than the agency providers. So we want to make sure that you have the training you need to set you up for success.

Further over on the screen, you'll see videos on demand and user guides. Those are going to be available later, but we want to make sure that we cover those closer to the time that you're going to be able to access them, which is why we'll be going in depth in the October stakeholder meeting. Those two features will become available October 24th, 2020. Next slide, please.

So now, I'm going to present the demonstration of how to login for a webinar, waiting for my screen to load. Okay, so as you see on the screen, we have the foretell.us dot com org slash training, and don't worry, if you can't remember or can't write that down quick enough, it is earlier and Jenn's presentation, it's on the Nebraska website, And we'll be happy to put it in the chat or give that to you at a later date, as well.

But to get to this screen today, you would put in 4tellus.com/training, and it would bring you to the Tellus training page. And, as you can see, as you scroll down, we have the administrator console, where you can register. We also have the claims console. Not only is this important for providers who are using Tellus, it's also important for those providers that may be using a third party vendor. Since you will be submitting your claims through the talus administrative portal. You'll want to learn how to submit your claims using this webinar.

And, as you can see here, we do have the recorded training session. So as these sessions start, there will be recorded sessions that you can login and watch at your own convenience. So if you see this little blue piece here, underneath register, you'll be able to access previous webinars using that link. Down here, we have the mobile app, and again, you can see there is a recorded webinar already on there that you can watch at your convenience, or you can register for a live future webinar.

And here is what I referenced earlier about the specific training for the independent providers. This is where you find that. It's live today, so you can go there anytime you want, and you can register. Since this is a new feature that we have, we have not had a webinar to date, but we will start having those webinars on September eighth. Once that happens, normally about the same day or the next morning, you will be able to access that recorded webinar at your convenience. So, if you cannot make any of these dates, there will be a recorded webinar for you to view.

Whenever you have time, we will be adding more sessions as we get closer to those dates. So, please, you know, keep an eye out for any additional future date that get at it. But as you can see here, right now, we have four. And in the event that you want to watch, all four, you would have to register for each and every one. That way we know who's attending and we know, you know, who to reach out to if we need. So, the registration is active for each and every one of these.

If you choose to select September eighth, then you would come down, and you would fill out the mandatory fields, which is the name, the e-mail address. We have to send you your reminders, and the law, or the login information, and the state from which you are calling in. We also asked for phone number, organization, and job title. We know that this may not apply to you as much as it would agencies, but these are fields that our training system requires. So, if you put your name in here, that's fine. You can put in a in here as well, too.

Down here, because this is a single platform and we have a lot of clients. We do have something that's specific to Florida. You can just go ahead and put in a in these fields. These do not apply to you, but, unfortunately, this is our platform, and it's difficult to change this. So if you see some of the things on here that that don't apply to you, that's okay, you can just click in. And then once you click Register, you're going to get an e-mail sent to the e-mail address you put in this field.

So you want to make sure you check your e-mail shortly after you click register, because you don't want your critical information for logging into this webinar to be sent to Juncker spam. So just check there and make sure that it didn't go. You will get reminders through your e-mail frequently, so at least a week before, you'll get a reminder. And then the day or two before, a day

before, the day of, anytime I've come to these webinars, I have general reminders, so that they don't forget.

But also, in the e-mail that you get about the registration, if you have Outlook, you can also select it to add it to your Outlook calendar, so that way you have it in your calendar, and you'll get the reminders from us. So there's a registration, and again, that's open today. You can take it anytime you wish. Enter these more dates in there for whatever reason you can't attend. There will be a recorded webinar put on the website that you'll be able to access 24 hours a day, seven days a week at your convenience.

And with that, I think we're almost ready for questions. And if you want to go ahead and start putting your questions in the chat box now, that will be great. We'll start calling them off from the first to the last. So you'll want to make sure you get your questions in there. And, Jenn, I'm going to go ahead and turn it over to you.

Jenn DeBoer: Great, Thank you. So, for right now, we're going to take some time for questions and answers from all of you. Please do type in your questions, and, whenever possible, we will respond to you. If questions said, we don't understand, we don't know. Please try to elaborate them before you type them in. And, if some of the questions are we really truly do not know how to answer and respond, please do, bear in mind that we will respond to you through an e-mail after we've done our research.

Send your e-mail to the e-mail box, and I will personally respond to you, or my colleagues will as well. So, Kristy, let's start the question and answer sessions right now.

Kristy Pyles: Thanks, Jenn. We do have questions coming in, so I'm very happy to see that.

Q: The first one that we have is, if I o'clock in on one device, can I clock out on a different device.

A: If you have the mobile application, download it on multiple devices, that's okay. And I'm sorry, the mobile application is not specific for any given provider. It's just an application just like Amazon, or any of your shopping, or banking apps. As long as you have your unique login and password, you can login on any device to the EVV mobile application. It doesn't specifically go with a device or provider.

Q: The next question is, if the parent or guardian is not present to sign, can another family member sign?

A: I'll let the HHS get into the policy side of this. But for the technology piece, if someone isn't present to sign who is normally supposed to sign, you do have an option of selecting a feature that says the person not present, and then the reason for it. So if there's a policy piece that the HHS would like to speak to, please feel free to go ahead.

X: Sure. So, the answer to this question depends on which service you're asking about for the aged and disabled waiver, we will accept the, what is entered in the EVV system, there's going to be a couple options within the system if someone is unable to sign on how to answer.

Kristy Pyles: Thank you.

Q: So the next question is, are resource developers able to go through these trainings?

