

VITAL RECORDS ELECTRONIC REGISTRATION SYSTEM Important Information for Upcoming Change in Technology for Marriage Users

We are nearing completion of our second phase in converting the Netsmart System to their latest technology. The system uses HTML5 and it will be referred to as the NX system. **The planned go-live production date is currently scheduled for February 1st.** For a summary of what's changed, please review the What's Changed document.

What this means for you:

- No installation is required to use the system
- Any browser can be used such as Chrome, Safari, Edge, Internet Explorer (IE), Firefox. We have found Chrome or Safari provides the best user experience. It will work with PCs, Macs, laptops and tablets. However, limited testing has been done with tablets.
- Depending on your IT security requirements, you may need to have the new websites added as a trusted web site. **The new production URL is <https://vrers-dhhs.ne.gov/WebSvcVrers>.** **The new training URL is <https://vrerstrn-dhhs.ne.gov/WebSvcVrersTrn>.**
- Login requirements. If you are using the VRBA system that was implemented in 2016 (url is: <https://vitalrecords-dhhs.ne.gov/VrWebprod/Login.aspx>), your same login id and password will work with NX. It works with the password station.
- Login requirements. If you are a CITRIX only vital records user (url is: <https://remotegw2-dhhs.ne.gov/Citrix/StoreWeb/>) you will need to contact Vital Records at DHHS.VRRS@nebraska.gov to have your account moved. You will receive an email with a temporary password and instructions to register in the password station. The password established in the password station will be used for NX. It is important that this is done in advance so you will be able to create and complete records before the go-live date.
- If you would like to experience and familiarize yourself with the new technology in advance, the training URL is <https://vrerstrn-dhhs.ne.gov/WebSvcVrersTrn>. If you have become a recent new user, the training database may not contain your login information. If this is the case, please email DHHS.VRRS@nebraska.gov so we can get you added. It is **highly recommended** that you try and perform all functions that you currently use in the old system. If you have any issues, please let us know to see if it is a user training issue or if it is an issue that we need to resolve.
- New Marriage Training manual for marriage users. The table of contents is linked to the various sections/topics in the manual. It is important that you review this manual in advance before using the NX system. This document will be updated as system features/functionality changes or legal requirements are changed.

● **When we go-live, all marriage users must use the NX system.** With the new technology, features and functionality have been added that aren't available and compatible with the older technology.

● If you have specific questions or issues, please email DHHS.VRRS@nebraska.gov. Please include screen shots of issues or questions you have pertaining to NX with a detailed description of the issue or question.