

DEPT. OF HEALTH AND HUMAN SERVICES

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Pete Ricketts, Governor

Memo Name:	CVB Increase for November & December
	2021- Assigning New Food Packages
Memo Type:	New Procedure
Author:	Narrisa Scales, Marge Blankenship, Jackie
	Johnson
Procedure	USDA WIC Policy Memo 2022-1
<b>Reference:</b>	

Memo Number:	1-2022
<b>Issue Date:</b>	10/20/2021
<b>Effective Date:</b>	10/19/2021
End Date:	12/31/2021

# CVB Increase for November & December 2021 Assigning New Food Packages

The increase in fruit and vegetable amounts for WIC participants requires a change to food packages with new CVB amounts.

The new fruit and vegetable amounts for participants are as follows:

Children = \$24 Pregnant, Postpartum, <u>and</u> Some (BF-Out) Breastfeeding Women = \$43 Fully Breastfeeding Women = \$47 Mostly (Part BF-In) Breastfeeding Women = \$47 Fully Breastfeeding Multiples = \$70.50 Participants who are Pregnant <u>and</u> also are Fully or Mostly BF an infant = \$47

This policy memo explains how to use the participant list provided by the State WIC Office on 10.15.21 to identify all children over age 1 and women who need to have a new food package created to include the increased CVB amount. All family members except infants will need to have their food packages changed beginning November 1, 2021

## Below are some things to consider before you begin:

#### Develop a plan

a. Who will assign/tailor the new food packages and issue benefits?

b. How will you keep track of which families have had CVB changes completed and which ones still need to be done?

**Connect with family to notify them of the upcoming change to their benefits ie** Phone call, text, mail, email, videoconference

## New Model Food Package with CVB Increases - Overview:

New "model food packages" with increased CVB amounts have been created for most of the standard food packages in the following categories **\***:

- Toddler \$24
- Children \$24
- FBF Women \$47
- FBF Women Multiples \$70.50
- Not BF/Part BF Out \$43

Each new food package, with the updated CVB amounts, have either the "number + cvb at the end" or a few just have the number (cvb would not fit). For example, the food packages will have "24 cvb," "43 cvb," "47 cvb," and "70.50 cvb," or just "24," "43," 47," and "70.50" at the end. These food packages are able to be issued for Nov and December.

Eff	ective Date 11/01/2021		🗸 🗏 5 of 5 🕨 छ 🕂 New 🖉 Edit 🗙 Delete	
E	nd Date:		Do Not Auto-Update 🗌 Partial BF Out of Range	
Unverified	Special Diet	(Prescrib	ed Formula/Food, Religious Reason) Documentation	
Verify	Self-Reported	Details		
Сору	Model Food	Package		~
	Food Package Name:		Not BF/Part BF Out - Standard Milk 43 cvb Not BF/Part BF Out - Standard Cheese + Yogurt 43	)ay: 1
	Food Package		Not BF/Part BF Out - Standard Cheese 43 cvb Not BF/Part BF Out - Lactose Free Milk 43 cvb	
Add Food Remove Food	Category		Not BF/Part BF Out - Lactose Free with Cheese 43 Not BF/Part BF Out - Lactose Free with Cheese test NotBF/Part BFOut - Lactose Free w/Cheese +Yogurt 43 zNotBF/PartBF Out - Lactose Free w/Cheese +Yogurt Not BF/Part BF Out - Soy Milk 43 cvb Not BF/Part BF Out - Soy Milk w/Cheese +Yogurt 43 Not BF/Part BF Out - Powdered Dry Milk 43 cvb Not BF/Part BF Out - Evaporated Milk 43 cvb	c ID

\*Not all model food packages for these categories were updated with increase in CVB amount. Be sure and check the model food package for the new CVB amount before issuing to the participant.

Model food packages were not created for Pregnant, and Mostly BF-In woman and specialty food packages. You will need to individually tailor these packages. Details on tailoring these packages is discussed later in the memo.

