



# Rights & Responsibilities

NE WIC  
2.28.18

## Rights & Responsibilities

### Changes to wording

- Added references to eWIC card
- Added Dual Participation statement
- Changed sharing with other programs statement



#### CLIENTS RIGHTS AND RESPONSIBILITIES

##### Your Rights:

- WIC will provide you with information about nutrition, breastfeeding, and healthy foods.
- WIC will help you in getting other services, like immunizations, SNAP and Medicaid.
- All information you give WIC will be kept private.
- If you feel you have been discriminated against you may file a complaint.
- Standards for eligibility and participation for WIC are the same for everyone, regardless of race, color, national origin, age, disability or sex.

##### Your Responsibilities:

- Provide the most current and truthful information (WIC staff may verify this information is correct).
- Be the legal guardian, custodial parent, stepparent married to the minor's parent, or foster parent of any minor you enroll in WIC.
- Bring all documentation requested to each appointment.
- Treat WIC and store staff with courtesy and respect.
- Buy only the foods listed chosen on your checks/benefits. Use the WIC foods only for the person on the program.
- Report address and/or phone changes at your next scheduled appointment.
- Keep your WIC checks/eWIC card safe; lost or stolen checks/food benefits may not be replaceable.

##### Understand:

- The Director of Public Health has authorized WIC to share information with SNAP and SNAP Nutrition Education Programs, Medicaid, Perinatal, Child and Adolescent Health Unit, and immunization programs for purposes of outreach, referral, eligibility, and for administrative processes. They cannot share the information with a third party.
- That receiving benefits from more than one WIC check at a time is prohibited (dual participation).
- That if I intentionally lie to receive WIC benefits or if I violate the program rules that 1) my family can be taken off the program for up to one year, 2) I can face legal charges, and/or 3) I will have to pay money back to the program for foods or formula I should not have received.
- I understand that:
  - selling, attempting to sell or giving away WIC checks/eWIC Card, food or formula is not allowed;
  - if I sell, attempt to sell or give away WIC checks or eWIC Card, food or formula I can be asked to repay the value of the items and I may be subject to legal charges;
  - putting WIC items on any media, including radio, newspaper, Facebook, Craigslist, and if I am considered an attempt to sell.
- WIC may ask for social security numbers as allowed by law to verify Medicaid participation when applicable and for administrative purposes. Providing your number is optional.

## Rights & Responsibilities

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### New Laminated Pages

- English version
- Spanish version



- Supply will be mailed to ALL stationary WIC sites

## Rights & Responsibilities

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Effective March 19, 2018

WIC no longer must provide written copies of the rights & responsibilities to every family.



# Rights & Responsibilities

## New Families:

- Read or have them read the entire Rights & Responsibilities
- If they read: summarize the key points

## Returning Families:

- Summarize the key points while they follow along



# Rights & Responsibilities

I have read & been advised of my rights & responsibilities for the WIC program.  
All the information I provided to WIC is true.

## New wording for Journey Signature Page

- Explain when Authorized Representative signs they are signing for.



Questions?



# Non-Discrimination Statement

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Non-  
Discrimination  
Statement

BEGINNING  
MARCH 1, 2018

No Longer Need to Provide a paper copy to  
all families



NE WIC  
2.28.18

Questions?