

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES



Pete Ricketts, Governor

Submitting a Central Registry check on the Central Registry Portal

The Portal supports checks that Individuals submit on their own behalf, to determine if they are on the Nebraska Child and Adult Abuse and Neglect Central Registry, as well as checks by Individuals submitted through a Business or Organization.

If you are an Individual submitting a check on yourself, from the Home screen of the Central Registry Portal, click the Start Check button to begin.

If you are submitting your check to a Business or Organization, then you will be provided with a separate link to begin your Central Registry Check. This link will either be sent to your email address or given to you as a URL. Once you have your link, use the following steps to complete your Check Request:

New Check Request

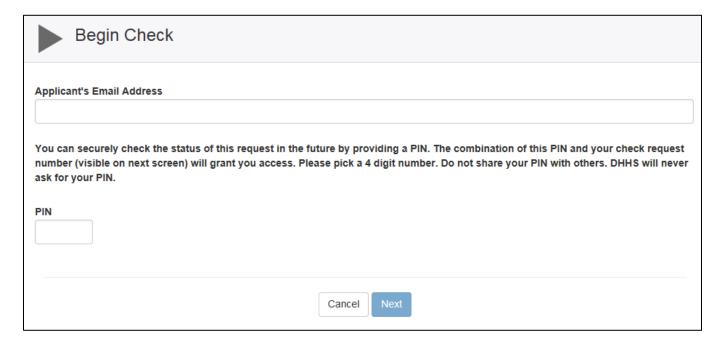


DHHS charges a fee in order to process a Central Registry check.

- · Online Identity Verification fee: \$1.00
- · Online payment processing fee: \$1.50

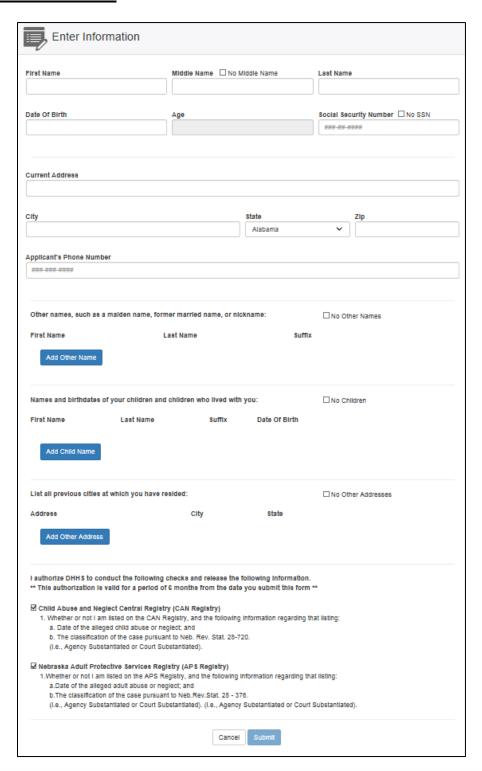
Fees are payable online by credit/debit card or electronic check (ACH) Fees will be listed as "DHHS Central Reg Check" Once submitted to DHHS, your Central Registry check will be processed in the order it was received. If you provide an email address, you will be notified of updates to your Central Registry check. When completed by DHHS, your Central Registry check will be available for viewing on this website by using an automated Request Number and a unique PIN. Most results will be available for review within 3 - 5 business days, depending upon the request; some requests may take longer.

Step One: Begin Check



- List an email address and determine a PIN for the Central Registry check
 - o Once submitted, you will receive an email with your Request Number
- You will use the Request Number and your PIN to return to the check at any time to view the status and results

