



iServe Nebraska Integrated Benefit Application Coming Soon

The Nebraska Department of Health and Human Services (DHHS) will soon launch the iServe Nebraska Portal's new integrated benefit application that will allow Nebraskans to apply for Medicaid and Economic Assistance benefits and programs. This shift to a single, online application will help save time, as Nebraskans will only need to enter their personal information once, even when applying for multiple programs.

The new iServe Nebraska Integrated Application will:

- Be available on the go using your cell phone, tablet, or computer.
- Provide a more efficient way to apply for DHHS benefit programs, especially if you are applying for more than one program.
- Be customer-centered and accessible to all.
- Provide a safe and secure system to enter personal information and upload supporting documents.

In preparation for the integrated benefit application, DHHS has launched the iServe Nebraska Portal homepage and the Explore Benefits tool, added a self-service account management feature, completed a range of testing, and made continual improvements based on feedback received from Nebraskans and community partners.

Additionally, DHHS has built in opportunities for Nebraskans to share their experiences through user surveys at each step of the application process – allowing for continual improvements based on direct feedback.

The new integrated benefit application will be released in July 2023 to a select group of community partners who will pilot the application and provide feedback to the iServe Nebraska team. Once the pilot is complete and the resulting feedback has been incorporated, the application will be released to all community partners & Nebraskans.

Be on the lookout for additional information and resources as we work to help Nebraskans live better lives.

Want more information?

- **Resources for Community Partners:** Check out the [iServe Nebraska Partner Information Hub](#) for Portal updates, meeting recordings, and FAQs.
- **For Nebraskans:** Nebraskans can access Quick Reference Guides, FAQs and a 'How To' video on the [iServe Nebraska Training Resource](#) page