

Account Assistance for Birth Defect Reporters

Nebraska NX System (NE DHHS Vital Records Electronic Registration System)

Version 1.0

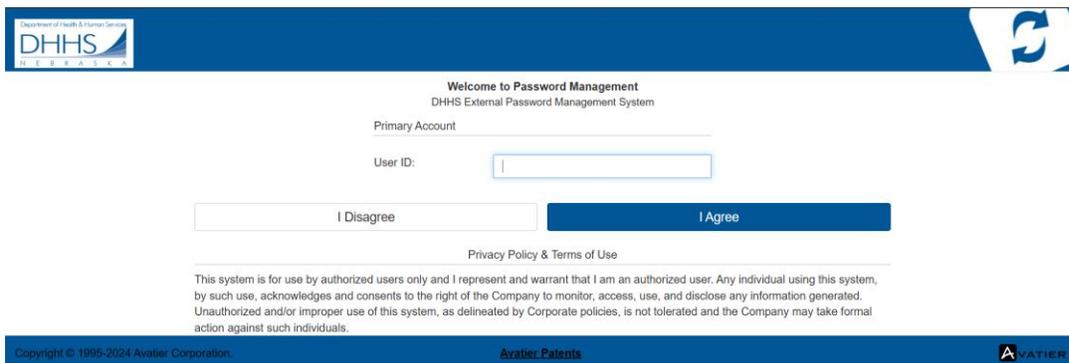
Last Updated: 08MAY2025

Accessing the Password Management System

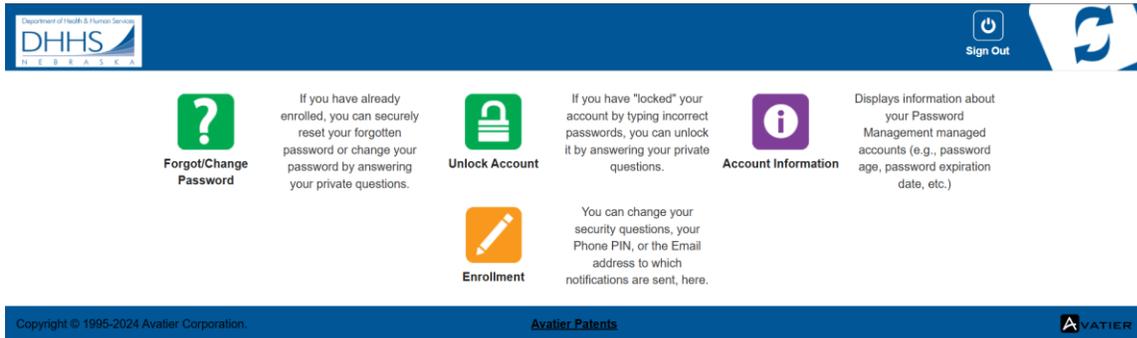
Begin by navigating to the Nebraska NX system login page at <https://vrers-dhhs.ne.gov/websvcvrers>; from the login page, click the “Reset password” button at the bottom of the login dialogue box.



You will land on the DHHS External Password Management System, the platform for performing account maintenance in the NX System. Enter your User ID and, after reviewing the Privacy Policy & Terms of Use, click “I Agree”.

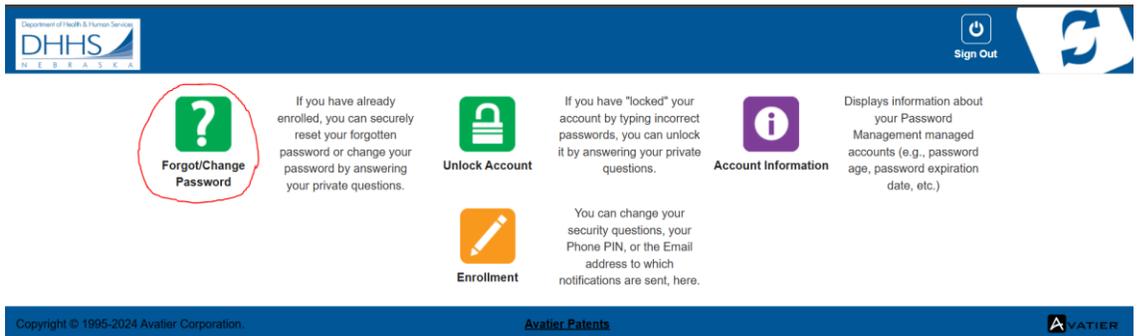


Once in the Password Management System, you will have four links available to you: “Forgot/Change Password”, “Unlock Account”, “Account Information”, and “Enrollment”.

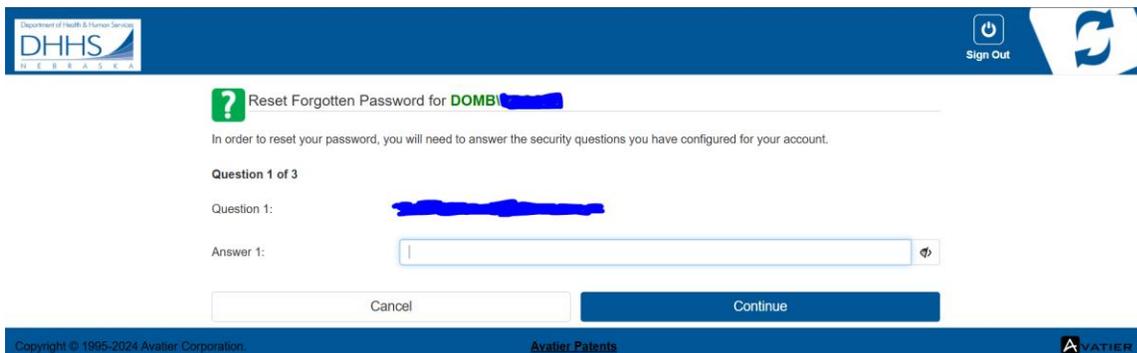


Changing Your Password

In the instance that you have forgotten your password, your password has expired, your password is no longer secure, etc., you will need to click the “Forgot/Change Password” button to set a new password.