Step Two: Enter Information



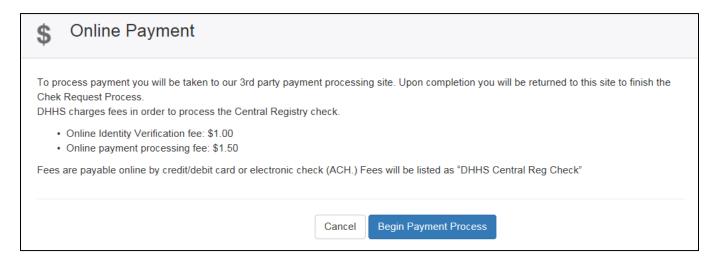
- Enter all information required for the Check Request:
 - First Name
 - Middle Name or "No Middle Name" Checkbox
 - Last Name
 - Date of Birth
 - Social Security Number or "No SSN" Checkbox
 - Current Address
 - City
 - State
 - Zip
 - Applicant's Phone Number
 - Other names, such as a maiden name, former married name, or name, or "No Other Names" Checkbox
 - Names and birthdates of your children and children who lived with you, or "No Children" Checkbox
 - List all previous cities at which you have resided, or "No Other Addresses" Checkbox
 - Determine which Registry(ies) to be checked:
 - Child Abuse and Neglect Central Registry
 - Adult Abuse and Neglect Central Registry
 - DHHS Recommends selecting both

Step Three: Verification Method



- Available Verification methods include:
 - o Online Identity Verification
 - o Upload a Notarized Signature
- Businesses or Organizations may restrict Verification to require a Notarized Signature

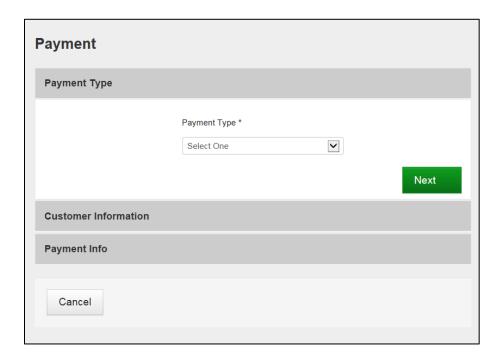
Step Four: Online Payment (Required only if using Online Verification.)



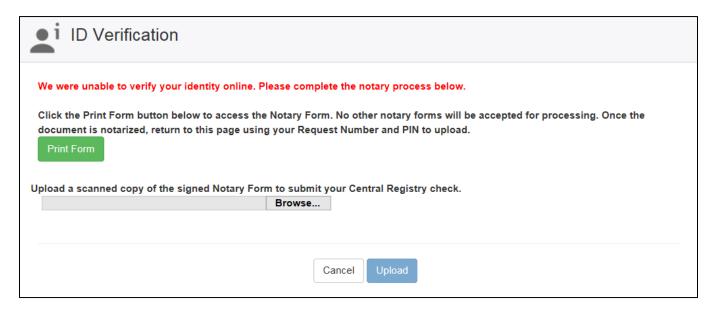
• Fees for Central Registry Checks may be covered by your Business or Organization, or not. The list of fees include:

Online Identity Verification fee: \$1.00Online payment processing fee: \$1.50

All fees payable by Credit/Debit Card or ACH/Electronic Check



Step Five: Identity Verification



- If using Online Verification:
 - Correctly answer a number of quiz questions based on the information you provide.
 - If you do not answer correctly, a Notarized Signature will be required
- If Uploading a Notarized Signature
 - Print the Notary Form provided
 - o Have your signature notarized by a Notary Public
 - Return to the portal and upload a copy of the notarized document to your Check, using your Request Number and PIN

Step Six: DHHS Processing



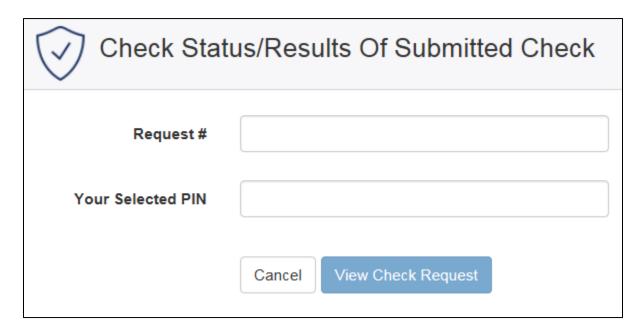
Submitted To DHHS

Your check request has been submitted to DHHS and is in process. Check back later to see the results. The process may take up to 2 weeks to complete.

Return To Home Screen

 Processing time for Check Request may take up to two weeks to complete, but results are typically available within five (5) business days.

Step Seven: Viewing Status and Results



- From the Portal, under Check Request Status, click View Check
- Enter your Request Number and PIN to gain access to your check
- Review the status and/or results of your check
 - o Results are available to save or print as a PDF