#### **New Model Food Packages - Assigning**

#### (1) Use the Participant List provided by the State WIC office

a. All family members except infants will need to have their food packages changed beginning November 1, 2021

# (2) Assign a Model Food Package that has the new CVB amount with November 1, 2021 as the effective date

- a. Navigate to the food package panel
- b. Look at the existing food package
- c. click new record
- d. change the effective date to Nov 1, 2021
- e. click the carrot to expand the model food package drop down to expand the packages
- f. select the food package with the new the CVB value
- g. Click verify button if it doesn't automatically verify

Category: Child (	Male) N	o Longer BF				B	W
Date of Birth: 06,	/29/2018 (3 y 3 m)	WIC Status: Act		Ce	rt. End: 11/202	1 Last FB:	Nov 21
Food Package							
Effe	ctive Date 11/01/2021	- 4 9 of 9 🕨 📆	🜵 Nev	v 🖉 Edit 🕻	× Delete		
End	d Date:	Do Not Auto-Update					
Verified	Special Diet 🗌 (Preso	ibed Formula/Food, Religious Reason)		Dog	mentation		
Verify	Self-Reported Details	1					
Сору	Model Food Package	Child - Standard Cheese + Yogurt 24 CVB*				Y	
	Viev	® Full ○ 2/3 ○ 1/3	e 3Mo	nthe	~	1st Day: 1	i.
F	Food Package Name: Child - Star	dard Cheese + Yogurt 24 CVB*	Anterio de				
	Food Package						3.1
Add Food	Category	Subcategory	Qty	UOM	Month	Dec ID	^
	D 02 Cheese	000 Cheese - All Authorized	1	Pound	Al		
Remove Food	03 Eggs	000 Eggs - All Authorized	1	Dozen	Ali		
	05 Breakfast Cereal	000 Breakfast Cereal	36	Ounce	All		
	06 Legumes	000 Peanut Butter or Beans - All Authorized	1.00	Jar/Bag/	Al		
	16 Bread/Whole Grains	000 Whole Wheat Bread or Whole Grains	2	Pound	Al		
	19 Fruits and Vegetables	000 Fruits & Vegetables CV8	24.00	\$\$\$\$	AS		~

#### (3) Check Benefits Panel and Issue Benefits!

a. Check the food benefits panel to make sure the correct foods and CVB amounts are Listed.

## Food Benefits Panel – Economic Unit Balance To Issue (pop-up)

suance Period: 11/1/2021 - 11/30/2021		Food	Returned					Current	To Be	
Food Item Cat / Subcat / Description	UOM	Package	Formula	ABC	B2I	Undist	Purchased		Issued	
02 000 Cheese - All Authorized	LB	1						1	1	
03 000 Eggs - All Authorized	DOZ	1						1	1	
05 000 Breakfast Cereal	oz	36						36	36	
06 000 Peanut Butter or Beans - All Authorized	JBC	1.00						1.00	1.00	
16 000 Whole Wheat Bread or Whole Grains	LB	2						2	2	
19 000 Fruits & Vegetables CVB	\$\$\$\$	24.00						9.00	24.00	
50 002 Yogurt Nonfat/Lowfat	CTR							1	1	5

(b) Check Benefits Panel to be sure the correct package was issued for the number of months you wanted.

## **Benefits Panel**

<u>⊟- 11/1/2021 - 11/30/2021</u>
📄 🗹 Child - Standard Cheese + Yogurt 24 CVB* (Full, Reissued) 10/19/2021 10:41:36 AM
02 000 Cheese - All Authorized - 1 Pound
03 000 Eggs - All Authorized - 1 Dozen
05 000 Breakfast Cereal - 36 Ounce
- 06 000 Peanut Butter or Beans - All Authorized - 1.00 Jar/Bag/Can
- 16 000 Whole Wheat Bread or Whole Grains - 2 Pound
50 002 Yogurt Nonfat/Lowfat - 1 Container
54 000 Juice 64 oz - All authorized - 2 Bottle