A: The website that I showed you is open to anyone. So anyone can go in and take any of those webinars or watch any of the recordings. I believe there will be specific guidance being given to the resource developer, so I would just encourage you to work with DHHS to see what those expectations are.

Q: The next question is, we utilize Clear Care currently as our EVV. What do we need to do to ensure they get the contract signed timely? And no Clear Care works with Tellus in other states?

Kristy Pyles: Lisa, I'm not sure if you can go back to see if Clear Care has signed the paperwork, but if they haven't, then I would just encourage your vendor to reach out and stay in communication with Tellus because we do have a team that's reaching out to those vendors to see if they can go ahead and get that paperwork sign. And it looks like as of yesterday, they have not signed the paperwork at. So, I would just say, you know, make sure that they're staying in communication with us. And if there's any issues are encountering then they'll want to reach out and let us know, as well, and let the HHS know.

Jenn DeBoer: Yes. And, just to add, I would like to actually, if it's possible, please send me an e-mail through the e-mail box. My name is Jenn DeBoer, again. And also, I like to also, you know, hopefully bring the providers as well as your EVV vendor. This would be Clear Care together and perhaps and Tellus and we can actually have a conference call to iron out some of the difficulties if that is even if that is possible. So that we can actually, you know, have an on time integration, and as well as, you know, the signing off the attestation form.

So please, I would urge that you send me an e-mail again. And if it's possible, let's have a conference call and hopefully clear care and tell us, and the state would be on that call, and we can actually discuss through, you know, how we can resolve that issue.

Kristy Pyles: Thanks, Jenn.

Q: So the next question is, if we're using Therap as our EVV provider, do we need to register for the Administrator Console training, or just the claims console?

A: If you are using Therap or any other third party EVV vendor, you only need to sign up for the claims console training. You're welcome to take any training that you want that's on the website, but you just want to make sure you understand how to submit those claims through. Tellus.

Karen Houseman: Since developmental disability waiver uses Therap, I wanted to mention that if you go to the EVV website, for the Developmental Disabilities side, they have some additional stakeholder meetings that you may benefit from if you are a provider for the DD waiver.

Kristy Pyles: Thanks, Karen. The next question we have.

Jenn DeBoer: This is Jenn again. I just want to make a quick announcement. I know that just now, someone has asked about career care as they are eating the vendor and ranking youth. We just received an e-mail from my colleague that Clear Care has already just signed the attestation form and the integration file is going to come through in mid-September.

Kristy Pyles: That's great, Jenn. Thank you.

Jenn DeBoer: You're welcome.

Kristy Pyles: As you can tell, this is an ever changing climate. So that's great news, so now Clear Care looks like they've signed and should be getting things going, so you're good to go!

Q: The next question is: When can we start to get registration will Tellus.

A: So, there's a couple of different ways I can take this question. I think I know where you're going. The first one is, you can register for the webinar trainings today. Those are active and up on the board at 4tellus.com/training. If you're talking about registration with the EVV system. The go live date for Nebraska isn't until November first, so you can download the application. But you cannot use it, we cannot log you in. Because in Nebraska, configuration is not out there yet. So the registration for the EVV system, an application itself, will come much closer to the November first date.

Q: The next question is, which one would I go to for PAS?

A: And if I remember correctly, I believe the majority of PAS are independent providers, so that would be the Tellus system. But I do believe there are some agencies that would also come to Tellus you're welcome to come to Tellus. Karen, is there any DD that, or, I'm sorry, Therap, that may be used with PAS?

Karen Houseman: Not that I'm aware of. I recommend that they go to the independent providers training as well. Perfect. Thank you.

Kristy Pyles: I always like to check myself.

Q: Will Tellus let providers bill for a miles, meals, etc.

Karen Houseman: So Tellus is only collecting the beginning and end of visits related to the services for EVV. I will let the HHS speak to the policy around [Inaudible], the other services that you've mentioned, such as mileage, and the lifelong, and lifeline, excuse me, and the Meals

on Wheels type service. Those will still have paper billing at this time. Only a few service codes for the aged and disabled waiver are going to be EVV at this time.

Kristy Pyles: Thank you. Thanks, Karen.

Q: The next question, I believe I'm going to need to ask for some clarification on. I would like to clarify regarding getting signed up for Tellus, I cannot get signed up. It's just a blank white screen.

Kristy Pyles: Can you please let us know if you're trying to get to the 4tellus.com website, or if you're trying to get into the application, or if you're trying to get into the Tellus portal, that's going to help us give you an answer to that, because I don't know what you're trying to register for right now.

Q: The next question is, do providers paper bill up to November first?

A: So, paper billing for those providers who start using November first for EVV will be available through October 31st, if I remember what Karen said last night. But papers will be going out at a later date, and I cannot remember the date that paper billing stops. But you can start billing through, Tellus, as of November first. Through October 31, still do your paper documentation.

Karen Houseman: Once you start using, Tellus, please continue to use, Tellus. Go live is November first, and we'd like everyone to go live November first. The paper billing documents will no longer be mailed out as of November 28.

Kristy Pyles: Thank you, Karen.

Q: If we're wanting to use Therap, do we have to use, Tellus, as well? We currently use Therap for DD billing and to record for time.

A: If you're currently using that Therap EVV system, you would continue using that. However, the Tellus system will be where you submit your claims, so you'd want to take the claims webinars so you can learn how to submit those claims to DHHS. We are, as Tellus, working on an interface with Therap, so your visits in Therap will be coming over to our system. I also recommend that you go to the EVV website and look at the list of service codes that are subject to EVV. Those are the only ones that you'd have to do billing in the Tellus portal.

