



iServe Nebraska Portal Update

Phase 1 of the iServe Nebraska Portal homepage launched on April 25, 2022, providing Nebraskans and community partners the opportunity to become familiar with the look and feel of the new homepage and account management options. Nebraskans can login to the Portal with their existing ACCESSNebraska username and password or create a new account. In cases where users do not remember their password, the Portal provides self-service options for resetting their password.

Here is an update on future phases of the iServe Nebraska benefit application launch. Dates for future launches are to be determined and will be shared once available.

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| Soft Launch
Phase 2 | <ul style="list-style-type: none">• Full application will open to a select group of Community Partners (who will receive a link to use when assisting applicants at their locations).• Number of applications will be throttled. |
| Soft Launch
Phase 3 | <ul style="list-style-type: none">• iServe Nebraska will go live for Nebraskans.• Application throttle remains in place. |
| Go Live! | <ul style="list-style-type: none">• Full application available for Nebraskans.• Removal of application throttle. |



What is an application throttle?

An application throttle is a limit that is placed on the number of applications that will be accepted in one day. Having this throttle in place allows the iServe Nebraska project team to monitor how well the Portal performs receiving and transmitting data while limiting access. After the daily throttle number is reached, users will be seamlessly routed to ACCESSNebraska.

Need additional assistance?

Check out the [iServeNebraska Portal Training and Resources page](#) for online training options and FAQs.

Additional resources can be found on the [iServe Nebraska Community Partners page](#).