#### (4) Issue Benefits

- Click issue benefits button

□ 11/1/2021 - 11/30/2021
🖨 🔲 Child - Standard Cheese + Yogurt 24 CVB* (Full, Reissued) 10/19/2021 10:41:36 AM
02 000 Cheese - All Authorized - 1 Pound
03 000 Eggs - All Authorized - 1 Dozen
05 000 Breakfast Cereal - 36 Ounce
06 000 Peanut Butter or Beans - All Authorized - 1.00 Jar/Bag/Can
- 16 000 Whole Wheat Bread or Whole Grains - 2 Pound
19 000 Fruits & Vegetables CVB - 24.00 \$\$\$\$
50 002 Yogurt Nonfat/Lowfat - 1 Container
52 000 Milk - 1% or Fat Free All Authorized - 3.0 Gallon
54 000 Juice 64 oz - All authorized - 2 Bottle
🗄 🖳 Child - Standard Cheese + Yogurt* (Full, Issued) 08/02/2021 03:36:22 PM

# **Returning Food Packages to Normal for Benefits Beginning January 1**, 2022

All participants who receive a food package with the increased CVB amounts during November and December will need to have a "normal" food package with an effective date of January 1, 2022 assigned to allow for the CVB to return to the pre-November amount.

End Date:       Do Not Auto-Update       Documentation         Verified       Special Diet       (Prescribed Formula/Food, Religious Reason)       Documentation         Verify       Self-Reported       Details	Effec	ctive Date 01/01/2022	- ◀ │ 4 of 4 │ ▶ │ 🔂	🕂 Nev	v 🧷 Edit 🕻	🗙 Delete		
Verify       Self-Reported       Details         Copy       Model Food Package       Preg/Part BF In - Standard Cheese       Ist Day: 1         Food Package Name:       Preg/Part BF In - Standard Cheese       Ist Day: 1         Food Package Name:       Preg/Part BF In - Standard Cheese       Ist Day: 1         Food Package Name:       Preg/Part BF In - Standard Cheese       Ist Day: 1         Food Package       OO0 Cheese - All Authorized       1       Pound       All         Add Food       O       O2 Cheese       000 Cheese - All Authorized       1       Dozen       All         Remove Food       O3 Eggs       000 Breakfast Cereal       06 Legumes       000 Peanut Butter or Beans - All Authorized       2.00       Jar/Bag/       All         16 Bread/Whole Grains       000 Whole Wheat Bread or Whole Grains       1       Pound       All       Image: Common of the second of the seco	End	Date:	Do Not Auto-Update					
Verify       Model Food Package       Preg/Part BF In - Standard Cheese         Copy       Model Food Package       Ist Day: 1         Food Package Name:       Preg/Part BF In - Standard Cheese       Ist Day: 1         Food Package Name:       Preg/Part BF In - Standard Cheese       Ist Day: 1         Food Package       000 Cheese - All Authorized       1       Pound       All         03 Eggs       000 Eggs - All Authorized       1       Dozen       All         05 Breakfast Cereal       000 Peanut Butter or Beans - All Authorized       2.00       Jar/Bag/       All         16 Bread/Whole Grains       000 Whole Wheat Bread or Whole Grains       1       Pound       All	Verified	Special Diet 📃 (Prescri	ibed Formula/Food, Religious Reason)		Docu	umentation		
View       Full       2/3       1/3       *FB Issuance       3 Months       1st Day: 1         Food Package Name: Preg/Part BF In - Standard Cheese         Food Package         Add Food       0       02 Cheese       000 Cheese - All Authorized       1       Pound       All         03 Eggs       000 Eggs - All Authorized       1       Dozen       All       1         05 Breakfast Cereal       000 Breakfast Cereal       36       Ounce       All       1         06 Legumes       000 Whole Wheat Bread or Whole Grains       1       Pound       All       1	Verify	Self-Reported Details						
