



2024 AFTER ACTION AND DENTAL SERVICE REPORT

2024 Nebraska Veterans Mission of Mercy Dental Event

National Guard Camp Mead

Titan Readiness Center

14-16 November 2024

After Action Report

VETMOM Project Partners:

Nebraska Dental Foundation (NDF)
NE DHHS Office of Oral Health (OOHD)
NE Dept of Veterans Affairs (NDVA)
NE National Guard (NENG)
NE Dental Association (NDA)
NE Dental Hygiene Association (NDHA)
UNMC College of Dentistry (COD)
Creighton University School of Dentistry (CU)
America's Dentists Care Foundation (ADCF)
Dental Designs Laboratories (DDL)

2023 VETMOM Misson Background: Nebraska Veterans were first identified as an underserved dental population group in the 2016 NE State Oral Health Assessment Report. More recently, several national publications have presented documents that report only 15% of U.S. Veterans qualify for dental benefits through the Veterans Administration. This fact was confirmed by the Nebraska Department of Veterans Affairs who reported that over 100,000 Veterans do not currently receive dental care through the U.S. Department of Veterans Affairs. The lack of access to affordable dental care is the number one requested need by NE Veterans.

In 2022, the OOHD began reaching out to various organizations within Nebraska to see what resources might be available to help address this concern. Collaboration quickly began between the NDF, the NDVA and the NENG to create the concept of a NE Veterans Mission of Mercy (VETMOM) event. The stated project mission was to offer eligible Veterans and their spouses, access to a wide variety of free dental care services while operating within a reasonable budget. The NDA, NDHA, COD and CU were then approached to provide a large volunteer workforce of professional dental personnel. Funding and in-kind donations were obtained through the NDF and numerous dental businesses and local companies.

In 2023, the first VETMOM event was held 5-7 October at the Titan Readiness Center at NG Camp Mead near Yutan, Nebraska. That activity was immediately successful with over 250 dental volunteers providing 353 patient encounters and producing 2323 dental services that had a value of \$406,500 in free care. This outcome was achieved while operating within an expense budget of about 55K. Average patient age was 65 and the chief complaint for many patients was the chronic need for dentures. The Oral Surgery and Prosthodontic sections generated the highest valued services. An exit survey showed 97% of the patients were either satisfied or very satisfied with their treatment outcomes. A final After-Action Service Report was produced containing documented "lessons learned". The NDVA won the national Veterans Affairs Pillars of Excellence Award for this program. Partners from the NDF, NDVA and NENG and OOHD were contacted in late 2023 to review the AAR and discuss the feasibility of holding another VETMOM in the future. All parties agreed, it should be repeated in 2024, with the target goal of increasing the number of volunteers, patients and total services provided.

2024 VETMOM Pre-Mission Activities: A Leadership Committee was formed in early 2024 to provide advance planning for the next VETMOM. This consisted of David O'Doherty NDF, Dr. Charles F. Craft OHHD, Mr. Levi Bennett NDVA, Dr. Jim Jenkins, UNMC COD, Dr. Steve Anderson Grand Island, Dr. Greg Bennett and Dr. Jon Asbjornson UNMC COD. A series of emails, virtual calls, lunch gatherings and in person meetings at the COD and NDVA office were held throughout the year to review and expand upon the Lessons Learned in the 2023 AAR. Dr. Jenkins and Dr. Craft developed a 2024 VETMOM Concept of Operations power point presentation to show partners and sponsors. This proved to be an effective communication tool. Dr. Craft obtained permission from the NENG (COL Weskamp/LTC Phillips) to utilize the Titan site again. In June, David O'Doherty worked with Levi Bennet to set up VETMOM websites for patient registration and dental volunteers. The cost for the registration software cost the NDF \$125/month. VA staff members Holden Armstrong and Erin Lais provided many days of essential technical assistance. Erin worked with Jim Jenkins to set up six patient slots at 0800, 0930, 1100, 1230, 2pm and 330pm. The capacity rate was set at 45 or more per 90-minute slot. Maximum denture cases were set at 100. Erin coordinated with David on volunteers too. The sign-up sites went active in July and Levi began working with the Country Service Officers to promote the event and determine Veteran eligibility. Holden drafted a media Press Release and created radio/video PSAs to advertise the mission. He later designed new road signs to better direct patients to the actual site. Dr. Craft worked on securing six separate approved MOU/MOAs between the NDF and the NDVA, NENG, ADCF, the Ponca Clinic and the Dental Software Company in Arizona. In September, NG on site surveys were conducted by Dr. Jenkins and Craft along with SSGT Corey Doorlag and Dean Bloom. PPE was secured by Dr. Craft through excess State stockpiles and private donations from Omaha. PPE and dental supplies were moved by U-Haul from LNK to Titan and placed in a storage cage in late October. By November, appointment numbers had reached close to 500 and volunteer registration was over 400. On 01 Nov, a final two-week out meeting was held at the NDVA office with VA staff, Dr. Jenkins, Dr. Craft and Jessica Ball.

This committee was also tasked with raising funds for the upcoming event. Costs include dental equipment rental, electrical and plumbing installation costs, dental supplies, event food, banner and poster production, dental software, U-Haul rentals and computer supplies. Sponsor levels were divided into military ranks of General 25K, Colonel 10K, Major 5K, Captain 2.5K and LT at 1K. Operational expenses were estimated to be close to 65K and that became our target goal. Steve Anderson put an extraordinary effort into contacting donors in the Grand Island area. He alone secured funds totaling 40K, including our largest General sponsor...Hornady Manufacturing...for 25K. Colonel sponsors came from Ameritas and NE DHHS. Major sponsors were Google Nebraska, Delta Dental and the Reynolds Foundation. There were many Captain and LT sponsors and Friends too! The Lincoln District Dental Association raised 2K at a Wilderness Ridge golf tourney in August. And the "Raw Nerve" Band...headlined by the famous Dr. Jenkins....raised 5.5K at benefit concert/auction held at Bosona's in October. The goal of 65K was reached in November and extra funds will go into towards the 2025 event.

Dentures were a high demand item in 2023, and they created some clinical backlogs. Many conversations were held with Dr. Greg Bennett at the COD, Joe Barrett from DDL, Dr. Jenkins and the Committee to best address this need in 2024. We wanted to identify denture patients asap and speed them through Triage and Radiology and get them into Prosthetics faster. It was decided that 90 total Denture patients could be accepted into the system and 30 at a time would be given priority appointments in the Friday time slots of 8am, 930am and 11am. Some additional cases were expected to come off the clinical floor. The Cerec scanning records would be sent electronically to Dental Designs in Lincoln for overnight 3D printing. Denture relines and repairs would be sent to Dental Designs in Omaha. Some clinical chairs were left open for the early slots on Saturday and patients were given a set time to return for their extractions and denture insertion. Patients requiring "other services"

could get limited early Friday/Saturday am appointments and up to 50 appointments in the other time slots of 1230, 2pm and 330pm. This new patient appointment system proved to be more effective than in 2023.

One other backlog in 2023 was internet communications. The Titan site does not have civilian internet. We used a mobile hotspot last year to connect into the labs and data sites. But it couldn't keep up with the high demand of the denture section and often a flash drive had to be manually transported from the site to the lab which slowed down the entire process. This year, thanks to Ameritas and Kip Koll, we were able to utilize their Starlink communications systems on the roof of the Titan building which put the VETMOM in instant communication with DDL and greatly reduced entry time for the data team also. Design Dental sent their own communication team (Ryan and Blake) out to the site in advance and tested their own direct system which was also operable. As a third backup, Dr. Asbjornson secured the use of a mobile hotspot from the Farmers Bureau. Critical on-site IT specialists were available with Tyler from Patterson, Jordan from the COD and Blake from DDL.

Dr. Jenkins, Craft and Steve Anderson manifested all the items in the dental trailer and connected with Brent Hennings and Jim Kelly from Patterson Dental about new supply orders and technical on-site support. Dr. Asbjornson connected with Doug James at Dexus for the Panorex delivery and installation. He also arranged for the use of 6 laptop computers and three printers from the NDA and three Nomads for use in the Radiology section. Two other Nomads were secured from the Ponca Dental Program and were used on the clinic floor. Dr. Craft wrote up the X-Ray Standing Orders. Dr. Jenkins kept in constant email communication with the volunteers and patients about what to expect at the event.

