

<b>Memo Name:</b>	Using Non-Contract Formulas During Abbott Recall	<b>Memo Number:</b>	8C - 2022
<b>Memo Type:</b>	New Procedure	<b>Issue Date:</b>	2/24/2022
<b>Author:</b>	Narissa Scales	<b>Effective Date:</b>	2/24/2022
<b>Procedure Reference:</b>	FNS Waiver	<b>End Date:</b>	TBD
		<b>Dates Updated:</b>	2/28/22 (updates green) 3/1/22 (updates red) 6/7/22 (updates in blue)

## ***Using Non-Contract Formulas During Abbott Recall***

Nebraska WIC now has the ability to issue non-contract formulas to participants when Abbott formulas are unavailable. This policy memo addresses what WIC staff should do to issue non-contact formulas during the current recall.

### ***What was done to food packages in Journey?***

New food packages have been created and existing packages have been updated in Journey that allow a participant to purchase one of multiple formulas included in the food package. These food packages allow the purchase of any formula on the following list. This will allow participants greater flexibility at the store as availability ebbs and flows. Using this approach will also decrease the number of calls from participants to WIC clinics. There will be **less** need for staff to reissue a food package they already issued because the store no longer has the product when the participant returned to purchase it.

### ***New and Adjusted Food Packages with Non-Contract Formulas***

#### *Similac Food Package with multiple formulas:*

Similac Sensitive Powder 12.5 oz

#### *Enfamil Food Packages with multiple formulas:*

Enfamil Infant Powder 12.5 oz

Enfamil Gentlease 12.4 oz

Enfamil AR 12.9oz

A chart with formulas allowed within each of the new and adjusted food package follows. The formulas allowed are in powdered form only.

## Food Packages and Allowed Formulas For Use During Abbott Recall

Food Package	Formulas Included that can be Purchased
Similac Advance Powder 12.4 oz	Similac Advance Powder 12.4 oz
Similac Advance Concentrate 13 oz	Similac Advance Concentrate 13 oz
Similac Advance RTF 32 oz	<a href="#">Similac Advance RTF 32 oz</a> <a href="#">Enfamil NeuroPro Infant RTU 32 oz</a> <a href="#">Similac 360 Total Care RTF 32 oz</a>
Similac for Spit Up Powder 12.5	Similac for Spit Up Powder 12.5
Similac Total Comfort Powder 12.6 oz	Similac Total Comfort Powder 12.6 oz
Enfamil Infant Powder 12.5 oz	<a href="#">Comfort's Advantage Formula 23.3 oz and 35 oz</a> <a href="#">Enfamil Infant Powder 12.5 oz, 21.1 oz, 29.4 oz</a> <a href="#">Earth's Best Organic Dairy 21 oz, 32 oz</a> <a href="#">Enfamil Enspire 20.5 oz, 27.4 oz and 30 oz</a> <a href="#">Enfamil NeuroPro Infant 20.7 and 28.3</a> <a href="#">Gerber Good Start Gentle Pro 20 oz and 32 oz</a> <a href="#">O Organics 23.3 oz</a> <a href="#">Parent's Choice Advantage 12.4 oz, 23.2 and 36 oz</a> <a href="#">Parent's Choice Infant 12.5 oz, 36 oz</a> <a href="#">Signature Care Advantage 23.2 oz</a> <a href="#">Signature Care Infant 22.2 oz</a> <a href="#">Similac 360 Total Care 20.6 and 30.8</a> <a href="#">Similac Pro Advance 30.8 oz</a> <a href="#">Tippy Toes 22.2 oz</a> <a href="#">Up &amp; Up Advantage 23.2 oz</a> <a href="#">Up &amp; Up Infant 22.2 oz</a> <a href="#">Comfort's Infant 35 oz</a> <a href="#">Enfamil Premium Infant 22.2 oz</a> <a href="#">Tippy Toe's Advantage 23.2 oz</a>
Similac Sensitive Powder 12.6 oz	<a href="#">Similac Sensitive Powder 12.6 oz, 22.5 oz and 29.8 oz</a> <a href="#">Comforts Sensitivity Powder 22.5 and 33.2</a> <a href="#">Earth's Best Organic Sensitivity 21 oz, 32 oz</a> <a href="#">Enfamil NeuroPro Sensitive 19.5 oz</a> <a href="#">Parent's Choice Sensitivity 12 oz, 22.5 oz and 33.2 oz</a> <a href="#">Signature Care Sensitivity 22.5 oz</a> <a href="#">Similac Pro Sensitive 29.8 oz</a> <a href="#">Similac 360 Total Care Sensitive 32 oz</a> <a href="#">Tippy Toes Sensitivity 22.5 oz</a> <a href="#">Up &amp; Up Sensitivity 22.5 oz</a>
Similac Sensitive RTF 32 oz	<a href="#">Similac Sensitive RTF 32 oz</a> <a href="#">Enfamil NeuroPro Gentlelease RTU 32 oz</a> <a href="#">Similac 360 Total Care Sensitive RTF 32 oz</a>
Enfamil Gentlelease 12.4 oz	<a href="#">Enfamil Gentlelease 12.4 oz, 19.9 oz, 27.7 oz</a> <a href="#">Enfamil Enspire Gentlelease 19.5 oz, 29 oz</a> <a href="#">Enfamil Neuropro Gentlelease 19.5 oz and 27.4</a> <a href="#">Enfamil Reguline 12.4 oz and 19.5 oz</a>

