

CONTACT INFORMATION FOR iSERVE NEBRASKA PORTAL

Description: This document provides information on who to contact for iServe Nebraska concerns and issues.

iServe Nebraska/ACCESSNebraska Technical Questions or Issues with your Username/PIN:

Contact the NFOCUS Production Support Team

Call: 402-471-9698 (*for Lincoln only*)

Call: 1-888-281-6629 (*all other areas*)

Email: DHHS.NFOCUSProductionSupport@Nebraska.gov

Eligibility Questions or Assistance with Application Questions:

Contact the program-specific support teams via the following link

<https://dhhs.ne.gov/Pages/ACCESSNebraska-Contact-Us.aspx>

Training-Related Questions:

Contact the iServe Nebraska Organizational Change Management (OCM) Team

Email: iServeNebraskaOCM@Nebraska.gov

DHHS Website Issues:

Contact the DHHS Webmaster

Email: DHHS.WebMaster@Nebraska.gov