2024 VETMOM Active Event:

14 Nov 24 Set up Day: The ADCF Semi from Wichita loaded with dental equipment arrived on 13 Nov. and was secured at the Titan loading dock with the driver and technicians Adam Parson and Anthony Trupa. On 14 Nov. at 0700am, 25+ volunteers from local Veterans Clubs and companies arrived to start unloading the gear. Forklifts and pallet jacks were used to move the containers off the truck and onto the gym floor. ADCF personnel started setting up the suction, air compressor units while volunteers set up tables and treatment sections. Dr. Jenkins used a floorplan that basically followed the pattern of 2024. The Radiology section was moved across a hallway, the Pros section was expanded by utilizing a spare room by the kitchen, The GWOT Display was not available this year so that opened a hallway for donor companies to promote their services and an Army NG Recruiter was able to set up a booth near the front entrance. The volunteer food section was moved from a separate hallway into the back loading dock area where tables and chairs could be set up. Breakfast, lunch and drinks were ordered from Hy-Vee (Aric Burkey) for a cost of about 3.5K. It arrived at 645am each day. VA Services were set up near the front with Triage in the adjacent room Clinical Sections were divided into Hygiene (Purple) Restorative (Green) and Oral Surgery (Black) along with Infection Control, Central Supply and Pharmacy. Dr. Jenkins secured local help from Wolfe Electric (Lincoln) and plumbing assistance from Fud and Tracy's (Wahoo) By 1630 the set up was completed. A final walkthrough was conducted by SSG Doorlag, and the facility was secured at 1730.

15 Nov 24 First Clinic Day: Key NG & VETMOM personnel arrived at 630am. Food arrived 645 am. Volunteers came at 7am and signed in at the registration table to track their hours. After finding their treatment stations, they began to gather for coffee/breakfast back on the loading dock. Patients began to arrive at 8am for their appointments and went to the patient check in station that was managed by Jessica Ball and assisted by Ashley Aubry and Sandy Williams from CU. They were checked off the VETMOM manifest listing and given their patient

charts/medical history forms. Triage reviewed this information and identified their chief complaints and what X-Rays were needed and to what Tx station they should go to. Dr. Ken Tusha and Dr. Brett Thompson managed this critical section. Patients then went to Radiology for their Panorex, Bitewing and PA X-Rays. Not every Veteran got a Pano this year, which helped the flow. This section was managed by Patrick Hupp (PCM) and supported by Dexis and Paterson personnel. Dr. Jenkins had gone over the permission volunteer signup lists and identified certain people to be section leaders including Clinical Director/Dr. Jim Jenkins, Infection Control/Kip Koll, Oral Surgery/Dr. Monte Zysett, Restorative/ Dr. Tim Calkins, Prosthodontics/ Dr. Greg Bennet and Dr. Steve Anderson, VETMOM Operations & NG Liaison Dr. Craft, Central Supply & Pharmacy/Dr. Jenkins, Hygiene/Jamie Shopshire, Kala Schlegel, Megan Overfield, Endodontics/ Dr. Lauren Semerad, Data Entry/Jessica Ball, Creighton Students Dr. Jennifer Hasslen and COD Students Dr Jon Asbjornson. Tim Wilson EMS provided emergency services and medical screenings. Many others, who are not mentioned, assumed numerous leadership roles as needed.

The clinical patient flow started much quicker than in 2023. Prioritizing denture patients and having repeat volunteers helped. Each person had a job to do and there were fewer questions. Oral Surgery, Hygiene and Operative chairs were full, and patients understood the organization better too. The denture section was organized with more available space and two lab sinks. Dr. Bennet worked closely with Joe Barrett (DDL), COD faculty (Dr. Nick Murray/Dean Kugel) and CU faculty (Dr. John Kelly and Dr. Ashley Hager) along with several USAF Residents and students. Shawn and Leigh Fuhrman drove their trailer down from Norfolk and set up a small lab that provided dozens of on-site repairs. Denture patients were given color coded wrist bands for easy identification. Leah from DDL, kept a recorded list of all patients who were scheduled to receive dentures and what times they were due back on Saturday for extractions and insertions. It takes about 30 minutes to scan a patient, and we had 3 Cerecs from the COD. To be faster, this section could use two more Cerecs in 2025.

Oral Surgery, Hygiene, Restorative, Endodontic, Central Supply and Pharmacy sections ran smoothly without large backlogs. The infection control section was again managed by Kip Koll and ran very effectively with more volunteers and extra help from Briana Doorlag DA. Kip brought her speaker for music and the USC football game which not all Husker fans enjoyed listening to!

An official tour was organized by the NDVA and conducted at 1500. It was led by Levi Bennett, Jim Jenkins and Charles Craft. Guests included BG Gary Ropers, Col Jay Weskamp, CSM Krecklow, SSG Corey Doorlag and SSG Skylar Aegerter from the NENG, John Hilgert Director NDVA, Andy Cookston and Tim Schroeder from Senator Ricketts Office, CDR Dean Reicks and Dave Nore from the American Legion Post 105, Director Steve Corsi, Deputy Director Charity Menefee, and Medical Director Dr. Tim Tesmer from the NE DHHS. Dean Jill Wallen from Creighton Dental School, Dean Gerry Kugel from the UNMC College of Dentistry, Dr. Jessica Meeske President Nebraska Dental Association, Dr. Scott Morrison American Dental Association, David O'Doherty CEO Nebraska Dental Foundation and Connie Kugel President of the Nebraska Dental Hygiene Association. There were also two guests from a private community foundation. Representative Don Bacon arrived for a personal tour on day two. Purpose was to bring awareness to the lack of access to dental care service for the majority of Nebraska Veterans, and to demonstrate the professional partnerships that have been established to address this enormous need.

There were about 400 volunteers this year and a check in desk was set up to track names, sections and how many hours were donated. Many came in groups such as Veterans organizations, faculty and dental students from Creighton and the COD. Predental students came from UNL, Union College, Wesleyan, and UNO. Hygiene students came from the COD and Iowa Western Community College. Dental Assistant students came from Southeast Community College and a group of retired people from AARP who helped in a variety of sections.

Rollie Otte and Digger Barnes were two Veterans that were very helpful navigating patients at the front entrance. We also had several military personnel including 12 USAF members from the Offutt Dental Command (POC Major Chad Carter), COL Rex Monif U.S. Army Reserve, Capt. Arnel Ramos and TSgt Brian Krienke, both from the NE Air Guard. These service members came in uniform and were an important mission multiplier. As fellow servicemen and women, their presence brought an added level of dignity and respect for our Veteran patients.

A total of 271 patients were seen on Day One. 79 people came early for their denture records and 192 came for other services. The facility and NG assistance was excellent. ADCF Equipment and technicians kept all units running with minimal downtime. Patient flow in Triage, Radiology and throughout the clinic floor was smoother than 2023. The communication between Oral Surgery and Prosthetics and denture delivery was more efficient. Food and drinks were available in adequate supply. All sections were completed by 5pm and the clinical floor was shut down at 6pm. Dr. Jenkins did a final inspection and SGT Doorlag secured site at 7pm.

16 Nov 24 Second Clinic Day: Food 645am, volunteers 7am. patient arrival at 8am. A total of 77 revisit patients returned early for dental extractions and denture adjustment/delivery. An additional 125 patients were seen for other dental services. The two-day total was 396 patients with 77 revisits and total patient encounters were 473. There were approximately 100 no-shows. Dental Equipment break down begin in the early afternoon and continued while the final dentures were inserted. The equipment was boxed back up onto pallets and taken to the back dock to be reloaded on the ADCF semi. Dental supplies were put back into the dental trailer and Steve Anderson drove it back to park on Dr. Craft's farm. Dr. Jenkins will give extra supplies and dental materials to FQHCs and the Free Clinics. Excess PPE will be picked up by the VA and utilized at Veterans homes across the state. Patients were finished by 5pm and the gym floor was empty of equipment and most volunteers by 6pm. Levi Bennet, Jim Jenkins and Fritz Craft did a final review and SSG Doorlag secured the site at 730pm.

Media: The National Guard Public Affairs Officer was Kevin Hynes. He was present for the event tour, took photos and wrote an article for the Joint Force Headquarters, Nebraska National Guard that was released 21 Nov 24. Dana Heard is a Photojournalist for the Offutt Air Force Base and he took photos and wrote an article for the 55th Wing Public Affairs that was released 22 Nov 24. Holden Armstrong is NDVA Communications Director, and he took photos and wrote an article for the November VA newsletter. The American Legion Post 105 in Hickman Nebraska wrote an article in the Voice News dated 28 Nov 24. KMTV from Omaha interviewed Levi Bennett and Dr. Ken Tusha about the 2024 VETMOM event.

