



Coming Soon! Economic Assistance Review/Recertification Process on iServe Nebraska

The Department of Health and Human Services (DHHS) is excited to announce the upcoming launch of the new Economic Assistance Review/Recertification feature on the iServe Nebraska Portal. The introduction of this feature involves several key functions that will provide a fast, secure, and easy-to-navigate process to help Nebraskans complete Economic Assistance Review/Recertification tasks.

The new Economic Assistance Review/Recertification feature will be available to Nebraskans starting **April 29, 2024**.

Key Updates:

- **New & Enhanced Look and Feel:** The new review/recertification feature on iServe Nebraska will have a new look and feel, making it easier for Nebraskans to navigate and complete their recertifications faster.
- **Improved Efficiency:** The recertification application in iServe Nebraska prepopulates some information, making the recertification process faster and more efficient for Nebraskans.
- **Multiple Devices:** Nebraskans can now complete the recertification process using their computer, cell phone, or tablet.
- **New Application Process:** The current paper Economic Assistance Review/ Recertification Application (EA-RA) will be replaced with the new Eligibility Review Due letter. Once Nebraskans receive the new Eligibility Review Due letter, they will access iServe Nebraska to complete their review/recertification application.
- **Quick Access:** The new Eligibility Review Due letter will feature a QR code to provide Nebraskans a quick and easy way to apply for review/recertification.
- **Secure Validation:** During the review/recertification process, Nebraskans will have the option to validate their PIN on the iServe Nebraska Portal for added security.
- **New to iServe Nebraska?** Nebraskans must have an account to use the review/recertification function on iServe Nebraska. Nebraskans can use their existing ACCESSNebraska account information to log in on the iServe Nebraska portal.

These enhancements support DHHS' commitment to providing efficient, accessible, and user-friendly services to Nebraskans.

Want more information?

Check out the [iServeNebraska Portal Training and Resources page](#) for information, resources, and FAQs.

