

**DHHS Division of Children & Family Services  
Eastern Service Area  
Quality Performance Scorecard**

	Measure	Definition	State or Federal Measure	Measurement Period	Result	Goal	Most Recent Month March-21	Narrative Update	Feb-21	Jan-21
<b>OUTCOMES</b> Measurements of the impact of case management and services that indicate <u>safety, permanency and well-being</u> of children and families	Youth in Care Achieving Permanency in 12 Months*	Of all children who enter foster care in a 12-month period, what percentage are discharged to permanency within 12 months?	Federal	Monthly	Not meeting goal	≥43.8%	37.3%		36.8%	37.5%
	Re-Entry into Foster Care within 12 Months of Discharge*	Of all children who enter foster care in a 12-month period who were discharged within 12 months, what percentage reentered foster care within 12 months?	Federal	Monthly	Meeting goal	≤8.3%	6.2%	This number increase sharply in March due, in part, to one large family re-entering foster care.	3.7%	3.5%
	Recurrence of Maltreatment*	Of all children who were victims of a substantiated or indicated maltreatment report during a 12-month period, what percent were victims of another substantiated or indicated maltreatment report within 12 months of the initial victimization?	Federal	Monthly	Meeting goal	≤7.9%	3.6%		4.0%	3.8%
	Maltreatment in Foster Care*	Of all children in foster care during a 12-month period, what is the rate of substantiated victimization per 100,000 days of foster care?	Federal	Monthly	Meeting goal	≤7.0	2.51		2.49	2.12

<b>ACTIVITIES &amp; OUTPUTS</b> Measurements of actions and standards of <u>quality case management</u> that contribute to positive outcomes for children and families	Placement Stability*	Of all children who enter foster care in a 12-month period, what is the rate of placement moves per 1,000 days of foster care?	Federal	Monthly	Meeting goal	≤4.12	3.41		3.27	3.30
	Licensed Homes	What percentage of foster homes with a placement are licensed?	State	Monthly		Improvement	52.0%		53.0%	53.0%
	Average Caseload Ratios	What percentage of average monthly caseload ratios are in compliance with statutory guidelines (ongoing cases only)?	State	Monthly	Not meeting goal	100%	44.0%	SFM is currently on a corrective action plan for this measure. The corrective action plan was accepted on 4/1/21.	47.1%	52.8%
	Case Plans Created within 60 Days	What percentage of case plans or prevention plans are created within 60 days of a child entering care?	State	Monthly	Not meeting goal	95%	93.9%	SFM is currently on a corrective action plan for this measure.	97.3%	86.3%
	Placement Updated within 72 Hours	Of all children placed out of home the preceding month, what percentage of placements were documented with 72 hours?	State	Monthly	Not meeting goal	98%	89.9%	SFM is currently on a corrective action plan for this measure. Showing steady improvement	84.2%	79.2%
	Monthly Face to Face Contact with Youth	Of all court and non-court cases, what percentage had at least one face to face visits with their caseworker?	Federal	Monthly	Not meeting goal	95%	92.8%	SFM is currently on a corrective action plan for this measure.	93.0%	91.5%
	Family Team Meetings Occurring Every Month	Of all children in foster care, what percentage had a family team meeting held on their behalf?	State	Monthly	Not meeting goal	95%	66.6%		67.5%	67.0%
	Sibling Placement	Of all children in foster care with at least one sibling also in foster care what percentage are placed with a sibling?	State	Monthly	Not meeting goal	>79.5%	78.6%		80.4%	80.0%
	Relative/Kinship Placement	Of all children in foster care what percentage are placed with a relative or kin?	State	Monthly	Meeting goal	>58.7%	62.0%		60.6%	60.3%

\*Child and Family Services Review (CFSR) Round 3 Federal Indicators  
All federal measures are further defined by the Children's Bureau of the US Department of Health & Human Services, Administration for Children & Families:  
[Child and Family Services Review data indicators](#)