Volunteer Services and In-Kind Donations: About 400 volunteers attended the 2024 VETMOM and donated approximately #3,284 service hours. This included approximately 144 Dentists/Dental Students, 34 Dental Hygienists, 78 Dental Assistants and 135 Superstar volunteers. The estimated value of these professional hours is \$225,000. Many companies also donated in-kind time and services. Dental Designs Labs made 156 Prosthetic cases valued at \$50,000. Dexis donated the use of a new Panorex machine valued over \$30,000. Patterson and Benco donated tens of thousands of dollars' worth of dental supplies to help the Veterans. Ameritas donated the use of their Starlink communication system. Hornady also donated 100s of T-shirts to give to volunteers.

Data Entry/VA Services: A custom designed dental software program was purchased by the NDF from a private company in Arizona and a User Agreement was signed with the NDF allowing for 5 user logins and one administrator (Ball). Pre-mission training utilizing the cloud portal was given by the company director Dr. Kevin Conroy to Jessica Ball and Dr. Craft. Minor edits were made in the existing patient treatment form to the demographic info and service codes sections. Nebraska fee schedules were used to assign values to these codes

to determine the overall mission impact. The NDA printed up #550 patient forms. The on-site data entry desk was located near the patient exit. Jessica Ball was the section leader and oversaw 6-8 volunteers who reviewed the patient treatment forms and entered as much data as possible each day. A total of 6-8 laptops were utilized, some from the NDA, DHHS and some private. Key members of this team were CAPT Bryan (USPHS) and Diane Buss with Air Guard members Brian Krienke and Arnel Ramos. The Starlink helped this section be more effective than in 2023. After the event, a lengthy final review of 396 patient charts was conducted by the OOHD at DHHS to ensure data entry was complete and not under-reported. Three patient charts were discovered to be missing. Final data was entered into the software program that generated the final numbers, graphs and charts that are found in the next section of the AAR. The original charts were then turned over the NDVA for scanning into their VetsaSpec case management database and then shredded.

The NDVA had a large team of County Service Officers directed by Levi Bennett that were in a separate room with their own internet access. They assisted event Veterans to determine their eligibility for additional supportive services. They also conducted an important exit survey to determine the level of patient satisfaction and recommendations for the future. The survey was completed by 211 participants, an increase from 150 in 2023. The responses were overwhelmingly positive, and results can be found in the next section

Final Inspection: Titan Readiness Center Final Inspection was held 22 November with SSG Doorlag, SSG Aegerter and Dr. Craft. Upon a complete review, the determination was made that the Titan Armory was returned to fully operational condition and there was no damage to the facility. Some electrical hoses were left behind by the Wolfe Electric and the company notified to remove it. Confirmation was signed and dated within the MOA.

2024 VETMOM Dental Data Summary:

The 2024 VETMOM event was successfully conducted at the Titan Army National Guard Readiness Center. This humanitarian activity saw over 400 dental volunteers provide care to 396 unique Veterans and Spouses on Friday and Saturday. 67 was the average patient age. 42% of the individuals seen were between the age of 70-79, 70% of patients were Male and 30% were female. 23% of patients requested denture services. An additional 77 revisits were seen on Saturday for a total of 473 patient encounters. A total of 2,714 services were provided to these patients that had a care value of \$653,487 USD. The Prosthodontic section provided 156 denture services for a value of \$273,481. The Oral Surgery section provided 591 extraction services for a value of \$151,204. The Restorative section provided 208 services valued at \$56,156 and there were 330 Preventive services with a value of \$35,707. Other services were Evaluation, Imaging, Endodontics and RXs. for a grand total of \$653,487. Average amount of care given to each patient was \$1,662.82. All these numbers are significantly higher than those achieved in the 2023 VETMOM.

Douglas, Lancaster, Saunders and Sarpy residents made up 44% of the patients. The remaining 56% came from rural counties. 50% of Veterans traveled between 26-100 miles to arrive at the VETMOM site. 13% traveled over 250 miles. VA exit surveys indicate 97% of Veterans were very satisfied or satisfied with their VETMOM treatment outcomes. 99% were very likely or likely to recommend other Veterans attend a future VETMOM. 56% of these patients did not have a regular home dentist. 40% reported it had been 1-5 years since they had their last dental cleaning. Another 30% said it had been over 5 years since they had received any other type of dental service. The most common reasons for not getting dental care were cost, lack of insurance and transport to providers.

Combining the results of the 2023 and 2024 VETMOM events together, more than 650 volunteers have cared for 705 Veterans and spouses. There have been 826 patient encounters, and 5,037 dental services have been provided including 886 Radiology, 1,021 Oral Surgery, 894 Preventive, 328 Restorative and 255 Prosthodontics. This care has a total value of \$1,060,000 and the average per patient was \$1,504.

The above conclusion contains the hard numbers and facts from the November 14-16 event. But the core reason why we come together as Americans to volunteer for this annual event can be found in the following comment received from a rural Veteran... "Thank you so much for the dental care clinic you recently organized in Yutan for Veterans. I can't describe what it meant to myself and so many other Nebraska Veterans who struggle with dental coverage and costs. Sometimes we feel forgotten for our service and the sacrifices we made to this country. Your organization, and all the volunteers, helped to prove that the majority of Nebraska hasn't taken us, nor their freedom, for granted!! Thank you and all volunteers for everything...they are the heroes!"

The information contained in this After-Action Report clearly indicates that access to dental care services is a continuing health concern for Nebraska Veterans. Efforts should begin now to plan for VETMOM 2025.

Respectfully Submitted

Dr. Charles F. Craft

NE State Dental Health Director

11 December 2024.

2024 Lessons Learned/2025 Ideas:

- Kudos to Levi Bennett, Rin, Holden and David O'Doherty for patient/volunteer registration.
- Kudos to Dr. Jenkins and Jessica for their incredible clinical and organization skills.
- Kudos to Dr. Zysset, Dr. Bennett and Joe Barrett/Dental Designs for terrific denture services.
- Kudos to Dr. Steve Anderson for his amazingly successful fund-raising efforts.
- Event partnerships with OOHD, NDF, NDVA, NENG, COD, CU continue to grow stronger.
- Work with OS and Pros sections to continue to improve patient flow issues.
- Inform patients that complex metal partial dentures are not available services.
- Assign dentist to Radiology to read X-Rays before patients are escorted to clinic floor.
- Number of Patient cancellation rates are still high, keep looking for ways to improve.
- Ameritas Starlink and Dental Design communication systems are essential.
- Increase number of Cerec scanners from 3 to 5, ask Creighton for assistance.
- In-kind partnership support from Dexus, Patterson, Benco and others is critical.
- Multiple on-site IT assistance personnel are vital to help with emergency computer issues.
- Increase volunteer participation of Active Duty and Reserve Military members.
- Improve access for older adults in parking lot, consider drop off area or golf cart transport.
- Conduct volunteer orientation/chart review daily at 0730 at breakfast area.
- ADCF place plastic tarps under large suction, air, water units to contain any leakage.
- Annual updates to patient treatment form and service codes with NDF and Software Company.
- Increase the use of SDF, especially for older adults with untreated decay.
- Order more IPAK kits for Triage and printer ink and photo paper for Radiology.
- Utilize pre-dental students as patient escorts from event entry to exit.
- Try to reserve the Global War on Terror Display for 2025