Q: When can an agency register on Tellus?

A: If you're speaking of registering for the webinars, you can register today. If you're speaking about registering for the Tellus system itself, then that would be closer to the November first go live date.

Q: Will a webinar cover logging into the app?

A: Yes. It, well, we have a mobile application webinar that you can, I believe, there may already be a video there that you can watch. But if you want to register for the live training, you can actually go there today and register for that. But, again, our application will not allow you to login until closer to the November first timeline.

Q: Next question. You're already using Therap so you only need to attend the claims, as Karen mentioned.

A: You want to make sure that whatever services you're providing is on that list of services on the DHHS EVV webpage. And if so, then, yes, you are correct. You only need to attend the claims webinar.

Q: The next question is, how do you know if you're an independent provider?

A: If you've signed a provider agreement with DHHS, if you bill, specifically yourself for the Medicaid services are provided, and there's a few other things, Sorry Karen, I cannot remember. You gave a great list last night.

Karen Houseman: I sure did. I don't know why I said that. But you would likely have a resource developer that you work with. We get the mailings directly to you in the mail with paper claims. Today, they signed the Provider Agreement. If you are an agency provider, then there's another business that you go through in order to get setup and to do the billing piece.

Kristy Pyles: Thanks, Karen. One of these days, I welcome that to memory, I promise.

Q: The next question is, how do you find the training to login on the computer to clock in and out?

A: That would be covered in the admin console webinar.

Kristy Pyles: I don't understand the question, the does anyone else? I want to make sure I'll give you a chance.

Karen Houseman: I'm going to assume that they wouldn't know what trainings to attend. I recommend training the admin console one and the claims console, the providers that are going out and doing the care in the community will benefit from the mobile app. And of course, as a business owner, you benefit from knowing how to use the mobile app as well, so you can help guide your team members.

Kristy Pyles: Thank you.

Q: The next question, I believe we are just covered if not, please go ahead and ask your question again, but it's what is an independent provider?

Kristy Pyles: And Karen did touch on that very well. So if you still need that clarified, let us know.

Q: Next question is did Maximus sign up?

A: We are in contact with Maximus, I believe. Yes, we're in contact with Maximus. So if you mean Maximus we are in contact if it is Maximus, can you scroll up and see if it's on this?

Karen Houseman: This this question came from the same person that meets a previous question. And they were indicating that they did a sign up through Maximus, who is our clearance or enrollment broker. And he is likely an independent provider, because he went through Maximus.

Kristy Pyles: That's great information. Thank you, Karen.

Q: When will AD be live for EVV? I bill for children's respite care center and we have been told we are unable to bill EVV at this time with no go live update. At this time we currently do billing on Therap, but AD is still on paper.

Karen Houseman: I can take this one. There are two codes for childcare and respite. One of them is in home, and one of them is out of the homes, such as the center that you mentioned. If the participant is attending the center, it will still continue to be paper billing at this time EVV is for services that are done in the home. So, it's dependent upon service codes. Those service codes are listed on the EVV website for you to reference and let me see if there was another approach that question. And answer to the go live date is November first.

Kristy Pyles: Thanks, Karen.

Q: The next question is, if you don't have a device to submit your billing, can you go to a DHHS office to use their computer to submit your billing?

Kristy Pyles: Using your username and password. I believe there is something in place, but I know Jenn was very excited about this at one point. Jenn, do you have that information?

Jenn DeBoer: I'm so sorry. You broke up. Could you just tell me again? Your question? Sure.

Q: There was an effort in place to make sure that people could go to an agency, to submit their claims, if they'd be via the Tellus portal. Is that could, do you know the locations where people can actually go and do the computer work needed?

Jenn DeBoer: Yeah, actually, because we understand that some of our providers, you know, do not have the means to purchase, you know, a desktop or a laptop. All the DHHS kiosks do have the laptop and, you know, available for you to actually use to do first. You're linking, linking off your Admin portal to your mobile app, and then do your billing. So those are the availability. And we will actually be publishing all of these offices on our EVV website this month.

Kristy Pyles: Thanks, Jenn.

Jenn DeBoer: And you would if you would like to actually have a list, I'm very happy to even print it out and send it to you or printed out an e-mail it to you. But we will publish this on the website.

Kristy Pyles: The very good website to go for resources, Jenn, is all over that website. Making sure you get all the information you need. So I highly recommend checking in with the DHHS EVV website. And please do subscribe because you always get the most up to date information from there. Thanks, Jenn.

Q: The next question is, this is my first time on a webinar, and you have employees who use the system for other companies and are complaining about schedules. Being pre submitted with shifts can constantly being changed for clients, convenience and needs. How easy is it to adjust employee hours throughout the week?

A: So we did do a demo of the admin portal a couple of stakeholders ago. If you want to go to the EVV webpage, then you'll be able to see a video of Lisa going through her wonderful training on how to add schedules and adjust schedules. But schedules can be adjusted based on your client's needs.

Karen Houseman: And DHHS is not going to monitoring the scheduling, that will be between the provider and the participant as we just wanted to correct on the billing side and within the approved authorization. I'm not familiar with these other systems you're referring to, but from what I've seen, it should be relatively smooth to adjust schedules.

Kristy Pyles: Thanks, Karen.

Q: So the next question is, what is the EVV website?

