

Action Required: Opt-In for Automated Referral Notifications

The new Children and Family Services (CFS) Provider Portal Referral Module will be released on **August 12, 2024**. This module will replace the current process of referring new and existing clients to CFS contracted providers who currently submit claims via the Provider Portal.

To receive referrals, providers <u>must</u> opt-in for automated notifications. This will streamline the initial contact process.

Please review the Quick Reference Guide on <u>How to Update Notifications</u> and complete this process before **August 12, 2024,** to avoid any disruption in receiving referrals.

Resources

Visit the <u>CFS Provider Portal Resources Website</u> for additional reference guides, training videos, and other resources.

Questions?

For questions about this communication, send an email to: dhhs.cfsproviderportal@nebraska.gov.

For specific technical questions about the Portal's functionality, send an email to dhhs.nfocusproductionsupport@nebraska.gov.