



New Features Coming Soon to the iServe Nebraska Portal!

The Department of Health and Human Services (DHHS) is excited to announce the upcoming launch of three new features on the iServe Nebraska Portal. These features will provide Nebraskans with a centralized location to view their existing benefits and manage their notification preferences.

Check out this video for a sneak peek at what's coming!



New Features:

- **My Benefits Dashboard:** Provides Nebraskans with a centralized location for viewing their current benefits, including helpful links to take action on their benefits programs. Features include:
 - Alerts to notify Nebraskans of actions they need to complete
 - Ability to view correspondence and letters from DHHS
 - Ability for Nebraskans to view their benefits and their household's benefit information in one place
 - Specific contact information for primary and authorized representatives on their account
 - Details on participants and other roles within their benefit programs

- Submitted applications and/or renewals
- Benefits summary that will display all active and pending programs including a “Next Review Due” date

This new feature streamlines the benefit management processes, granting Nebraskans easier access to critical benefit information.

- **My Preferences:** Provides Nebraskans with the ability to select a notification method for their correspondence and other messages from DHHS. Nebraskans can opt to be notified via email, text messaging, USPS mail, or a combination of these methods.
- **EA Recertification Draft:** Enables Nebraskans to start an Economic Assistance Recertification application, save it as a draft, and return to complete the application later.

Launch Date:

These new features will be available on the iServe Nebraska portal beginning **July 11, 2024**.

These and future enhancements support DHHS' commitment to providing efficient, accessible, and user-friendly services to Nebraskans.

Want more information?

Quick Reference Guides, FAQs, and ‘How To’ videos will soon be available on the [iServe Nebraska Resources website](#).

If you have questions, send an email to iServeNebraskaOCM@Nebraska.gov.