

FIVE-YEAR JOINT GOALS

FY 2026-2030 STRATEGIC PLAN

THE NEBRASKA WIC PROGRAM MISSION STATEMENT

"To make a positive difference in the nutrition and health of families and individuals by providing services in a professional and respectful manner."





Launching a
Cohesive
Vision of WIC

Nurturing WIC Careers

Enhancing WIC
Experience
through
Modernization

Collaborating on Policies and Procedures

Pursuing
Outside WIC
Support





LAUNCHING A COHESIVE VISION OF WIC

NE WIC SMART GOAL:

To support launching a cohesive vision of WIC, State WIC will have a portal implemented at 50% of local agencies within 12 months.

Action Steps:

- 1. Create statewide rollout plan.
- 2. Coordinate rollout with local agencies (LAs).
 - 3. Develop portal support network for users.

NE WIC SMART GOAL:

To support launching a cohesive vision of WIC, State WIC will increase program participation through use of the participant portal in FY26.

Action Steps:

- 1. Track number of new accounts created.
- 2. Track number of daily logins and analyze trends monthly.
- 3. Conduct annual portal user experience survey.

NE WIC SMART GOAL:

To support launching a cohesive vision of WIC, State WIC will collaborate with LAs to conduct an annual unified statewide outreach event.

Action Steps:

- 1. Maintain a robust outreach committee comprised of State and local members
- 2. Outreach committee will meet bi-monthly to develop, implement, and evaluate one outreach event.

Action Steps:

NE WIC SMART

GOAL:

To support launching a

cohesive vision of WIC.

State WIC will research

creation of culturally

competent educational

materials during FY26.

- 1. Create written and oral translations of the Rights and Responsibilities in at least 2 languages.
- 2. Update job aids with details about the WIC Shopper App language options.
- 3. Collaborate with WIC work groups and committees to research culturally relevant materials.

- 1. Creation of 1,000 family accounts by participants on the WICWeb portal.
- 2. Quarterly review and evaluation of WIC website analytics show increase traffic after implementing website updates.



NURTURING WIC CAREERS

NE WIC SMART GOAL:

To support nurturing WIC careers, State WIC will begin planning a state conference within the next 12 months.

Action Steps:

- 1. Establish a conference planning committee of state and local members.
- 2. Develop a conference outline.
- 3. Begin implementing the outline.

NE WIC SMART GOAL:

To support nurturing WIC careers, State WIC will create a staff satisfaction survey for LA teammates within 9 months.

Action Steps:

- 1. State staff collaborate to outline a staff satisfaction survey.
- 2. Create a draft survey for review by LA leadership.
- 3. Disseminate survey to LA staff and analyze results.

NE WIC SMART GOAL:

To support nurturing WIC careers, State WIC will research available nutrition education curriculums within 9 months.

Action Steps:

- 1. Research at least 3 available curriculums.
- 2. Review options and determine feasibility.

NE WIC SMART GOAL:

To support nurturing WIC careers, State WIC will collaborate with LAs on a Breastfeeding Peer Counselor (BFPC) career ladder starting in FY26 Q1.

Action Steps:

- 1. Create a workgroup of state and local BFPC stakeholders.
- 2. Establish a regular meeting schedule.
- 3. Engage NE ITOs in the workgroup.

NE WIC SMART GOAL:

To support nurturing WIC careers, State WIC will explore new outside partnerships during FY26.

Action Steps:

- 1. Create a workgroup of state and local leaders.
- 2. Research potential partners, including vocational rehabilitation, high schools, and community colleges.

- 1. Annual local and state staff retention rates improve.
- 2. At least 1 local agency implements a full breastfeeding peer counselor career ladder.
- 4.Annual managment evaulations result in fewer findings year over year.



ENHANCING WIC EXPERIENCE THROUGH MODERNIZATION

NE WIC SMART GOAL:

To support enchancing the WIC experience through modernization, we will research online education options within 6 months and move toward a more efficient experience.

Action Steps:

- 1. Research paid options for online nutrition education.
- 2. Contact other states about their online education.
- 3. Explore learning platforms to deliver the education.