A: Though it is going to be at the end of this slide, but it's also if you want to write it down, it's <http://dhhs.ne.gov/Pages/Electronic-Vis-it-Verification.aspx>. But you can also Google that if you if you can't find it. But it is at the end of this slideshow, so it'll be there. And then, Lisa, if you want to drop that in the chat, or if someone wants to drop that in, which you did.

Q: Once the EVV goes live, should I still submit paper claims to Eastern Nebraska Office on aging, where I normally submit my planes?

Karen Houseman: You will be submitting your claims through the Tellus EVV admin portal. So as of when you start using it, November first, you can start submitting your claims on the Tellus admin portal. So I'm not certain what services you, you provide, so the EVV one is your switch to doing it electronically. And there is a, a review that service coordinators do of the billing documents. And they'll be able to do that electronically another way.

Kristy Pyles: Thanks, Karen.

Q: The question is, do you have any new information about signatures for clients who do not sign on their own?

Kristy Pyles: As previously mentioned, there is a way to indicate that in the mobile application, but I don't believe, Karen, I'll let you speak to this, this is a policy question.

Karen Houseman: Kathy, I believe this is about the third party signature requirement for PAS. Did you want to discuss what's being drafted for that?

Kathy Scheele: Sure. Yes, indeed. This is where the questions coming from. We do have a policy, as Karen said, for PAS, developed for what we call the second signature requirement, or the second signature, just validating that, indeed, the care was given to the client on that day and on that time. And so, we'll have more information coming forth coming to you so you'll know exactly what to do when it's time to start on November first.

Kristy Pyles: Thanks, ladies.

Q: The next question is, if I understand correctly, services only for PAS.

Kristy Pyles: I encourage you to go to the DHHS webpage and look for the services that are included in EVV. So, I'm not exactly sure I can answer that. Like, Karen can.

Karen Houseman: Yes, there are a few services on the developmental disability waiver that will use EVV. There are three services on the age to disabled waiver that will use EVV. This would include chore, disability related childcare in the home, and respite in the home. And then, PAS will also be on EVV.

Kristy Pyles: Thanks, Karen.

Q: The next question is, which DD trainings should we attend? I'm an independent provider, already use Therap respite in the home.

A: You'll want to use the claims console training so that you know how to submit your claims, but there are some DD trainings happening. And is that posted on our DHHS website as well. So that EVV website that you just talked about there will there's a link on there that takes you to the DD specific EVV website. And they may have a training that's catered, especially for you as an independent provider for that service. And I do recommend that you attend to that one. Thank you.

Q: Can you create a list of independent and non-independent providers?

Karen Houseman: If you are searching for a new provider and that's why you're asking for this list, I recommend that you follow up with your service coordinator for options.

Kristy Pyles: Thank you, Karen.

Q: Will heavy household chores continue with paper billings. I'm not, I have not familiar with that word.

Karen Houseman: Yes, those would be paper billings. In preparation for electronic visit verification, we took some of the care that is provided under the definition of chore and moved it into a separate service code. That separate service code will not be EVV and we're now calling it heavy household chores.

Kristy Pyles: Thank you.

Q: So, the next question is, providers will still get a paper of copy, I'm sorry, paper copy of the service authorization. I'm not sure, is that going to last forever? That they still get the copy of the service authorization.

A: Tellus is going to get data electronically for these service authorizations.

Karen Houseman: At this time, we don't have an alternative for providers to view the service authorization. So they will continue to receive them as paper until we have something else. Thank you. And I have no timeline for when that will change, either.

Kristy Pyles: Thank you, Karen.

Q: So, the next question is, where are the lists of service codes on the webpage on DHHS?

A: I know they were sent out in a letter, so there is a provider letter on there that you can see it. We have that spelled out specifically on the DHHS webpage.

Q: Sure. Do we have a specific list spelled out on the webpage? Or is it contained in that Prior Provider Introduction Letter?

Jenn DeBoer: What lists would that be? The list of services and the codes? Yes, we do. And if you want to, I'm happy to send it to you. Just send an e-mail to the e-mail box, and we can just send.

Kristy Pyles: Thank you. I tried pulling up the website a while ago, and it did not work well, trying to do the chat box, so I'm sorry I wasn't able to looking at that.

Jenn DeBoer: Yeah. And, in fact, it's in the Frequently Asked Questions, and as well as you can actually look at our July EVV website that the stakeholder meeting is also on there. It is also on our August and also on June EVV Stakeholder meeting. Like this. This is the first month we didn't present it. So, if you, I know that actually, a lot of people have asked, and most of the times, when they send me an e-mail, I usually send, you know, the service codes to them. Oh, look, at Lisa go, she's got the website up.

Lisa Turner: Thank you. I'm on it.

Jenn DeBoer: So the first portion of the page is Developmental Disability Service Codes, followed by the AD Waiver, and then PAS.

Kristy Pyles: Thank you.

Q: So the next question is, when will we need to provide the username and password to use Tellus?

A: At our October stakeholder meeting we're going to go in-depth on how to register and what you need and some closer timelines. But, we will definitely let you know when it's time to go in and register for the EVV system.

Q: Since Tellus isn't available until closer to the due date of 11/1, if an agency is behind, are we still allowed to submit our billing by paper?

Karen Houseman: If there is an extenuating circumstance that you want us to consider, you can submit that through your resource developer, and we'll follow up with you. However, the expectation is that providers will do what they can to start using the EVV system November first.

Kristy Pyles: Thank you, Karen.

Q: To register for Tellus as a PAS provider, would I choose home health aide for a caregiver type, or what I choose, other.

A: If you're talking about, though, what, I think I need to know where you're registering. Lisa, does that sound familiar to you?