396 VETERANS AND SPOUSES SERVED

2,714 SERVICES PROVIDED



156 DENTURE SERVICES PROVIDED

2024 VETERANS MISSION OF MERCY DENTAL CLINIC IMPACT

\$653,487 WORTH OF CARE PROVIDED



30% OF ATTENDEES TRAVELED 100+ MILES

97% OF SURVEY RESPONDENTS WERE SATISFIED OR VERY SATISFIED



NEBRASKA DENTAL FOUNDATION

UNMC
COLLEGE OF DENTISTRY

NEBRASKA DHSS
Oral Health & Dentistry

Creighton
UNIVERSITY
School of Dentistry

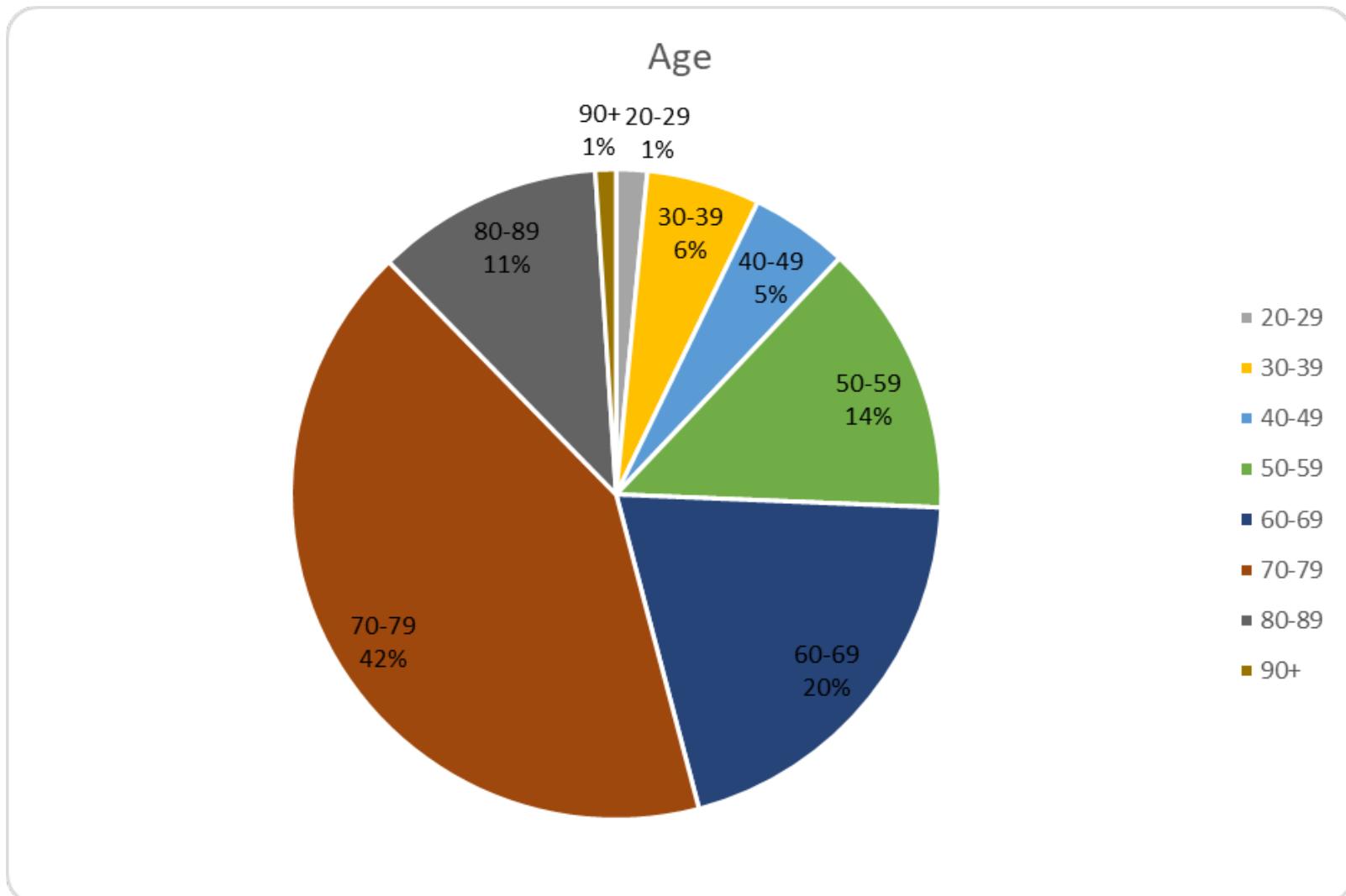


2024 Nebraska Veterans Mission of Mercy Patient Gender and Age

Status	Number of people	Percentage
Veteran	283	73%
Non-Veteran	106	27%

Age	Number of People
0-9	0
10-19	0
20-29	6
30-39	22
40-49	19
50-59	53
60-69	79
70-79	163
80-89	44
90+	4
Unspecified	3
Total	393
Average Age	66.99

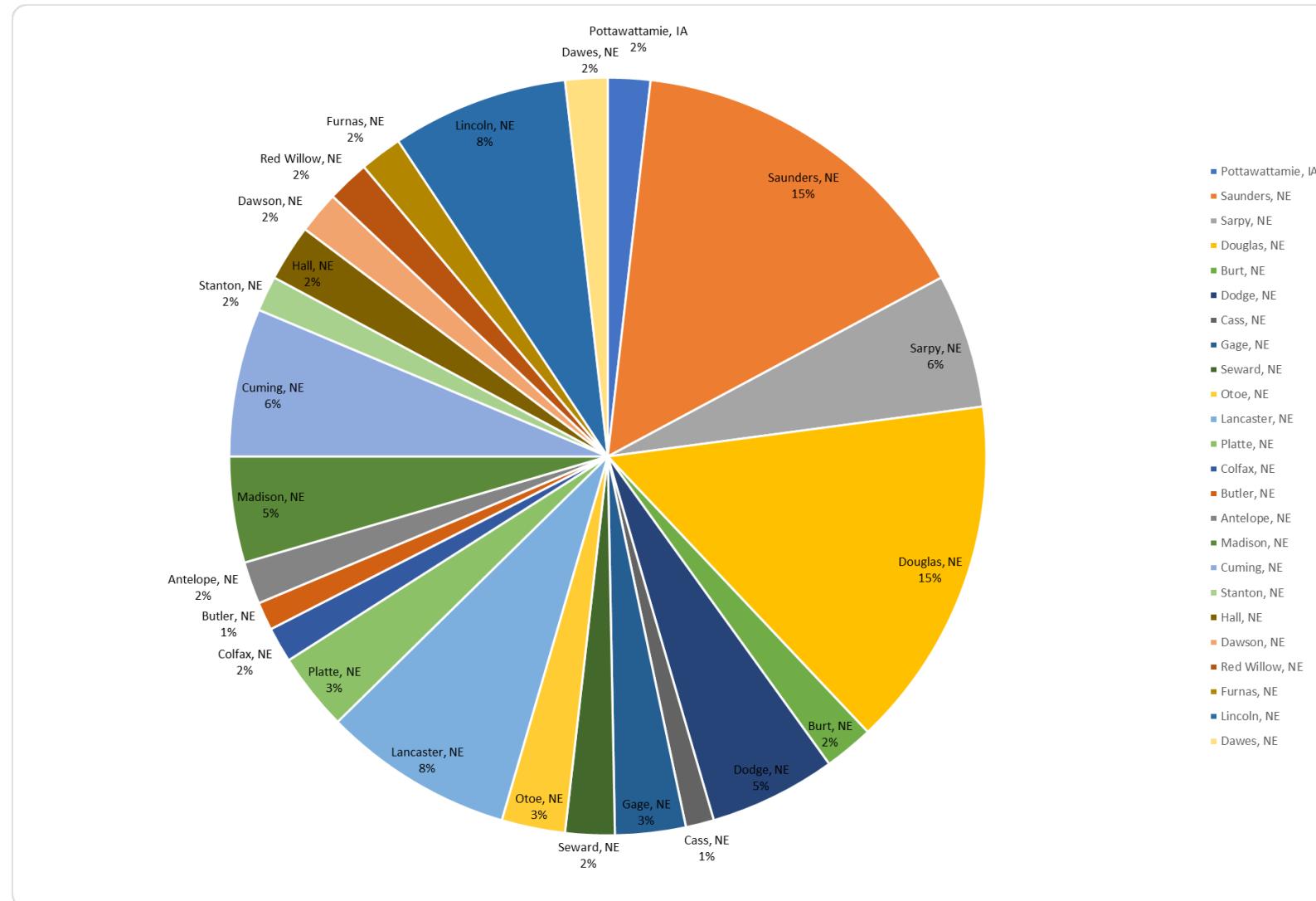
Gender	Number of People
Male	277
Female	116
Total	393



