



RECEIVING FORMULA FROM MEDICAID

Starting September 1, 2026, infants and children on WIC **and** Medicaid will receive Exempt Formulas and WIC Eligible Nutritionals (otherwise known as Specialty Formulas) from Medicaid.

Continue reading for information and resources on this process.

THE PROCESS

- Your doctor will write a prescription for the Specialty Formula and send it to your preferred Durable Medical Equipment (DME) Provider.
- The DME Provider will fill your prescription formula. You may either pick up your formula in-person or you may be able to request that DME Provider ship it to your home.
- You will request additional “refills” of formula from your doctor or the DME provider.
- You will continue to receive any WIC food benefits you are eligible for on your eWIC card at your WIC appointments.

NOTE: Nebraska WIC will continue to provide Contract and Non-Contract Formulas for all infants and children and Specialty Formulas for infants and children not on Medicaid and Women participants.



Visit the [Nebraska WIC Formulary](#) to learn which formulas are provided by Nebraska WIC.

SELECT A DME PROVIDER

In Nebraska, Medicaid is delivered by three Managed Care Organizations (MCO). Use your MCO’s provider directory to choose the DME Provider you want to get the Specialty Formula from.



[Molina Healthcare Provider Directory](#)



[Nebraska Total Care Provider Directory](#)



[United Healthcare Provider Directory](#)

HANDLING ISSUES

If you have trouble ordering your Exempt Formula or WIC Eligible Nutritional at the DME, contact your MCO by calling the MEMBER SERVICES number on your Nebraska Medicaid Card.



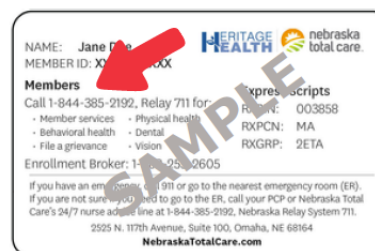
Molina Healthcare

☎ 1-844-782-2018 TTY: 711
🕒 Monday to Friday, 8 a.m. to 6 p.m., Central.



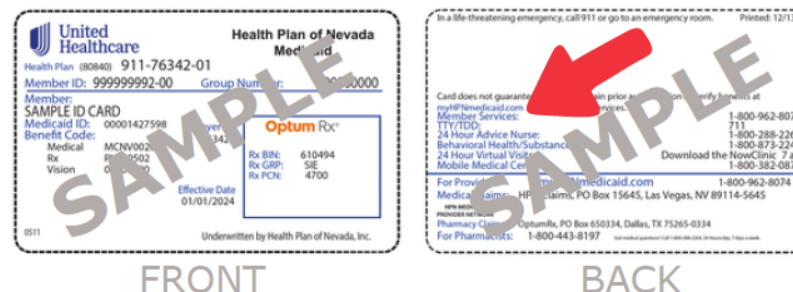
Nebraska Total Care

✉ NTC.CustomerService@NebraskaTotalCare.com
☎ 1-844-385-2192 TTY: 711
🕒 Monday to Friday, 8 a.m. to 5 p.m., Central.



United Healthcare

☎ 1-800-641-1902 TTY: 711
🕒 Monday to Friday, 7 a.m. to 7 p.m., Central.



THINGS TO REMEMBER

- The maximum amount of Specialty Formula provided by Medicaid varies by product, but a general guideline is 75,000 calories per month. This means for most products, your Medicaid benefits should provide all of the formula you will need each month. However, if you need more formula after all Medicaid benefits are used, WIC may be able to help. Contact your WIC clinic for more information.
- If you need to change formulas, your Medical Provider will start the process again with a new prescription. Your MCO Member Services representative can let you know how to handle any leftover formula.
- WIC Staff are available to answer your questions. Click the link or scan the QR Code to find your clinic's information.