Lisa Turner: Sorry, the one that says to register for a Tellus as a PAS provider when she was home health aide. So I believe this individual is trying to create a new user registration and account through the mobile app. And for all on the call, please do not use the new user registration that is going to create major problems in our system. So please wait for the webinar for the trainings starting next Tuesday, so that I can go over how you're going to receive your credentials. So please, if you're downloading the mobile app for Tellus, do not select new user registration. You will get your credentials when you attend the trainings on how to get them. So hopefully, that's answers to that question.

Kristy Pyles: Thanks, Lisa.

Q: The next question is, Tellus is for punching in and out. Will we still need to fill out a worksheet?

A: So if you're using the Tellus EVV system, then it would be for clocking in and clocking out, starting and ending your visit and you would submit your claims through the Tellus admin portal. I'm not sure I'm familiar with the term worksheet.

Karen Houseman: So, the worksheet is being replaced by selecting tasks in the EVV system. However, if you are a provider of developmental disability services, there's some extra

documentation that you do that I can't speak to. So, you'll have to send in your questions via e-mail, please.

Kristy Pyles: Thank you.

Q: The next question is the Medicare Trading Party ID and IVR then?

Kristy Pyles: I think this is going back to another registration I saw, Lisa?

Lisa Turner: Correct, That's part of the self-registering through the mobile app, correct. OK, so we'll go ahead and you place that answered that. Thank you.

Kristy Pyles: And Jenn, we have someone in here who is requesting a list of the HHS Office locations. So that one, I'll let you take that one.

Q: The next is how long will it take to get payed using this system?

A: So when you submit your claims to DHHS, using the Tellus Claims Console, it'll get submitted each Tuesday, except for holidays, and then the pay. Karen, you said this very eloquently yesterday.

Karen Houseman: It may be quicker, but there's also outliers that we can't control yesterday, I had way more caffeine talking much better yesterday. So I apologize for everyone on the call today. So how long will it get? How long will it take to get paid using the system? There's some factors that go into this. So you have to clock in clock out in the Tellus system, and then when you get to the claim side, there will be matched claims that you can submit to DHHS. You can submit those at any time. You don't have to wait. Tellus is going to send the data back to DHHS every Tuesday night, except for holidays, which might be Christmas day. And assuming that there isn't share of cost of childcare, parental portion, or a third party or second signature validation. I think Kathy called it, it should be relatively click quick, and as long as there's no issues. I don't want to give you an exact timeframe, but it should be quicker.

Kristy Pyles: Thanks, Karen, even without caffeine, you did wonderfully.

Q: The next question is: what is the difference between the EVV Portal, and the Tellus mobile app?

A: The Tellus Administrative Portal, is where you go into if you're an agency, you input your agency providers, and you set up your schedules for your participants. The app EVV application is for the starting and stopping of the visits, and checking off of the tasks. You can also schedule on the fly, if, for whatever reason, the schedule changes, or, you know, it wasn't set up ahead of time in the application. But, really, the portal makes it much easier if you wanted to schedule your visits ahead of time.

Q: The next question. We are currently using a third party vendor for independent home health care company. We're contemplating transferring to what the state offers. When I watch a video

regarding clocking in and out, I was a bit confused. We take many clients on outings, if leaving the client's home with the client, would, the carrier have, do have a defined destination to have tracking for, everywhere they go, they have the clock in and out multiple times, if going to multiple places in a day.

A: So, the EVV system is really just for starting and stopping the visit. So if you start to visit at one o'clock and you do all of your chores, you go where you need to go, and then you drop the person back off at home then, you o'clock out. You don't have to register on the Tellus mobile app by clock in and clock out every single place you go during that visit, so it's truly at the beginning and end of services.

Q: I am a DD and services coordinator. Will we be getting more information, training about reviewing the electronic billing you mentioned is required? Just want to make sure we're getting the necessary training.

A: I assume that it would be separate than the trainings referenced in this presentation as those [Inaudible]. Karen, I'll let you take that one.

Karen Houseman: Guidance on the expectations for service coordinators will come out from DHHS separately. It's still in development. So thank you for asking that question. It will be completely separate from the Tellus trainings, because it's more of an internal type training.

Q: The next question is, is it eventually going to be all on app? When this starts, my understanding is I will use EVV on the app for 7494 and respite submit those billing claims on, Tellus, in our Code 6 8 4 or 5 on Therap Submit 645 billing claims on Therap and inter ISP data on Therap.

Kristy Pyles: I bet I'm a little confused on this one.

Karen Houseman: I'm so glad we have this chart up that shows all those code shoes referencing, because it really helped me to wrap my head around this question. So the 7494 would be the only one that is subject to Tellus according to this list and looking at your question. You are still welcome to use the Therap system clocking in clocking out, doing all the tracking you need to do. Bill's tied to that 74 94, I believe those will have to be processed in Tellus instead of Therap. I do recommend looking at the DD website and seeking more training from that side of the house. They'll be able to help you with those questions.

Julie Johnston: Excuse me, Karen. This is Julie. I just hopped on the call. Hi. There will be a DD Independent Provider Training September ninth from 2 to 3 PM, and there's a link on our Therap EVV website, so for DD providers, probably the easiest way to find that would be to go to the provider page that they're used to from our homepage. And then the provider page has a link to the Therap EVV website and there's a link to sign up there for that training, but that'll be next week on the night, and you should get a lot more questions answered that.

Kristy Pyle: So, thanks. Thank you.