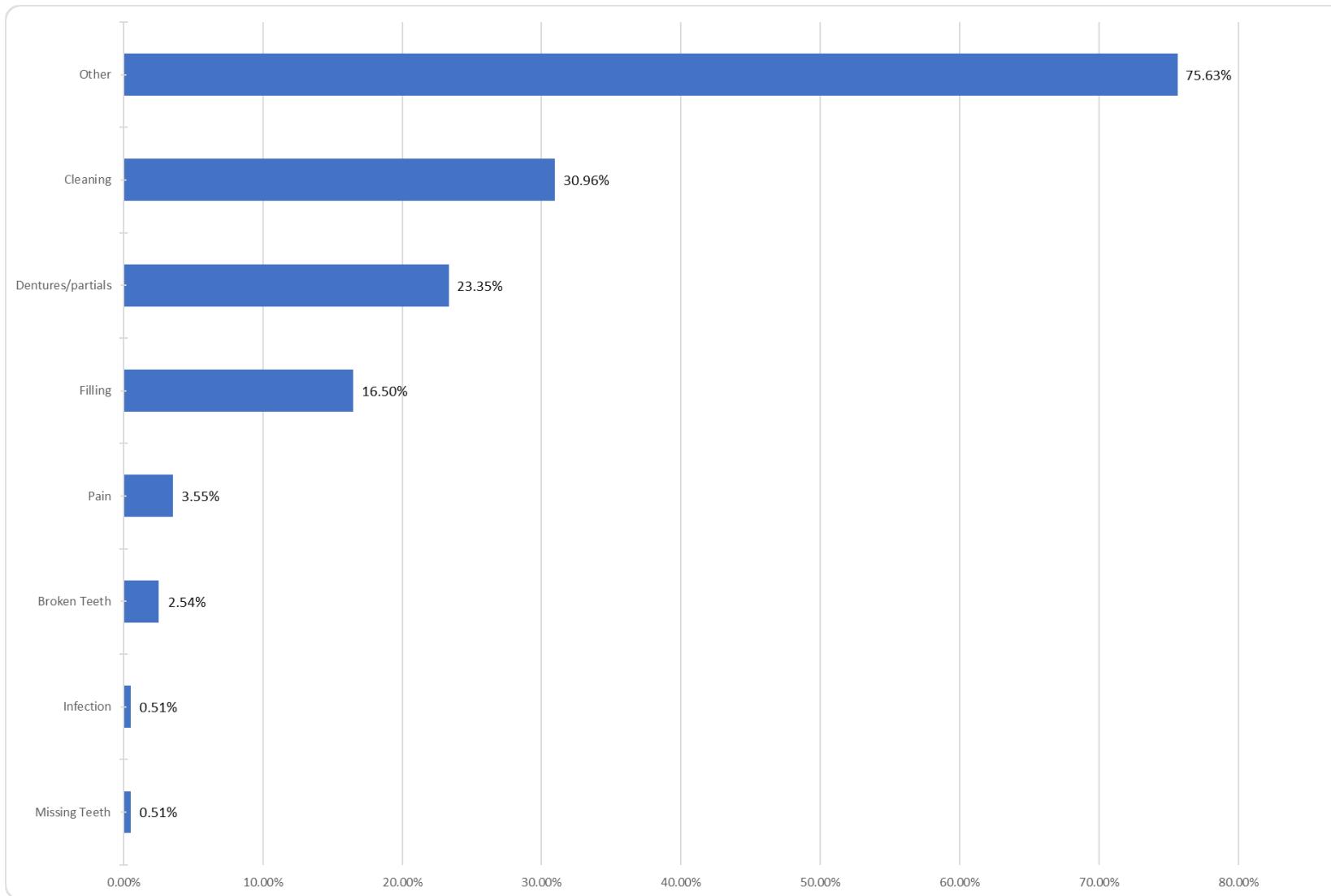
County, State	Number of People
Pottawattamie, IA	6
Saunders, NE	51
Sarpy, NE	19
Douglas, NE	50
Washington, NE	3
Burt, NE	7
Dodge, NE	18
Thurston, NE	1
Cass, NE	4
Nemaha, NE	1
Gage, NE	10
Seward, NE	7
Richardson, NE	1
Fillmore, NE	1
Thayer, NE	2
Otoe, NE	9
Lancaster, NE	27
Platte, NE	11
Colfax, NE	5
Butler, NE	4
Antelope, NE	6
Polk, NE	1
Boone, NE	2
Madison, NE	15
Cuming, NE	21
Knox, NE	2
Boyd, NE	1
Wayne, NE	2
Cedar, NE	2
Stanton, NE	5
Pierce, NE	1
Dakota, NE	1
Dixon, NE	1
Hall, NE	8
Custer, NE	3
Hamilton, NE	2
Buffalo, NE	2
Dawson, NE	6
Greeley, NE	2
Adams, NE	3
Webster, NE	1
Franklin, NE	1
Harlan, NE	1
Red Willow, NE	6
Dundy, NE	3
Furnas, NE	6
Lincoln, NE	25
Hooker, NE	2
Garden, NE	1
Brown, NE	1
Box Butte, NE	1
Dawes, NE	6
Bon Homme, SD	1
Unspecified	16