NE WIC SMART GOAL:

To support enhancing the WIC experience through modernization, we will explore joint outreach options within 6 months.

Action Steps:

- 1. Identify statewide needs and wants for outreach.
- 2. Prioritize what is actionable.
- 3. Begin developing resources.

NE WIC SMART GOAL:

To support enhancing the WIC experience through modernization, we will reinvigorate the training experience for WIC staff in FY26.

Action Steps:

- 1. Continue working with coaches to identify and refine changes.
- 2. Outline new curriculum and training process and begin implementation.
- 3. Evaluate with end-of-training surveys.

NE WIC SMART GOAL:

To support enhancing the WIC experience through modernization, we will refresh the WIC public website in FY26.

Action Steps:

- 1. Work in small groups to prioritize updates.
- 2. Draft an update plan.
- 3. Collaborate with DHHS IT team on changes.

NE WIC SMART GOAL:

To support enhancing the WIC experience through modernization, we will improve the accessibility and usefulness of breastfeeding education in FY26.

Action Steps:

- 1. Move BF curriculum to a modern platform.
- 2. Create training on using the new curriculum.
- 3. Implement a Spanish version of the new curriculum.

- 1. Implment a digital process to track and assess homeless and other facilites.
 - 2.Implement a digital vendor application.
- 3.Implement a digital participant integrity system.



COLLABORATING ON POLICIES AND PROCEDURES

NE WIC SMART GOAL:

To support collaborating on policies and procedures, we will conduct a full review of all policies and procedures in FY26.

Action Steps:

- 1. Convene coordinator workgroup to review existing policies and procedures
- 2. Create a schedule and review timeline
- 3. Update the policy/procedure webpage as needed.

NE WIC SMART GOAL:

To support collaborating on policies and procedures, we will implement a WIC leadership workgroup to discuss policies/procedures within 3 months.

Action Steps:

- Establish the needs and wants of WIC leaders related to a workgroup.
- 2. Set the first workgroup meeting and establish a regular meeting schedule together.
- 3. Meet at least 3 times in the first year with the leaders identified in steps one and two.

3-5 YEARS MEASURES OF SUCCESS:

- 1. An up-to-date digital libary of state and local policies and procedures.
- 2. A collaborative process for local agency staff to assist in updating policies and procedures.

NE WIC SMART GOAL:

To support collaborating on policies and procedures, we will enhance communication on policies/procedures over the next year.

Action Steps:

- 1. Provide quarterly updates about state progress reviewing and updating polices and procedures to directors at leadership workgroup or director calls.
- 2. Communicate proactively about upcoming changes and give context.
- 3. Dialogue with WIC leaders about the impact of policies and procedures at least twice per year at either a leadership or directors call.



PURSUING OUTSIDE WIC SUPPORT

NE WIC SMART GOAL:

To support pursuing outside WIC support, State WIC will create a grant workgroup to identify sources of funding in FY26.

Action Steps:

- 1. Establish the needs and wants of WIC leaders related to a workgroup.
- 2. Set the first workgroup meeting and establish a regular meeting schedule together.
- 3. Meet at least twice in the first year to begin researching funding opportunites.

NE WIC SMART GOAL:

To support pursuing outside WIC support, we will support the LAs as they pursue outside support in FY26.

Action Steps:

- 1. Collaborate with LA's on identified opportunities.
- 2. Provide support as requested, including letters of support, MOUs, or similar.

NE WIC SMART GOAL:

To support pursuing outside WIC support, we will assist LAs in obtaining training about how to identify and apply for grants in FY26.

Action Steps:

- 1. Leverage the leadership workgroup to research training options.
- 2. Compare trainings and determine which to attend.
- 3. Enroll at least one staff per LA in training.

NE WIC SMART GOAL:

To support pursuing outside WIC support, we will explore outside partnerships within 6 months.

Action Steps:

- 1. Identify at least 3 state programs to contact about a partnership.
- 2. Meet with each program to discuss WIC.
- 3. Invite at least one program to present about their work at a leadership meeting.

- 1.Implement a robust nutrition curriculum for CPAs.
- 2. Establish relationships with at least 3 post-secondary institutions.