Q: The next question is, why are PAS independent providers required to do EVV and others are not?

A: I'm not sure. I know who the others are that you're referencing. But if you go to the EVV website and you look at the services and codes. Those are the ones required to use EVV as based on the Cures Act requirements. So these are driven by what does the Cures Act require?

Kristy Pyles: You're on mute, Karen.

Karen Houseman: This is why I have my video on the whole time. So I keep messing up and not showing you what I mean. I read the scores. Why do we have to do this? You know, why does it have one population and not the other? And with the implementation of ADW we are working to comply with the Federal Cures Act, and I don't have that language in front of me right now, but it's geared more towards personal care received in the home. So we are working on becoming compliant with that Act, by having a review for personal care in the home. I can't say what, we're going to do 3, 4 years from now or hopefully it doesn't take that long to have electronic billing for, for the other services. I can't speak to that yet, but that's, that's why there's a difference.

We have to look at the type of service perform each, who's the individual receiving the service. Who's the individual providing the service? The date of the service, the location of the service? So that's why sometimes you see the GPS and then the time the service begins and ends, that is the exact time of clock in and clock out. I believe there was some gray area where?

Kathy Scheele: Or maybe some rounding was being done. We need the exact clock in and clock out, and there are business rules built in to tell us on how to look at that time. And this is Kathy. If I can just add one more little thing to what Karen just stated, was, that it needs to be in the home of the participant, or your client in the home of the client. Personal cares. Thank you for clarifying that. And these service codes are typically done in the home. We realize sometimes you receive the care in the community, and there's some other situations mapped out in, in the service plan.

Kristy Pyles: Thank you.

Q: The next question is, my employees currently use EVV with their other employers and are complaining that they get notifications stating that they are not at the client's home? Even though they are? Is this an issue others are experiencing, and is the purpose of this program to track the caregivers location?

A: So I can tell you that we do not track anyone's location. We only register the address at the beginning. And the end of the service, EVV is a program that allows agencies to know that services are being provided, and it also allows participants to get the care that they very much need. So, it's, there's many reasons for this program, but I can't speak to what other EVV vendors are doing. Lisa, correct me if I'm wrong, and Karen, but I don't believe we're sending alerts in the Nebraska program.

X: So, there shouldn't be any alerts sent to the caregivers or the agency providers, unless you send them as an agency administrator, you know, you, you can exchange information with your employees, but this isn't something that's set up to automatically happen.

X: I can't speak to it too much. There is some kind of mechanism to give a warning if the clock out wasn't at the location that was scheduled, but I can't remember if that occurs in the Billing Portal or the actual app itself. So in mobile app, you will get a warning when you clock in that says, warning, you're not at the location as schedule. And then when the visit is completed and it's transferred over into the claims portal there will be an error saying, this visit would happen in a different location and you need to explain why. But we respect the privacy of the participant and the provider, and we're only interested in where the location is at the clock in and clock out. So, it's not going to be alerts throughout, be the appointment or anything like that.

Kristy Pyles: Thanks, ladies.

Q: And this is going back to something that you had answered earlier, Karen. They didn't catch the full answer about the signatures for clients who don't sign on their own and ask that you repeat your response.

Karen Houseman: When you attend the training for EVV, they're going to show you the options that are available for obtaining the signature at clock out. And there is a way to indicate signature, not obtained, depending on what service you work on. You may have to obtain some additional documentation. Kathy talked about that earlier with second, signature validation, but for the Aged Disabled waiver. At this time, we plan to just accept what is submitted, and, and we'll talk about that more with the service coordinators who are on the phone.

Kristy Pyles: Thank you.

Q: The next question is, What if the caregiver is running around doing errands or the client like picking up meds or doing laundry?

Karen Houseman: If what you're doing falls within the services listed on the screen or on the DHHS webpage, you would start the visit at the beginning and end of what is considered the service. I know errands are - some policy specifics when it comes to errands.

Kristy Pyles: So, Karen, if you want to fill that out. I don't have enough information to answer this question so, he's welcome to e-mail the EVV mailbox.

Karen Houseman: Perfect. Thank you.

Q: October, service claims would still be on the paper claim question mark, but all services provided November one and forward will be logged via, tell us, and the first electronic claim would be for the November services, correct? That is my understanding.

A: Yes. And I'm getting that a lot. So when the system goes live, the provider will need to login to the portal, the admin portal, and scheduled their first visit, so that it connects to the

application. And then once they have the app, they can clock in and clock out as of November first. So November first, our preference is that they start using Tellus.

Q: Thank you. The next question is: Who will deal with the errors on times resource development, DHHS, or Tellus?

A: If you mean who deals with errors on the visits prior to submitting claims? That would be the billing provider, so that means an agency administrator or an independent provider.

Karen Houseman: I believe there's some additional context behind this question, and I recognize that name is a resource development. So she's welcome to e-mail the e-mail box that appears to be AD waiver specific. So if the service coordination supervisors want to pull together and get your questions and send them to us as a list, that would be the easiest way for us to consider those scenarios.

Kristy Pyles: Thank you.

Q: If Tuesday is a holiday, will claims be sent on Wednesday or the following Tuesday?

A: The following Tuesday.

Q: And this is when N-FOCUS is receiving the data from Tellus, it would only be on Tuesdays. So if the billing is done electronically and you guys submit every Tuesday, we can bill every Monday on a weekly basis, if we like.

A: Let's assume so. Yes, it's up to you how you do that and if there are claims that are not matched, you're at risk of having to wait another week if you can't resolve it or not. But yes, you have the discretion to do that.

