



Referrals



NE WIC 5.31.18

Requirements for Referrals

Remember to document Referrals

Procedure: **Referrals**

- Functional area: VIII Certification, Eligibility and Coordination of Services

Staff must make referrals to health related and public assistance programs based on a client's and their family's needs and interests

- Certification, Mid-certification, Recertification, Nutrition education visits

Required referrals

- Each local agency will develop a list of services available locally.
- Written information on Medicaid, including income eligibility
- On at least one occasion, must be given information about SNAP, AFDC and the Child Support Enforcement Program
- If applicant is not eligible for WIC, must be given referral to other food assistance programs

Types of Referrals

Informal/Passive Referral: An informal/passive referral can be accomplished by providing printed information about a health or community program or providing the information verbally

- Representative of most of the referrals given in the WIC program

Formal/Active Referral: A formal/active referral occurs when a staff member initiates contact with a health or community program for the WIC participant

- If participant actively tells you she is abusing drugs
- You work in a health center that provides services participant needs but they do not speak English
- Use your professional judgment

Referrals

Examples of **Referrals** made in the WIC program:

- Breastfeeding promotion and support services, i.e. Milkworks, La Leche League
- Child care centers
- Immunizations
- Dentists
- Physicians and other health care providers
- Shelters and food pantries
- Low Hemoglobin

The screenshot shows the WIC program interface. On the left, a tree view lists various categories, with 'Education and Care' highlighted. Under 'Education and Care', 'Breastfeeding Support' is selected. On the right, a table displays 'Referred To - Participant Referrals from WIC'. The table has columns for Date, Organization Type, Organization, Staff Member, and Follow-up. A row is visible for '05/20/2018' with 'Breastfeeding Support' as the Organization Type and 'Narissa Scales' as the Staff Member.

Date	Organization Type	Organization	Staff Member	Follow-up
05/20/2018	Breastfeeding Support		Narissa Scales	

Questions



Please complete the attendance poll!