Its Day:       1       2/3       1/3       *FB Issuance       3 Months       1st Day:       1         Food Package Name:       Preg/Part BF In - Standard Cheese         Food Package         Add Food         Add Food       O       Category       Subcategory       Qty       UOM       Month       Doc ID         0       0.2 Cheese       000 Cheese - All Authorized       1       Pound       All	Сору	Model Food Package	Preg/Part BF In - Standard Cheese				$\sim$	
Add Food       Food Package         Add Food       Category       Subcategory       Qty       UOM       Month       Doc ID         Remove Food       02 Cheese       000 Cheese - All Authorized       1       Pound       All         03 Eggs       000 Eggs - All Authorized       1       Dozen       All         05 Breakfast Cereal       000 Peanut Butter or Beans - All Authorized       2.00       Jar/Bag/       All         16 Bread/Whole Grains       000 Whole Wheat Bread or Whole Grains       1       Pound       All		View	Full      2/3      1/3 *FB Issuance	e 3 Mor	nths	~	1st Day: 1	
Add Food       Category       Subcategory       Qty       UOM       Month       Doc ID         Remove Food       02 Cheese       000 Cheese - All Authorized       1       Pound       All         03 Eggs       000 Eggs - All Authorized       1       Dozen       All         05 Breakfast Cereal       000 Peanut Butter or Beans - All Authorized       2.00       Jar/Bag/       All         16 Bread/Whole Grains       000 Whole Wheat Bread or Whole Grains       1       Pound       All	E .							
Add Food       02 Cheese       000 Cheese - All Authorized       1       Pound       All         Remove Food       03 Eggs       000 Eggs - All Authorized       1       Dozen       All         05 Breakfast Cereal       000 Breakfast Cereal       36       Ounce       All         06 Legumes       000 Peanut Butter or Beans - All Authorized       2.00       Jar/Bag/       All         16 Bread/Whole Grains       000 Whole Wheat Bread or Whole Grains       1       Pound       All			F In - Standard Cheese					
Remove Food       03 Eggs       000 Eggs - All Authorized       1       Dozen       All         05 Breakfast Cereal       000 Breakfast Cereal       36       Ounce       All         06 Legumes       000 Peanut Butter or Beans - All Authorized       2.00       Jar/Bag/       All         16 Bread/Whole Grains       000 Whole Wheat Bread or Whole Grains       1       Pound       All		Food Package		01	11011		0	
06 Legumes       000 Peanut Butter or Beans - All Authorized       2.00       Jar/Bag/       All         16 Bread/Whole Grains       000 Whole Wheat Bread or Whole Grains       1       Pound       All	Add Food	Food Package Category	Subcategory				Doc ID	
16 Bread/Whole Grains     000 Whole Wheat Bread or Whole Grains     1     Pound     All	Add Food	Food Package Category 02 Cheese	Subcategory 000 Cheese - All Authorized	1	Pound	All	Doc ID	
	Add Food	Food Package Category 02 Cheese 03 Eggs	Subcategory 000 Cheese - All Authorized 000 Eggs - All Authorized	1	Pound Dozen	All All	Doc ID	
19 Enuite and Venetables 000 Enuite & Venetables CVB 11 00 ÉÉÉÉ All	Add Food	Food Package Category D 02 Cheese 03 Eggs 05 Breakfast Cereal	Subcategory 000 Cheese - All Authorized 000 Eggs - All Authorized 000 Breakfast Cereal	1 1 36	Pound Dozen Ounce	All All All	Doc ID	
19 Frans and vegetables 000 Frans di vegetables CVD 11.00 3333 All	Add Food	Food Package Category 02 Cheese 03 Eggs 05 Breakfast Cereal 06 Legumes	Subcategory 000 Cheese - All Authorized 000 Eggs - All Authorized 000 Breakfast Cereal 000 Peanut Butter or Beans - All Authorized	1 1 36 2.00	Pound Dozen Ounce Jar/Bag/	All All All All	Doc ID	

