

# CFS Provider Portal

## Children & Family Services Provider Portal Update

As you know, the Department of Health and Human Services Children & Family Services (CFS) is currently piloting a new Provider Portal which enables State of Nebraska childcare and non-childcare providers to efficiently bill and be reimbursed for provider claims submitted to the State. The new CFS Provider Portal will provide a simplified process to view and submit claims, view service authorizations, and view explanation of payments.

### Pilot Program Update

- To date, the pilot program is progressing smoothly, with approximately 1200 claims submitted by several providers and only a few minor issues reported.
- The pilot program is expected to continue until mid September in preparation for the full launch in early October.
- The pilot program and initial launch is part of the first phase of the updated provider portal. The project team is also working on a provider referral module that will be deployed in 2024.



### Resources

The [CFS Provider Portal Resources](#) website is where you can find communications and training resources, including up-to-date information on changes or enhancements, how and where to access training, and answers to your most frequently asked questions. The team will continue to update the resources website as additional resources become available.

### Questions?

If you have any questions about this communication, please reach out to the CFS Provider Portal OCM team at [dhhs.ocmteam@nebraska.gov](mailto:dhhs.ocmteam@nebraska.gov).