

## The CFS Provider Portal will be live on January 8, 2024!

The new Children and Family Services (CFS) Provider Portal will launch on January 8, 2024, and allow the State of Nebraska childcare and non-childcare providers to efficiently bill and be reimbursed for provider claims submitted to the State. This new Portal will replace the existing provider claims system, and offer a simplified process to submit claims, view service authorizations, and explanations of payments.

## **Training**

The DHHS Organizational Change Management (OCM) Team has created <u>Training Materials</u> to help you prepare for go live. The <u>CFS Provider</u> <u>Portal Resources</u> website provides additional resources, including communications, and answers to your most frequently asked questions.



## **Questions?**

If you have any questions about this communication, please reach out to the CFS Provider Portal OCM team at <a href="mailto:dhhs.ocmteam@nebraska.gov">dhhs.ocmteam@nebraska.gov</a>. If you have specific questions about the Portal's functionality, please send an email to <a href="mailto:dhhs.nfocusproductionsupport@nebraska.gov">dhhs.nfocusproductionsupport@nebraska.gov</a>.