2024 Nebraska Veterans Mission of Mercy

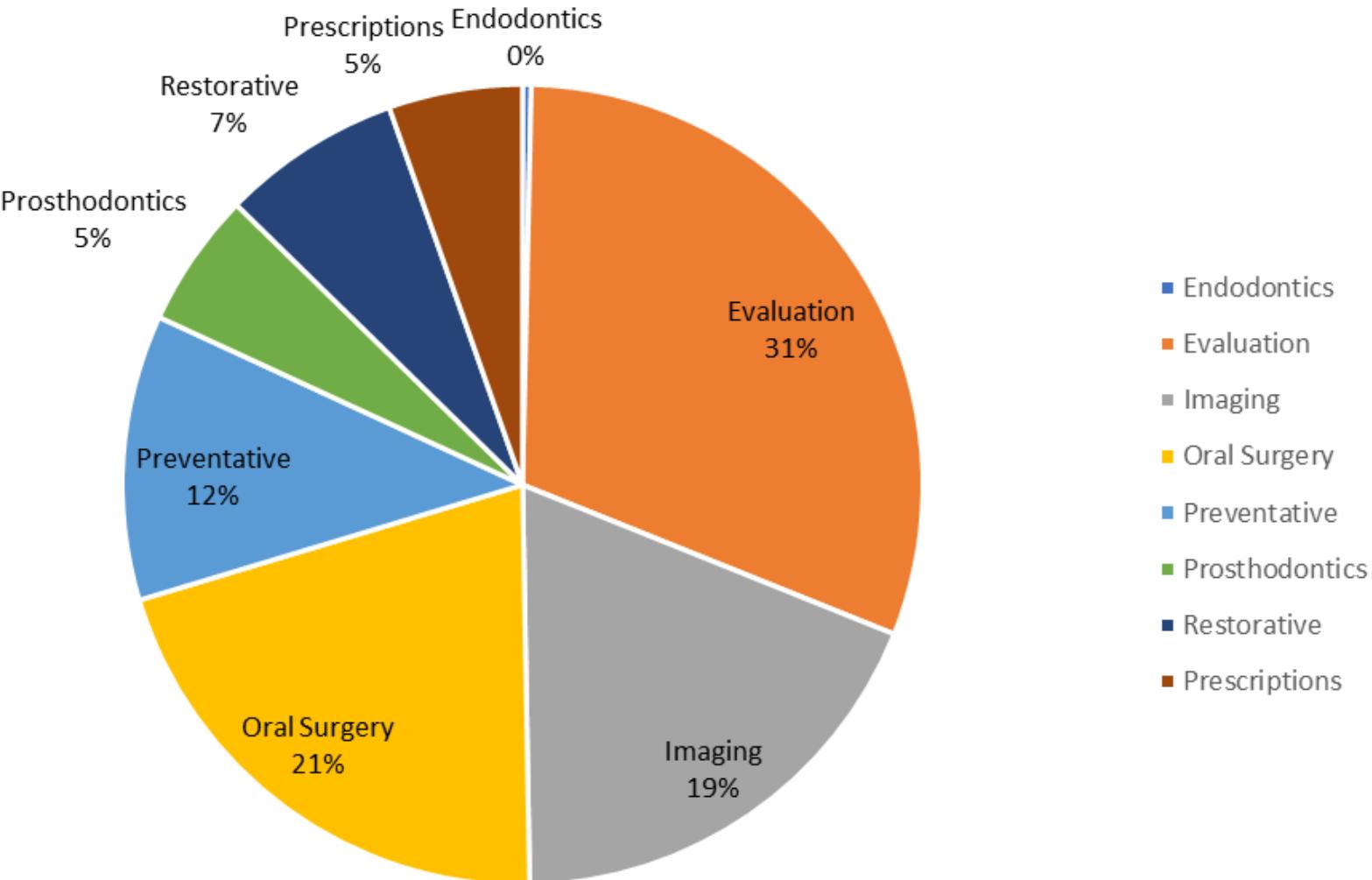
Patient Home Location by County



2024 Nebraska Veterans Mission of Mercy Chief Dental Complaint

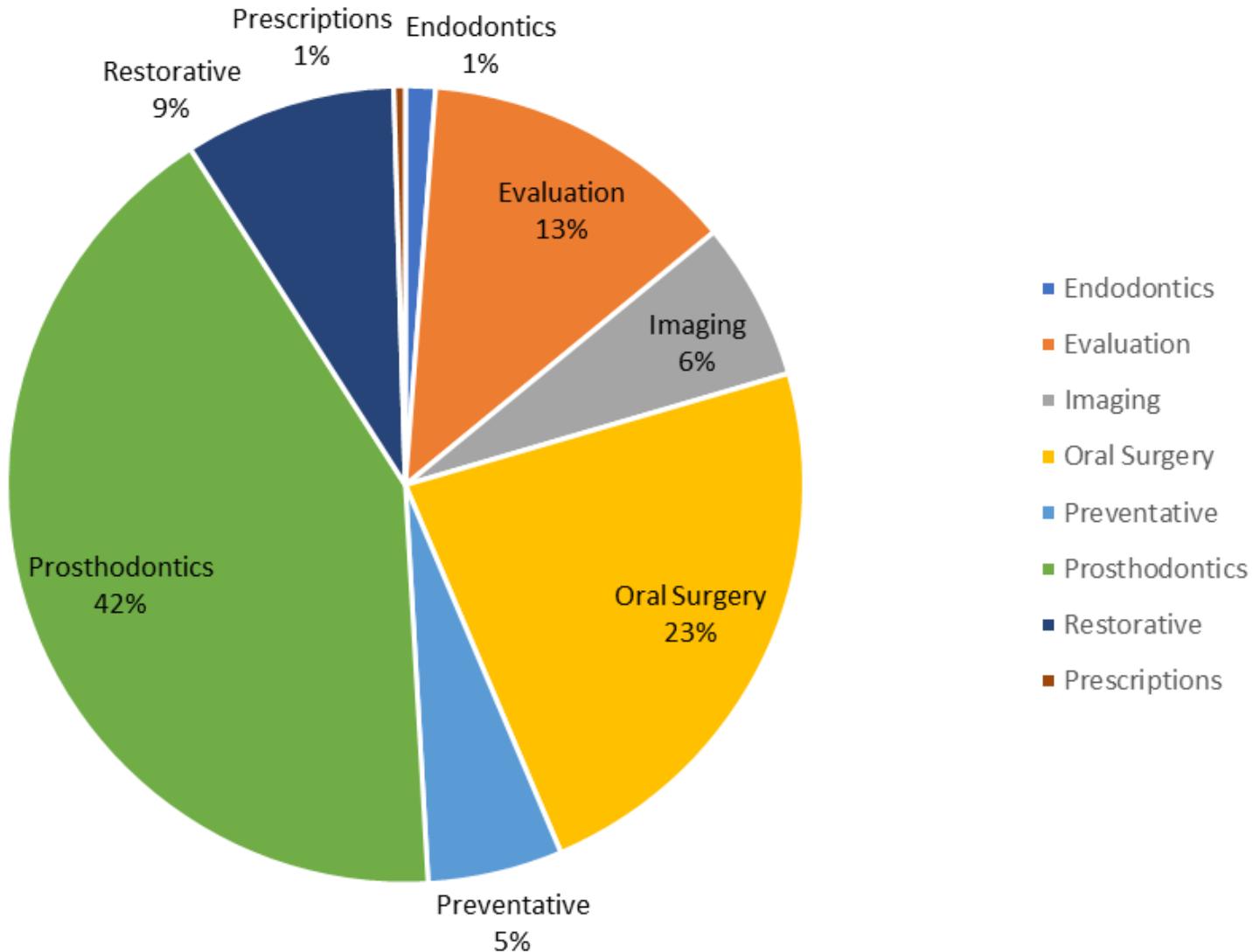


2024 Nebraska Veterans Mission of Mercy Dental Service Quantity by Department



2024 Nebraska Veterans Mission of Mercy Dental Service Value by Department

Department	Quantity	Value
Endodontics	10	\$7,921.00
Evaluation	880	\$84,008.00
Imaging	534	\$41,960.00
Oral Surgery	591	\$151,204.00
Preventative	330	\$35,707.00
Prosthodontics	156	\$273,481.00
Restorative	208	\$56,156.00
Prescriptions	155	\$3,050.00
Total	2709	\$650,437.00
Total w/ Prescriptions	2714	\$653,487.00



2024 Nebraska Veterans Mission of Mercy

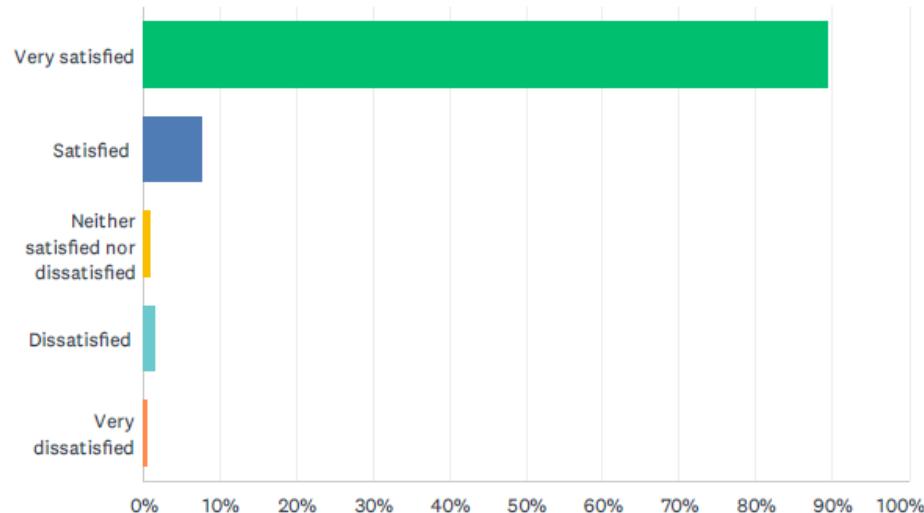
Service Codes

Code	Description	Department	Rate	Quantity	Value
3310	Anterior Endodontic Treatment (Excluding Final Restoration)	Endodontics	\$913.00	3	\$2,739.00
3320	Bicuspid Endodontic Treatment (Excluding Final Restoration)	Endodontics	\$1,045.00	1	\$1,045.00
3330	Molar Endodontic Treatment (Excluding Final Restoration)	Endodontics	\$1,274.00	3	\$3,822.00
3120	Pulp Cap - Indirect (Excluding Final Restoration)	Endodontics	\$105.00	3	\$315.00
191	Medical Screening Service	Evaluation	\$102.00	393	\$40,086.00
9998	Refused Treatment	Evaluation		4	
9997	No Treatment	Evaluation		11	
9999	Return Visit	Evaluation	\$80.00	75	\$6,000.00
460	Pulp Vitality Tests	Evaluation	\$109.00	1	\$109.00
140	Limited Oral Exam	Evaluation	\$96.00	393	\$37,728.00
431	Oral Cancer Screening	Evaluation	\$85.00	1	\$85.00
220	Intraoral-Periapical - first film	Imaging	\$38.00	104	\$3,952.00
272	Bitewings - 2 films	Imaging	\$56.00	69	\$3,864.00
274	Bitewings - 4 films	Imaging	\$78.00	149	\$11,622.00
330	Panoramic Film	Imaging	\$141.00	145	\$20,445.00
230	Intraoral-Periapical - add'l film	Imaging	\$31.00	67	\$2,077.00
7140	Extraction, Erupted Tooth or Exposed Root	Oral Surgery	\$240.00	515	\$123,600.00
7210	Surgical Removal of Erupted Tooth Requiring Elevation & Removal of Bone	Oral Surgery	\$352.00	44	\$15,488.00
7220	Removal of Impacted Tooth - Soft Tissue	Oral Surgery	\$352.00	1	\$352.00
7250	Surgical Removal of Residual Tooth Roots (Cutting Procedure)	Oral Surgery	\$379.00	26	\$9,854.00
7310	Alveoplasty in Conjunction with Extractions - per Quadrant	Oral Surgery	\$382.00	5	\$1,910.00
1110	Prophylaxis - Adult	Preventative	\$113.00	190	\$21,470.00
1206	Topical Fluoride Application	Preventative	\$61.00	113	\$6,893.00
4355	Full Mouth Debridement to Enable Comprehensive Eval and Diagnosis	Preventative	\$272.00	27	\$7,344.00
5820	Upper Interim Partial	Prosthodontics	\$870.00	7	\$6,090.00
5410	Adjust Complete Denture- Maxillary	Prosthodontics	\$190.00	3	\$570.00
5110	Complete Denture - Maxillary	Prosthodontics	\$2,176.00	64	\$139,264.00
5120	Complete Denture - Mandibular	Prosthodontics	\$2,194.00	46	\$100,924.00
5650	Add Tooth to Existing Partial Denture	Prosthodontics	\$287.00	6	\$1,722.00
5821	Lower Interim Partial	Prosthodontics	\$871.00	14	\$12,194.00
5751	Reline Complete Mandibular Denture (laboratory)	Prosthodontics	\$580.00	7	\$4,060.00
5750	Reline Complete Maxillary Denture (laboratory)	Prosthodontics	\$576.00	4	\$2,304.00
5660	Add Clasp to Existing Partial Denture	Prosthodontics	\$335.00	1	\$335.00
5212	Mandibular Partial Denture - Resin Base	Prosthodontics	\$1,950.00	3	\$5,850.00
5422	Adjust Partial Denture	Prosthodontics	\$168.00	1	\$168.00
1354	Silver Diamine Flouride Interim	Restorative	\$104.00	25	\$2,600.00
2140	Amalgam - One Surface	Restorative	\$129.00	4	\$516.00
2150	Amalgam - Two Surfaces	Restorative	\$227.00	9	\$2,043.00
2160	Amalgam - Three Surfaces	Restorative	\$277.00	4	\$1,108.00
2161	Amalgam - Four or More Surfaces	Restorative	\$332.00	3	\$996.00
2330	Resin-Based Composite - One Surface, Anterior	Restorative	\$211.00	15	\$3,165.00
2331	Resin-Based Composite - Two Surfaces, Anterior	Restorative	\$253.00	19	\$4,807.00
2332	Resin-Based Composite - Three Surfaces, Anterior	Restorative	\$306.00	13	\$3,978.00
2335	Resin-Based Composite - Four or More Surfaces, Anterior	Restorative	\$391.00	16	\$6,256.00
2391	Resin-Based Composite - One Surface, Posterior	Restorative	\$226.00	28	\$6,328.00
2392	Resin-Based Composite - Two Surfaces, Posterior	Restorative	\$287.00	31	\$8,897.00
2393	Resin-Based Composite - Three Surfaces, Posterior	Restorative	\$351.00	24	\$8,424.00
2394	Resin-Based Composite - Four or More Surfaces, Posterior	Restorative	\$414.00	17	\$7,038.00
Total				2709	\$650,437.00