You will notice, we did NOT create Model food packages with the CVB increase for Preg and Part in BF or for those on specialty formulas. Those food packages will have to be manually tailored by the CPA to include the new CVB dollar amount. (see below information on tailoring these food packages.)

#### **Tailored CVB Food Packages - Overview:**

When tailoring food packages for Pregnant women and women who are BF-In you should use the following dollars amounts:

Pregnant Women = \$43 Mostly (Part-In) BF Women = \$47

You will also need to tailor any food packages for a specialty formula or those where you do not see a food package with the CVB information at the end, by going into the food package and manually increasing the CVB amount. This amount needs to correspond to the type of participant that you have. Refer to the list of participant categories and CVB amounts at the beginning of this memo.

The **Preg/Part IN BF** food packages <u>were not changed</u> because these encompass two cvb amounts, \$43 dollars for pregnant women and \$47 for mostly breastfeeding women (or part bf in). Based on the type of participant that you are certifying, pregnant woman or partially breastfeeding woman within range, please tailor the food package to the appropriate CVB amount. Please check to make sure that you are giving the appropriate CVB amount according to what type of participant they are. The dollar amounts per participant type are shown above.

# Tailoring / Assigning Food Packages for Pregnant and Partially Breastfeeding-In Range – Steps:

(1) Using the list provided by the state identify a participant who is receiving a Pregnant or Partially Breastfeeding-In Range food package.

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tive Date 11/01/2021	🗸 🖣 3 of 3   🕨   🔯 🕯	P New	🖉 Edit 💙	< Delete		
Date:	Do Not Auto-Update					
Special Diet 📃 (Prescri	bed Formula/Food, Religious Reason)		Docu	mentation		
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Model Food Package	Preg/Part BF In - Standard Cheese				$\sim$	
View	Full      2/3      1/3 *FB Issuance	3 Mont	ths	~	1st Day: 1	
od Package Name: Preg/Part B	F In - Standard Cheese					
Food Package						
Category	Subcategory	Qty	UOM	Month	Doc ID	^
02 Cheese	000 Cheese - All Authorized	1	Pound	All		
03 Eggs	000 Eggs - All Authorized	1	Dozen	All		
05 Breakfast Cereal	000 Breakfast Cereal	36	Ounce	All		
06 Legumes	000 Peanut Butter or Beans - All Authorized	2.00	Jar/Bag/	All		
16 Bread/Whole Grains	000 Whole Wheat Bread or Whole Grains	1	Pound	All		
> 19 Fruits and Vegetables	000 Fruits & Vegetables CVB	11,00	\$\$\$\$	All		<b>_</b>
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#### (2) Tailor the CVB dollar amount to \$43 or \$47 to match the woman's category.

- a. Choose "New" button
- b. Change Effective Date to November 1, 2021
- c. Choose the same food package the participant currently has from the Model Food Package dropdown list
- d. Go to the Fruits and Vegetable line and click on the "Qty" column.
- e. Change the amount to the increased amount
- f. Add a comment: Added increased CVB
- g. Verify the food package.

## **Food Package Tab**

Effec	tive Date 11/01/2021	- 4   3 of 3   🕨   题	🕂 New	🖉 Edit 🕻	🔨 Delete	
End	Date:	Do Not Auto-Update				
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	Vier	Full 2/3 1/3 *FB Issuance	e 3 Mon	ths	$\sim$	1st Day: 1
	od Package Name: Tailored Pr Food Package	eg/Part BF In - Standard Cheese				
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Add Food	02 Cheese	000 Cheese - All Authorized		Pound	All	
Remove Food	03 Eggs	000 Eggs - All Authorized	1	Dozen	All	
	05 Breakfast Cereal	000 Breakfast Cereal	36	Ounce	All	
	06 Legumes	000 Peanut Butter or Beans - All Authorized	2.00	Jar/Bag/	All	
			1	Pound	All	
	16 Bread/Whole Grains	000 Whole Wheat Bread or Whole Grains	-			

(3) Check the benefits preview to be sure the foods and months that will be issued are correct.

## **Food Benefits Tab**



#### (4) Issue Benefits!

- Click issue benefit button

# **Returning Food Packages to Normal for Benefits Beginning January 1**, 2022

All participants who receive a food package with the increased CVB amounts during November and December will need to have a "normal" food package with an effective date of January 1, 2022 assigned to allow for the CVB to return to the pre-November amount. <u>Attention</u>: Some of the food packages (those that were changed for the CVB increase)you should use in Journey are indicated by "new" at the end of the package name.

