

Explore Benefits Launch Follow-Up

What's the buzz?

With the recent launch of the iServe Nebraska Portal's Explore Benefits tool, we'd love to hear your thoughts so far!

- Have you used the Explore Benefits tool yet?
- What is your impression of the Explore Benefits tool?
- What have you heard from Nebraskans so far?



Send your feedback to the iServe Nebraska OCM team via email at: iServeNebraskaOCM@Nebraska.gov.



Explore Benefits Survey!

- There is a short survey located on the Explore Benefits results page. Please encourage Nebraskans to look for the header "Provide feedback about iServe Nebraska" after getting their Explore Benefits results.
- You may also provide them with the following link: <u>https://www.surveymonkey.com/r/ExploreBenefits</u>.

The survey is very brief, but the impact is vast. Providing feedback is key to helping us improve your experience and that of the Nebraskans we collectively serve.

Where can I find more resources if I need help?

- **Resources for Community Partners:** Check out the <u>iServe Nebraska Partner Information Hub</u> for Portal updates, meeting recordings, and FAQs.
- For Nebraskans: Nebraskans can access Quick Reference Guides, FAQs and a 'How To' video on the iServe Nebraska Training Resource page.