# iServe Nebraska Portal Resources

The Nebraska Department of Health and Human Services (DHHS) has a variety of resources available to help make the iServe Nebraska Portal an intuitive, user-friendly experience for Nebraskans to determine what benefits they may qualify for and apply for those benefits.

#### The iServe Nebraska Portal:

- Provides an option for Nebraskans to access benefit programs using their mobile phone, tablet, or computer.
- Accessible to all.
- Available in English and Spanish.

Nebraskans can log in to the Portal with their existing ACCESSNebraska username and password or create a new account.

## The Explore Benefits Tool:

The iServe Nebraska Explore Benefits tool provides Nebraskans with an anonymous prescreening questionnaire to help determine all the benefits for which they may qualify. The Explore Benefits tool is available on the iServe Nebraska portal via the <a href="https://iserve.nebraska.gov">DHHS homepage</a> or directly at <a href="https://iserve.nebraska.gov">https://iserve.nebraska.gov</a>.

### **Check Out the Explore Benefits Survey!**

There is a short survey located on the Explore Benefits results page. Look for the header "Provide feedback about iServe Nebraska" after getting your results.

You can also share your feedback about your experience using the Explore Benefits tool at <a href="https://www.surveymonkey.com/r/ExploreBenefits">https://www.surveymonkey.com/r/ExploreBenefits</a>.



### **Need Assistance Using the Portal?**

The <u>iServe Nebraska Training & Resources</u> website provides Nebraskans with Quick Reference Guides, answers to frequently asked questions, and a 'How To' video to help use the features on the Portal.