Q: The next says, how would you go about clocking in if I go to the client's house clock in and I go to different location and the parents pick up the client? Do I have to go back to the client's house to clock out?

A: You can clock out when services end, whether that's in the home or in the community. There may be, if that address isn't recognized in the EVV system, you may have to justify why it was a location that wasn't recognized, but it will allow you to clock out, regardless of where you are, the same recall going in.

Q: The next question is, I thought it was September eighth for independent providers. It said the ninth for agency provider.

A: I'm not sure what you're looking at, really. Can you look at the DD provider training schedule again? Yes. It is September eight. I apologize if I misspoke earlier. It's September 8 from 2 to 3 PM For DD Independent Providers.

Kristy Pyles: Thank you.

Q: So we're going to run errands for the person I am providing for what I need to put in for that or o'clock out of that.

A: I believe we mentioned earlier that there may need to be some more information around that question. So we'd like to e-mail the DHHS e-mail box with your specific situation. They can definitely give you some more information on that. If you are providing a service that's listed on this list here, it is preferred that you clock in and out of the Tellus app, you would have to look at your service authorization to see if what you're requesting here is something that is appropriate for the service club that you're offering.

Kristy Pyles: Thank you.

Q: So, the next question is, I appreciate the information you're giving, and the answer is about locations, but there are concerns about the privacy of clients and that this is tracking them or invading their privacy.

A: Tellus and Nebraska, take privacy very seriously. We care about your privacy as much as we care about our own and we are not tracking clients or providers. That's not our interest. The only thing that EVV is doing is capturing the location at the beginning and end of the visit electronically as the Cures Act is requiring us to do. There is no tracking and we have no interest in what you do outside of EVV when it when it comes to your personal time.

Lisa Turner: Kristy, can I add to your answer? So, for all, will be attending training via the Tellus website for either independent providers, or if you're an agency provider, and your attempt attending any of the individual modules, which is M in mobile and claims. You're going to see in the claims area that there are only two sections where the system is only going to capture the geo location of the start time and the geolocation of the end time. There is no other field that's going to say, well, this provider or this participant, they went to the movies. Or they went to laundry or they went somewhere else. So as to show you that we're not tracking any in between movements, it's only where the services were provided from the beginning and where they ended. So hopefully that will make you feel a lot better.

Kristy Pyles: Thanks, Lisa.

Q: What if the client does not want an EVV system in their home?

A: The Cures Act is a provider requirement, and if there's a specific situation that you'd like to talk to DHHS about, you're welcome to reach out. But if there's an extenuating circumstance, please reach out to your resource developer. They've been given instructions on how to send those in to us. There is an option we'd have to consider, does that participant have a land line to start with, and we would have to justify the reason why we're going to, why we would be granting that exception. But you're welcome to send that industry the resource developer, if that is a situation.

Kristy Pyles: Thank you.

Q: The next question we have is, if you forget the clock in and out one day, what's the easiest way to fix it?

A: Billing provider would enter the visit manually and have to give the reason why that happen. So you can log the visit manually if you were to forget the clock in and out. But you're encouraged to use the mobile application, because that is the preferred collection method in Nebraska.

Q: The next question is, I am the mom and an independent caregiver of my daughter. And you do mom and daughter things like shopping and vacations. And you feel you need to be home all the time because of this new system. Can you tell me how this will be handled?

A: So EVV the input in the Cures Act, respects the home and community based spirit of the services, and it's not meant to tell you at home or any specific location. EVV is built to allow you to get the services when and where you need it. So as long as you talk to your resource development officer or whoever you may speak to you about where you go on vacations and Authorized Service Locations, EVV will go with you where you need it to go.

Q: I am a PAS provider and my client doesn't sign on their own. Someone signs for them. As of right now. I miss the full answer on how that will work when we go live.

A: When they're in the Tellus mobile application, and you are ending the visit, when you get to the client signature page, you have an option to say the client or their authorized representatives are not, are not available for signature. And then to give a reason why. So there is a way to in the visit without the signature in case that were to come about. Kathy, can you describe that second signature validation surpass again?

Kathy Scheele: Yes, absolutely. For PAS as was just stated, if you are asking, say the client cannot sign that day, that's okay. You can click on the choice there within the app mobile application, so that you can end the visit for, let's say, Monday and Tuesday and Wednesday. But then at the end of the week, if you want to submit your billing for that entire week, then there will be another form that you would need to send with it. That would be like the second signature validation, which you may be doing already at this time, in our current system. But if you have any more specific questions, feel free to put it into the pass e-mail box or the chat box, and we'll be happy to get you even more specifics if you need it.

Kristy Pyles: Thank you. And that is actually our last question, if you have more questions, I encourage you to enter them, and I know we're getting close to our time, I got another question, okay. A few more, thank you.

Q: My clients are always being taken on vacation and many times out of country. How would this work internationally? Lisa, do you have any information on that?

A: As long as where, wherever you are internationally, you are, you have access to Wi-Fi, the app will work as, if you were in the USA. It is, just like if you were to use your banking online

app, out of the country. If you're connected to Wi-Fi, you still get that information. Now, Karen, I don't know you want to add, if this is something that, as part of the service auth is they have to get permission to do so. So, I don't know if you want to add to my response.

Karen Houseman: These situations, of course, would be worked out with the Service coordinator ahead of time. But this would be one of those extenuating circumstances where maybe they're not going to have access to Wi-Fi, and, um, we will work that out. We're kind of thinking of how we can address these alternative scenarios. It's hard for me to give you specifics right now, but when that comes up, we'll have it ready for you by then, and hopefully, it doesn't occur November first, but wasn't received by the initial. Thank you.