2024 Nebraska Veterans Mission of Mercy Exit Survey conducted by the NE Department of Veteran's Affairs

Q1 How satisfied were you with the treatment outcome and experience at this dental event?

Answered: 211 Skipped: 0

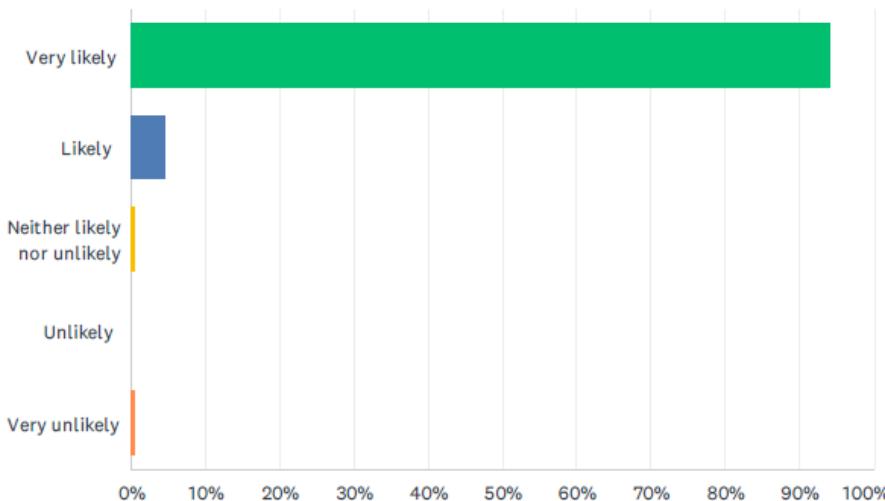


ANSWER CHOICES	RESPONSES
Very satisfied	89.57% 189
Satisfied	7.58% 16
Neither satisfied nor dissatisfied	0.95% 2
Dissatisfied	1.42% 3
Very dissatisfied	0.47% 1
TOTAL	211

2024 Nebraska Veterans Mission of Mercy Exit Survey conducted by the NE Department of Veteran's Affairs

Q2 How likely are you to recommend other Veterans attend a future
Mission of Mercy Dental Clinic?

Answered: 210 Skipped: 1

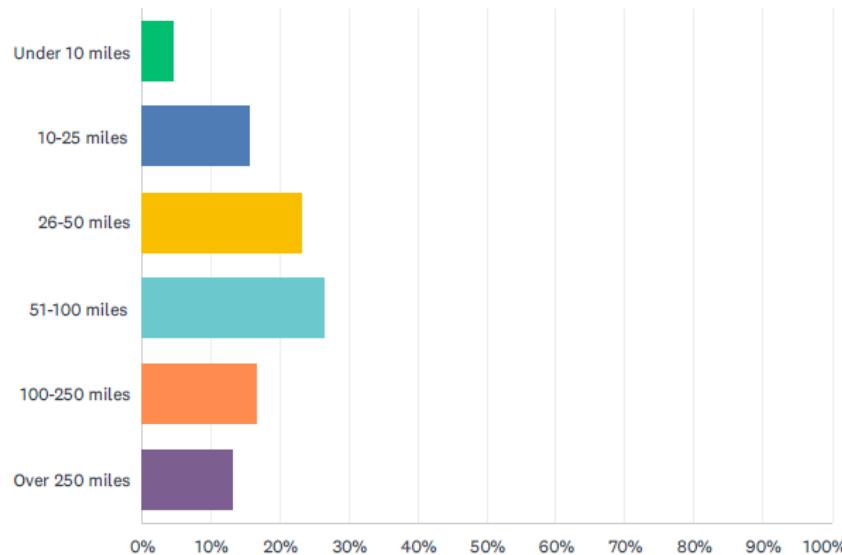


ANSWER CHOICES	RESPONSES
Very likely	94.29% 198
Likely	4.76% 10
Neither likely nor unlikely	0.48% 1
Unlikely	0.00% 0
Very unlikely	0.48% 1
TOTAL	210

2024 Nebraska Veterans Mission of Mercy Exit Survey conducted by the NE Department of Veteran's Affairs

Q4 How far did you travel to get here?

Answered: 211 Skipped: 0

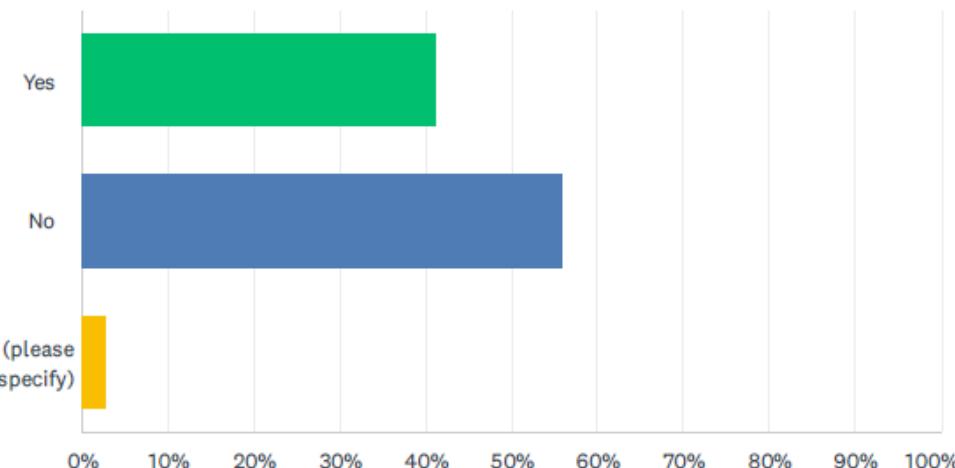


ANSWER CHOICES	RESPONSES
Under 10 miles	4.74% 10
10-25 miles	15.64% 33
26-50 miles	23.22% 49
51-100 miles	26.54% 56
100-250 miles	16.59% 35
Over 250 miles	13.27% 28
TOTAL	211

2024 Nebraska Veterans Mission of Mercy Exit Survey conducted by the NE Department of Veteran's Affairs

Q6 Do you currently have a regular dentist?