	<p>Gerber Good Start Gentle 12.7 oz  Gerber Good Start Gentle Supreme A2 20 oz  Gerber Good Start Soothe Pro 12.4 oz, 19.4 oz, 30.6 oz  Parent's Choice Complete Comfort 22.5 oz  Parent's Choice Gentle 12 oz, 21.5 oz, 33.2 oz  Signature Care Gentle 21.5 oz  Similac Pro Total Comfort 29.8 oz  Tippy Toes Gentle 21.5 oz  Up &amp; Up Gentle 21.5 oz, 33.2 oz</p>
Enfamil AR 12.9 oz	<p>Enfamil AR 12.9 oz, 19.5 oz and 27.4 oz  Parent's Choice AR 21.5 oz, 32.2 oz  Tippy Toes for Spit Up 21.5 oz  Up &amp; Up AR 32.2 oz</p>
Similac Soy Isomil 12.4 oz	<p>Similac Soy Isomil 12.4 oz  Enfamil ProSobee 12.9 oz and 20.9 oz  Gerber Good Start Soy 12.9 oz and 20 oz  Up &amp; Up Soy 36 oz  Parent's Choice Soy 22 oz  Tippy Toes Soy 22 oz  Comforts Soy 22 oz  Earth's Best Soy 23.2 oz</p>
Similac Soy Isomil RTF 32 oz	<p>Similac Soy Isomil RTF 32 oz  Enfamil ProSobee RTU 32 oz</p>
	<p>The above chart was revised: 2/28/22, 3/1/22, 6/7/22</p>

**What Participants Should Do When Formula Type or Form is Not Available:**

When the formula currently issued on their card is not available at the store, the participant should call their WIC Office to have the type and form of non-contract formula available at the store, if approved, added to their card.

If the participant is exchanging already purchased formula, they can get any form of the formula in exchange according to the store's return product. They cannot call their WIC office to get a different form for formula they have already purchased.

As we learn more about what formula brands are available in Nebraska, those formulas will be added to these food packages for purchase by WIC participants. Issuing other forms of non-contract formula is being explored and may be added in future if needed. Updates to the chart will be made and sent out when any changes happen.

**Issuing Formula When Participants Call the Clinic:**

When a participant calls the WIC clinic saying there is no contract formula available offer them one of the following options:

- Offer to give them one of the food packages that allows them to purchase a similar milk based non-contract formula included in one of the food package. EX. Enfamil instead of

Similac. This is our preferred choice and will give participants the most flexibility at the store while availability issues continue to impact types and amounts of formula.

- If they want to continue receiving their current Abbott formula, issue a food package for ready-to-feed (RTF) or concentrate. Let them know that the availability of Similac products continues to be affected by the recall and will for an unknown time.

Although we anticipate that most participants will prefer to have the flexibility the new food packages allow them, be aware that it is the participant's choice which of the options they choose and WIC should assign and issue accordingly.

### ***Journey Requires Medical Documentation Be Entered to Issue Non-Contract Formula:***

Non-contract formula must have medical documentation entered into Journey before you can verify and issue any food package that contains one of those formulas.

Medical documentation is not required for issuance of non-contract formula at this time according to USDA waivers. The documentation is strictly a Journey issue. We have found a workaround to allow non-contract formula to be issued without obtaining documentation from a health care professional.




When assigning the new food packages use the information below in the Journey medical documentation panel. This will allow the package to be verified and issued to the card.

1. Put a check in the Special Diet check box

2. In the *Food Package Documentation* pop up enter:


**Rx Expiration Date:** 03/31/2022  
**Medical Diagnosis:** Other  
**Additional Details:** Due to recall of Similac Formula  
**Approved By:** CPAs name  
**Authority:** FNS  
**Doc ID:** 1


## Food Package Documentation

Effective Date 02/23/2022 | 1 of 1 |   New  Edit  Delete

Medical Documentation

Religious Reason

\*Rx Expiration Date 03/31/2022 

\*Medical Diagnosis Other 

Additional Details Due to Recall of Similac Formu

Approved By CPAs Name

\*Authority FNS

\*Doc ID 1

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