

Non-Medical Transportation

NFOCUS Service Codes

Escort Agency Provider 4592

Escort Individual Provider 7272

Exempt Public Transportation (per one-way trip) 9660

Motor Vehicle Private (by a person not in the business of providing transportation for hire) 2061

Transportation Base Rate by Commercial Wheelchair Van Provider 7122

Transportation Commercial Airline 3467

Transportation Commercial Base Rate 2772

Transportation Commercial Bus/Train 5520

Transportation Commercial Distance (non-local) 6772

Transportation Commercial Local 7787

Transportation Commercial Metro (within the corporate city limits of Lincoln or Omaha) 2556

Transportation Commercial Mileage (for six or more miles) 4677

Transportation Individual Provider (by an individual provider not in the business of providing transportation for hire, for mileage reimbursement) 6579

Transportation Mileage by Commercial Wheelchair Van Provider (for six or more miles) 7593

Service Definition

Non-Medical Transportation is a service for adults on the HCBS Waiver for Aged and Adults and Children with Disabilities (AD) and the Traumatic Brain Injury (TBI) Waiver. It provides access to waiver and other community resources identified as directly contributing to the ability of the participant to remain in their home. This service may be provided by an individual, agency (exempt transportation provider), or a common carrier.

Conditions of Provision

- A. The need for Non-Medical Transportation must be identified during participant assessment and included in the person-centered plan (PCP).
- B. The participant may be authorized for this service according to the following criteria:
 1. Participant does not own or does not have access to a working licensed vehicle;
 2. Participant does not have a current valid driver's license;
 3. Participant is unable to drive due to a documented physical, cognitive, or developmental limitation;
 4. Participant is unable to travel or wait alone due to a documented physical, cognitive, or developmental limitation; or
 5. Participant is unable to secure free transportation.

- C. Non-Medical Transportation may be authorized for one or more of the following situations:
1. Apply For Benefits – To allow the participant to apply or be recertified for benefits and services when an in-person interview is required for programs:
 - a. Nebraska Department of Health and Human Services;
 - b. Social Security Administration; or
 - c. Veteran’s Administration.
 2. Shopping – To allow the participant to shop for food and essential items. Authorization is allowed for a maximum of one roundtrip per calendar week.
 3. Obtain Legal Services – To allow the participant to receive legal counsel from legal aid societies, private attorneys, county attorneys, and other professional legal sources for non-criminal matters. Authorization is allowed for a maximum of one roundtrip per calendar month.
 4. Obtain Financial Services – To allow the participant to take care of financial matters at a banking institution. Authorization is allowed for a maximum of one roundtrip per calendar month.
 5. Access Waiver Services – To transport the participant to and from Adult Day Health Services (ADHS) or Independence Skills Building (ISB).
 6. Secure Housing – To allow the participant to tour and secure adequate housing or an independent living arrangement. Authorization is allowed for a maximum of five roundtrips in any 12-month period. Additional trips may be authorized when the participant’s health and safety is jeopardized.
 7. Access Community Activities – To transport the participant to and from activities of their choosing to promote community integration. Authorization is allowed for a maximum of one roundtrip per week.
 8. Access Work – To transport the participant to and from work when public transportation is not available or accessible.
 9. Educational Activities – To allow the participant to enroll in and attend in-person, scheduled vocational or educational training to attain a general education development (GED) or an undergraduate degree or certificate.
 - a. This excludes students pursuing second undergraduate degrees, second certificates or licenses, and any graduate degree or higher.
 - b. Verification of class schedule is required.
 - c. Online classes are not considered in-person attendance.
 - d. Transportation may not be authorized to obtain educational services offered by a local school district for persons aged 20 years or younger.
- D. Non-Medical Transportation may include:
1. Purchase of public transit tokens or passes.
 2. Escorting a participant who is unable to travel and wait alone to non-medical activities or appointments.
- E. The participant must never be left alone during Non-Medical Transportation.
- F. The participant’s transportation limit is determined by DHHS.
- G. The services under the AD and TBI waivers are limited to additional services not otherwise covered under the Medicaid state plan, but consistent with waiver objectives of avoiding institutionalization.
- H. Non-Medical Transportation through a waiver may not be substituted for the Medicaid state plan transportation Nebraska is obligated to furnish under the requirements of 42 CFR 440.170.

Provider Requirements

- A. All providers of waiver services must:

1. Be a Medicaid provider;
 2. Comply with all applicable Titles of the Nebraska Administrative Code and Nebraska State Statutes;
 3. Adhere to standards described in the Division of Medicaid and Long-Term Care Service Provider Agreement;
 4. Complete DHHS trainings upon request; and
 5. Use universal precautions.
- B. Non-Medical Transportation providers must ensure their vehicle is accessible and safe for the participant.

Rates

- A. Rates are established by DHHS according to statutory limits in Neb. Rev. Stat. § 75-304.01. and may change annually.
- B. Frequency of service is by mileage, trip, or hourly according to the Transportation code used on service authorization.