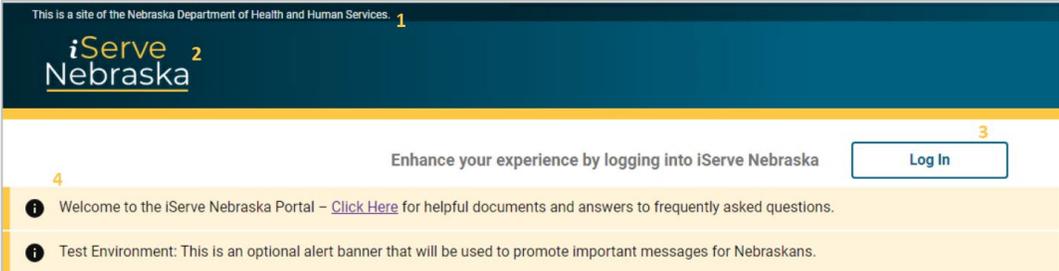


HOW TO NAVIGATE THE ISERVE NEBRASKA PORTAL LANDING PAGE

Description: This quick reference guide will provide guidance on how to navigate the features available on the iServe Nebraska Portal landing page.

Note: If you are using a cell phone or tablet, it will be necessary to scroll down to view all options available on the portal landing page.

Step #	Procedure
1.	<p>Access the iServe Nebraska Portal landing page directly from the DHHS homepage at https://www.dhhs.ne.gov/.</p> 
2.	<p>The portal landing page displays. The Header section contains the following:</p> <ol style="list-style-type: none"> 1. A link to return to the DHHS website. 2. Quick access back to the Portal landing page; click the iServe NE logo on any page to return to the Portal landing page. 3. The option to login to an existing account, create an account, reset forgotten passwords and recover forgotten usernames. 4. A banner that will be updated as needed with emergency news, information, and updates. 

3. The **Introduction** section contains a welcome message and quick access to see which benefits you may qualify for and to apply for benefits. It also provides quick access to manage existing benefits or continue completing a saved application.

Apply for benefits and find the help you need

iServe Nebraska is a convenient new way for Nebraskans to apply to get help with **food, utilities, healthcare, childcare**, and other essential needs.

Nebraskans can apply for a single benefit, or several at the same time.

Explore Benefits
Apply for Benefits
Manage Benefits

Continue Application

4. Review the benefits and services offered on the Portal in the **Learn About Benefits** section.

Learn about programs available to Nebraskans

Here are some of the kinds of support that are available if you qualify:

🔗 Healthcare ▾

👨‍👩‍👧‍👦 Children ▾

🍏 Food ▾

💡 Utilities ▾

👴👵 Aged and disabled ▾

Learn About All Benefits

5. The **Manage Your Benefits Account** section provides links to ACCESSNebraska for individuals with existing benefits so that you can upload supporting documentation, renew your benefits, or report changes to your situation.

Quick links to take action on existing or pending benefits

📄

Upload documents

Provide documents that have been requested for your application.

🔄

Extend your existing benefits

Renew, recertify, or review your benefits to continue receiving support.

👤

Report changes to your situation

Update your address, household details, sources of income, or other information.

🕒

Continue a saved application

Log into iServe Nebraska to return to an application you started but didn't finish.

Manage Benefits

6. The **Resources** section provides links to additional sources of information regarding benefits and services, the option to print and complete a paper application, and much more.

More Resources	Other Resources
Nebraska DHHS website	Need help with this site?
Licensing & Regulations	Benefit programs contact info
ReliaCard	Printable application and forms
Nebraska Central Navigators	Key performance measures
Nebraska 211	Request a Dedicated Worker
Voter registration	
988 Suicide Lifeline	
Nebraska Tobacco Quitline	

7. If you need help navigating the new iServe Nebraska Portal site, click on **Need help with this site?** under the **Other Resources** section. Quick Reference Guides, Videos, and Answers to Frequently Asked Questions are available on the training resources page.

Other resources

[Need help with this site?](#)

[Benefit programs contact info](#)

[Printable application and forms](#)

[Key performance measures](#)

[Request a Dedicated Worker](#)

8. To help us ensure the iServe Nebraska Portal is user-friendly and provides you with features that make it easy for you to explore your benefit options, apply for benefits or just obtain information, please consider completing the optional survey.

**Provide feedback about iServe
Nebraska**

We'd love to hear feedback about your experience using iServe Nebraska and how we can make it better. [Take a quick survey](#) to share your thoughts. All responses are anonymous.