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tive Date 01/01/2022	- ◀ │ 4 of 4 │ ▶ │ 🔂	🕂 New	/ 🧷 Edit 💙	🗙 Delete		
Date:	Do Not Auto-Update					
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od Package Name: Preg/Part Bi	F In - Standard Cheese					
Food Package						
Category	Subcategory	Qty	UOM	Month	Doc ID	
02 Cheese	000 Cheese - All Authorized	1	Pound	All		
03 Eggs	000 Eggs - All Authorized	1	Dozen	All		
05 Breakfast Cereal	000 Breakfast Cereal	36	Ounce	All		
06 Legumes	000 Peanut Butter or Beans - All Authorized	2.00	Jar/Bag/	All		
16 Bread/Whole Grains	000 Whole Wheat Bread or Whole Grains	1	Pound	All		
19 Fruits and Vegetables	000 Fruits & Vegetables CVB	11.00	\$\$\$\$	All		
F	Date: Special Diet (Prescri Self-Reported Details Model Food Package View Nod Package Name: Preg/Part BI Food Package 02 Cheese 03 Eggs 05 Breakfast Cereal 06 Legumes 16 Bread/Whole Grains	Date: Do Not Auto-Update Special Diet (Prescribed Formula/Food, Religious Reason) Self-Reported Details Model Food Package Preg/Part BF In - Standard Cheese View Full 2/3 1/3 *FB Issuance view Food Package Category Subcategory 02 Cheese 000 Cheese - All Authorized 03 Eggs 000 Eggs - All Authorized 05 Breakfast Cereal 000 Breakfast Cereal 06 Legumes 000 Peanut Butter or Beans - All Authorized	Date:       Do Not Auto-Update         Special Diet       (Prescribed Formula/Food, Religious Reason)         Self-Reported       Details         Model Food Package       Preg/Part BF In - Standard Cheese         View       Full       2/3       1/3       *FB Issuance       3 Mor         vod Package Name:       Preg/Part BF In - Standard Cheese       3 Mor         Food Package       Full       2/3       1/3       *FB Issuance       3 Mor         vod Package Name:       Preg/Part BF In - Standard Cheese       5000 Category       Qty         02 Cheese       000 Cheese - All Authorized       1       1         03 Eggs       000 Eggs - All Authorized       1       1         05 Breakfast Cereal       000 Breakfast Cereal       36       6         06 Legumes       000 Peanut Butter or Beans - All Authorized       2.00       1         16 Bread/Whole Grains       000 Whole Wheat Bread or Whole Grains       1	Date:       Do Not Auto-Update         Special Diet       (Prescribed Formula/Food, Religious Reason)       Docu         Self-Reported       Details	Date:       Do Not Auto-Update         Special Diet       (Prescribed Formula/Food, Religious Reason)       Documentation         Self-Reported       Details	Date:       Do Not Auto-Update         Special Diet       (Prescribed Formula/Food, Religious Reason)       Documentation         Self-Reported       Details

# Situations to Watch Out For!!

#### (1) Infant who will turn 1 year old in October and November

They may or may not have a child food package already issued for November and December. You should check these infant's food packages in case they need to be updated to include the increased CVB.

# (2) Participants who do not have Food Benefits issued for November and future months.

a. You may not need to change the food package. The change can be done by the CPA when they are seen for their appointment or call for benefits later this month or after November 1<sup>st</sup>.

# (3) Participants who already have a food package assigned with effective dates between November 1, 2021 and December 31, 2021.

Participants who have a food package assigned effective after November 1<sup>st</sup> would need to have "ALL" food packages updated with the new CVB amounts. Be sure and check for food packages with future effective dates when adding the increased CVB food packages.

#### Example:

- You assign a participant a food package with the increased CVB amount effective on November 1, 2021.
- Unknown to you they also have a future food package with an effective date of December 1, 2021.

#### What will Happen:

 They will receive the food package with the CVB amount for November and the "new" December 1<sup>st</sup> food package with the lower CVB amount for the month of December.

#### Solution:

 Check for any food packages with effective date between November 2<sup>nd</sup> and December 31<sup>st</sup>. If there is one assign a increased CVB package with an effective date one day after that package's effective date. ie. Food package effective date is December 1<sup>st</sup>. Assign the increased CVB for this participant with effective dates for both November 1<sup>st</sup> and December 2<sup>nd</sup>.

# (4) Food Packages that do not have either the "number + cvb at the end" or that have the number only when assigning new packages.

For example, the food packages will have "24 cvb," "43 cvb," "47 cvb," and "70.50 cvb," or just "24," "43," 47," and "70.50" at the end. These packages will need to be tailored by changing the Fruit and Vegetable dollar amount to the new CVB value.

Please call the Help Desk, Marge or Narissa if you need help or have question.