Answered: 211 Skipped: 0



ANSWER CHOICES	RESPONSES
Yes	41.23% 87
No	55.92% 118
Other (please specify)	2.84% 6
TOTAL	211

2024 ADCF Equipment Arrival at Camp Mead Assistance from NG and Veteran Volunteers



Clinical Equipment, Starlink, and Hy Vee Catering Setup



Clinical Chair and Infection Control Section Set Up



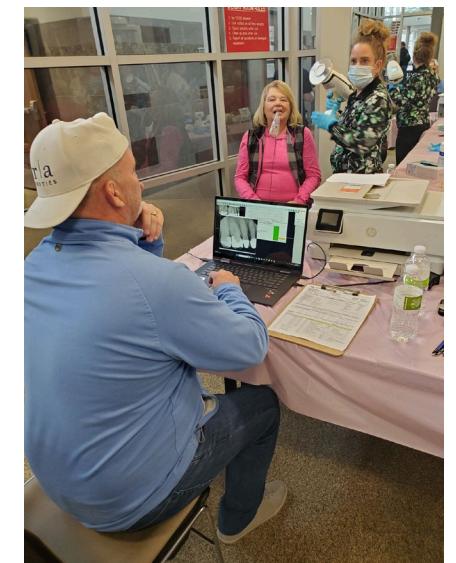
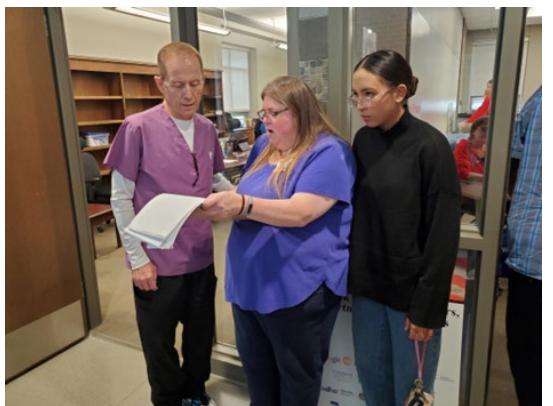
VETMOM Sponsor, Volunteer and Patient Check In



Patient Registration, Triage Section, and Student Escorts



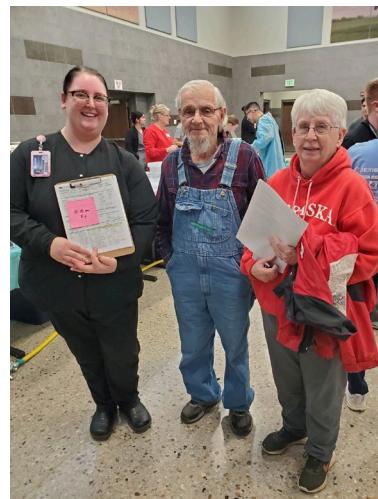
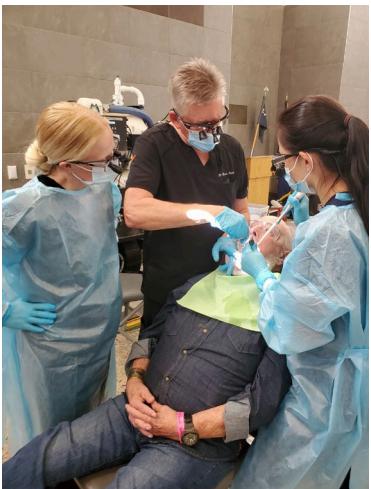
Radiology Section with Panorex, Bitewings, and Nomad PAs



2024 VETMOM Clinic Section Patient Dental Services



Volunteer Providers From Nebraska Dental Association and Nebraska Dental Hygiene Association



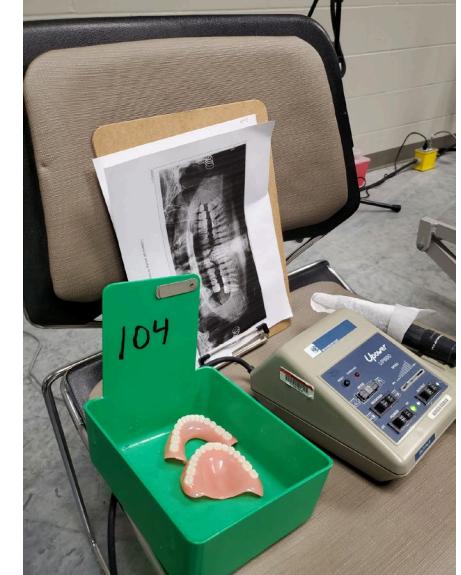
Volunteer Faculty and Students from UNMC College of Dentistry and Creighton University School of Dentistry



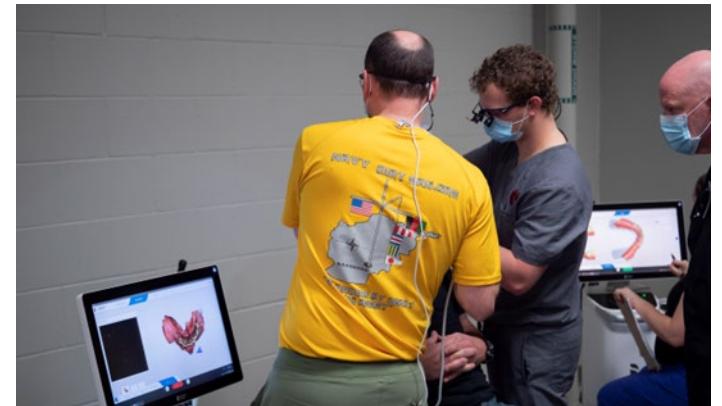
Volunteer Students from Southeast Community College, Iowa Western Community College and others



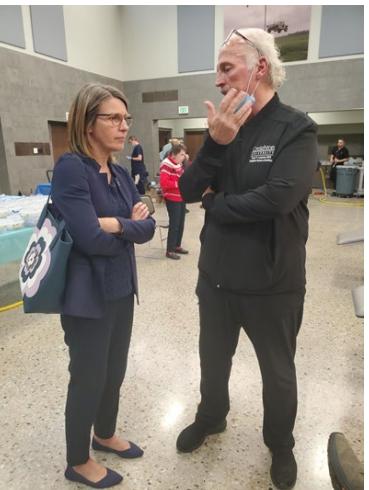
2024 VETMOM Prosthetics Section Provided 156 Denture Services



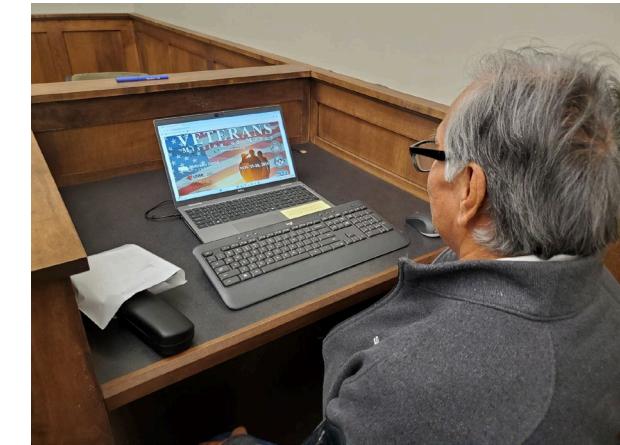
**The success of the 2024 VETMOM was made possible through the support of the
Nebraska Dental Foundation**



2024 VETMOM Official Site Tour and Media Interviews

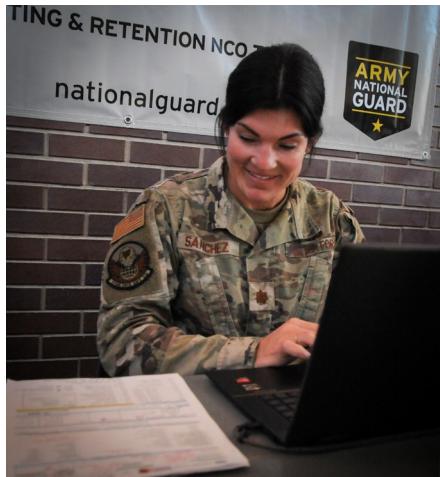


NDVA signs Veterans up for additional benefits and conducts Exit Survey: 97% Satisfaction Rate



#473 Patient Encounters, #2,714 Services/ Total Value \$653,487

Data Entry Section



**Thanks to all our partners, sponsors and over 350 volunteers!
Coming soon 2025 VETMOM...let the planning begin!**