Q: The last question is, I'm the mom and provider. Currently, I send billing claims once a month. How will it change? How when I enter my time.

A: So, for the Cures Act, they have said that we must identify who is providing services. They're providing services to the date and exact time. So does the Cures Act does require you use EVV at the beginning and end of your shift. So you want to make sure you take a look at those services offered to make sure you fall under those EVV services, and if you do, you would be required to log your visit each and every day at the beginning and end. With that being said, you have the choice to do your claims portion once a month, as long as you get things submitted within the timeframes outlined in the regulations that you follow today.

Kristy Pyles: Thank you. And that was our last question. Jenn. Can we get a time check please?

Jenn DeBoer: Absolutely. You have about 15 minutes more. So I would strongly, you know, if I said if you have any other questions, please post them here as all our staff are here to actually respond and including Tellus. And do you have any more questions, you know, and, as well as, I think this is also a good time for Lisa to be said, would you actually bring up those service codes? Again? I think a lot of our stakeholders would, really, if we can actually just show them this, the service codes. Thank you.

So, let's walk through this service codes. I know that, you know, as I respond to a lot of the e-mail, a lot of our providers are wondering whether they need to actually comply with EVV. And if you are billing against all these service codes, if you are a DD, look at the service codes. And if your AD waiver, look at those, you know, the three service codes, and you're the PAS the 475 is your surface code. And if you look at your claims and look at your service auth, you'll see that, you know, these service codes are on there. If you are one of them who actually built against this service codes, then you must use EVV.

Again, I will, if you would like me to send you, know, the service codes, I'm happy to send it to you via e-mail if you just send, you know, an e-mail to the e-mail box. I will send those e-mails to you and, you know, the service codes that are mandated for EVV. And Lisa, would you, mind also, showing, again, the independent provider and where the register, because these are also some of the most frequently asked questions, and I'd like to actually take some time, as well, to walk them through.

Kristy Pyles: We do have another question, Jenn. And I think, Karen, you may have touched on this a little bit.

Q: Someone is asking for a bit more clarification around the heavy services, and that some activities were moved from shore into a different code.

Karen Houseman: Yes, and I'm unsure if you are a provider. I apologize, I don't recognize your name. But if you are a service coordinator, this is the 691 chore service, and there was some work tied to that service code that did not meet the definition of in home personal care such as lawn care. Sometimes there are individuals who qualify for assistance or moving snow and things like that.

And we didn't want someone who worked for a lawn care company to have to worry about the EVV system since it's not really hands-on with or interacting with the client directly. So we were able to separate those out. And if you, okay, so you said you are a provider if you do currently provide those services for the aged and disabled waiver. Reach out to the office. You work with to see if this is something that, that you can either enroll today, because maybe you're interested in helping someone with these services, or how to clarify what you're working on. Thank you.

Sorry, so for Lisa, do you mind sent putting back the independent Thank you so much the and also the independent provider training please. Thank you. So I diverged. So the training announcement for independent providers, as you can see, is the 4tellus.com/training. And if you don't know, that's fine. Because on the EVV website, Nebraska DHHS EVV website, there is a link, and you can click that link.

Lisa Turner: And you will actually see several similar pictures. Scroll all the way down, because, you know, it will reach it so scroll all the way down and you will see Nebraska, DHHS, independent providers, and then you can click here, which is actually where the red circle is, and you can actually start to register. So I hope that you, you see this little icon, and also you see the Nebraska DHSS independent providers, and you can definitely simply click here to register. I hope this is, you know, clearer to anyone who is seeking some training for the independent providers. Thank you.

Kristy Pyles: Thanks, Lisa.

Lisa Turner: You're welcome.

Jenn DeBoer: So, are there any more questions?

Kristy Pyles: There's a couple of statements. I'm not quite sure there are questions, I may be responding to the people who have answered them previously.

Jenn DeBoer: Okay, so if we don't have any more questions, let's go to our page before we wrap up. So before we wrap this meeting up, I want to thank all of you for your participation. And as you can see on this page, we have the Nebraska EVV website. We have the Tellus website. And if you do not know what 21st Century Cures Act is about, you can also read the Act here.

Hopefully, by now, you know how to correspond with us, but we want to show that we're here for you.

And so the e-mail box is also listed, here for you, so that you can actually respond and correspond to us. And if you have a third party vendor who has yet to sign the attestation, please, if they have already signed it, and would like to submit that, they can actually send it and attach it to the integrations@4tellus.com. These are the important links that, you know, you can actually look at our slide, and download that, or actually utilize them for future use.

So, for the October teaser, we're trying to tie everything up together. I know that, in June, July, we have discuss and demo the admin console. We also have demo the mobile app. How does that tie in with each other, and as well as the claims console? How do they all act together as one, you know, one technology? And how it is, you know, what does that mean for an independent provider? And what does that mean for an agency provider? We want to be able to present this to you in, in a storytelling way. So that there is a continuity of how you can understand what this means to you. What is an Admin Console, why is it important to me?

And, why is mobile app so important to be used with reference to the claims console? In October, we will tie all this things together so that you know the relevancy and the relationship between the admin console, the mobile app, as well as the claims console. So, for now, as a reminder, this is a monthly stakeholder meeting, and we look forward to your participation each month. Thank you very much for joining us in the stakeholder meetings. Good evening, be safe, and stay warm. And the meeting is now adjourned. Goodnight.