**DHHS Division of Children & Family Services**  
**Eastern Service Area**  
**Contract Compliance Dashboard**

		Subaward Reference	Area of Contract Compliance	Expectations	Status (03/31/21)	Narrative Update (03/31/21)
<b>CONTRACT COMPLIANCE</b> Status of key deliverables outlined in Saint Francis Ministries subaward executed January 29, 2021	1	Section 4 Page 2	Maintain average cost per child	SFM's average cost per child must be less than 5% over average cost per child incurred by DHHS throughout the rest of the state. Calculations will be reviewed by DHHS and SFM every six months, beginning 11/1/21.	Evaluation forthcoming	N/A: First evaluation period 5/1/21 - 10/31/21.
	2	Section 8 Page 4	Diligent recruitment of foster/adoptive homes	SFM must provide a plan for diligent recruitment of foster and adoptive families, reflecting ethnic and racial diversity, by 6/30 of each year.	Evaluation forthcoming	N/A: First plan due 6/30/21.
	3	Section 8 Page 5	Federal IV-E claiming	SFM shall develop and implement an annual monitoring plan that addresses oversight and accountability of accurate federal funding (Title IV-E) eligibility. Plan is due for review and prior approval by 7/1 of each year.	Evaluation forthcoming	N/A: First plan due 7/1/21.
	4	Section 8 Page 5	Caseload reporting	SFM shall report on their weekly caseload trend. Monthly report is due by the 5th day following the month; quarterly report due the 15th day following the quarter; annual report due each January 31.	In compliance	SFM reported weekly trend for March. (Caseload ratio compliance reported in on monthly scorecard.)
	5	Section 8 Page 6	Court performance	SFM shall submit the Court Report and Case Plan at least five business days prior to a hearing in the manner requested by the court. SFM shall submit the court Report and Case Plan to the assigned DHHS Attorney, or designee, at least six business days prior to the hearing. This will be monitored by SFM and DHHS through existing tracking mechanisms used in other Service Areas.	CFS actively monitoring	Weekly sampling of performance by DHHS courtroom attorneys reporting on attendance and preparation by caseworker and timely submission of court reports. Contract Monitoring has seen a weekly decrease in reports from DHHS attorneys about court issues.
	6	Section 8 Page 6-7	Licensing of relative/kin foster homes	SFM will submit a foster care license packet for relative/kin foster homes who are currently (as of 1/29/21) unlicensed and have children in placement by 7/1/21. Further, SFM will ensure: a. At least 40% of all ESA relative/kin homes must meet foster care home licensing requirements within 20 weeks of placement. b. The remaining < 60% of homes must meet licensing requirements, as evidenced by submitted documentation to DHHS, within 24 (twenty-four) weeks of placement. DHHS will use existing Foster Care Licensing tracking mechanisms to monitor.	Evaluation forthcoming	N/A: DHHS has established a process and process flow to assist SFM in increasing the number of licensed relative and kinship foster care homes in the ESA.

	7	Section 8 Page 8	Family First Prevention Services Act (FFPSA) service referral guide	SFM must develop and publish a FFPSA service referral guide. The initial guide shall be developed and made available within 90 days of Subaward execution, and updates shall be made quarterly and available on SFM's website.	Evaluation forthcoming	N/A: First report due 4/29/21.
	8	Section 8 Page 9	Qualified Residential Treatment Program procurement	SFM will procure at least one QRTP, as defined by FFPSA, which should be physically located in Douglas County or Sarpy County, unless granted an exception to establish the QRTP elsewhere. This will be monitored by DHHS through the FFPSA implementation plan.	DHHS providing oversight and supportive leadership	Results dependent on market capacity for QRTP. DHHS issued Request for Information in 2021.
	9	Section 8 Page 9	Background check compliance	SFM shall provide a plan within 30 days of Subaward execution to come into compliance with background check and E-Verify requirements that will provide points of completion, processes necessary to complete the required elements of the plan, and regular reports that indicate areas of completion.	Evaluation forthcoming	DHHS will complete file audit on April 19-21, 2021. Results of this audit will be available on April 30, 2021
	10	Section 8 Page 10	Corrective Action Plan (CAP) responsiveness	If SFM fails to meet the Scope of Work or violates any term in the Subaward, DHHS may require Subrecipient to complete a CAP. DHHS will establish the deadline(s) required for CAP response. SFM must either respond to the CAP, or request, within said time period, that the CAP be rescinded based on information provided to DHHS. Subrecipient shall have a senior level manager or executive overseeing each CAP.	In compliance	SFM has submitted Corrective Actions Plans for performance. For all active CAPs related to case management, action steps have improved performance. Performance related to administrative issues (Background checks, Everify) will be reported out after April 2021 file audit.
	11	391 NAC 8 - Licensing Standards for Child Placing Agencies	Numerous	To resolve deficiencies documented during a 2020 Child Placing Agency license renewal inspection by the DHHS Division of Public Health, SFM must submit information regarding numerous regulatory standards: Finances, Administrative Records & Reports, Personnel, Foster Care Services, Preparation of the Child, Supervision of Placements and Agency Location Outside of Nebraska. Initial inspection report noted 25 regulatory deficiencies.	Not in compliance	As of April 23, 2021, 14 or 25 regulations remain out of compliance.