Before changing your password, you will need to answer the three security questions you set during the original account setup process (see “Changing Your Security Questions” section for help resetting these three questions).



After successfully answering your security questions, you will be directed to set a new password for the NX system. Please keep in mind that the criteria for this password are **very strict**; your password must be at least 16 characters in length, and contain at least three of the four following character types:

- An upper-case letter
- A lower-case letter
- A number
- A special character (i.e. @#\$%)

Enter your password and re-enter it to confirm, then press the “Continue” button.

The screenshot shows the 'Reset Forgotten Password' interface for user 'DOMB'. It includes a 'Sign Out' button in the top right. The main content area contains a heading, instructions, and two input fields for 'New Password' and 'Confirm'. At the bottom are 'Cancel' and 'Continue' buttons. The footer contains copyright information for Avatier Corporation and the Avatier logo.

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Sign Out

? Reset Forgotten Password for DOMB

Enter your new password.
Passwords must be 16 characters or greater in length and must have 3 of these 4 characteristics (upper case, lower case, numeric, and special character/symbol such as !@#\$%). Passwords can also not contain your username, firstname, or lastname.

New Password:

Confirm:

Cancel Continue

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If your password **does not** meet the requirements as previously discussed, you will receive the following error screen and your password will not be reset; you will also receive an email notifying you of a failed attempt to reset your password.

The screenshot shows an error message on the password reset page. A table displays the error details. Below the table are 'Sign Out' and 'Continue' buttons. The footer is identical to the previous screenshot.

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DHHS
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Sign Out

? Reset Forgotten Password for DOMB

Status	System	Description	Target User	Result
✖	DOMB	DOMB		Error: Password change operation failed: Active Directory is unwilling to process the request.

Sign Out Continue

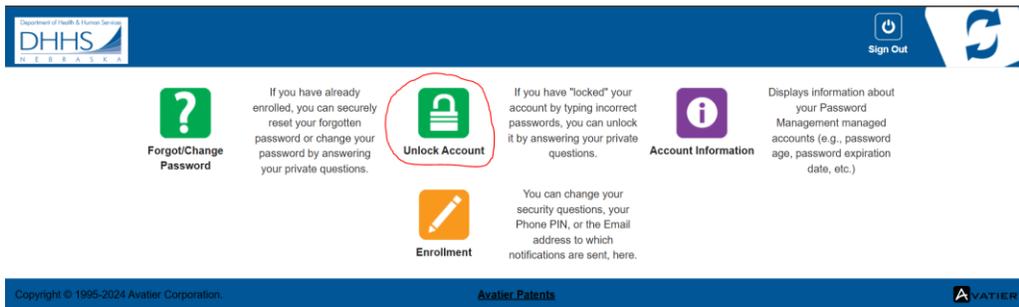
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If your password **does** meet the requirements as previously discussed, you will see the following screen confirming your password was reset; you will also receive an email confirming your password was reset. You can now use your new password to access the Nebraska NX system at <https://vrers-dhhs.ne.gov/websvcvrers>.

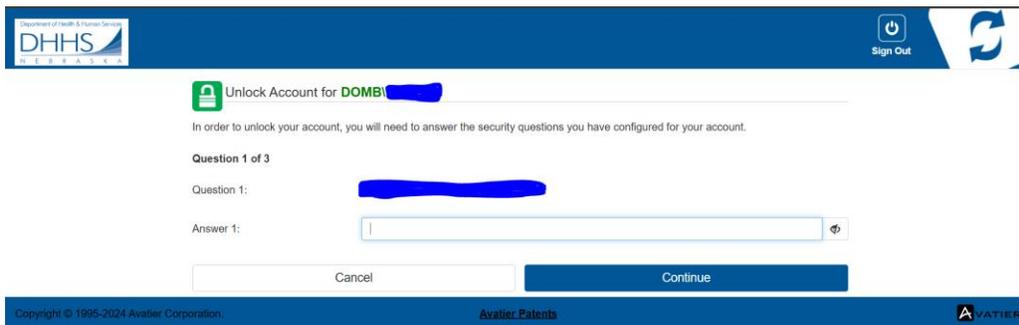


Unlocking Your Account

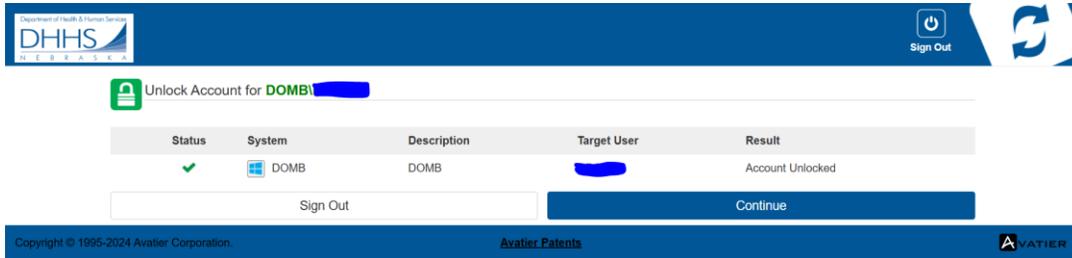
Though not common, your NX account may become locked and inaccessible due to inactivity, too many failed login attempts, etc., and can subsequently only be unlocked by accessing the “Unlock Account” feature in the Password Management system.



Before unlocking your account, you will need to answer the three security questions you set during the original account setup process (see “Changing Your Security Questions” section for help resetting these three questions).



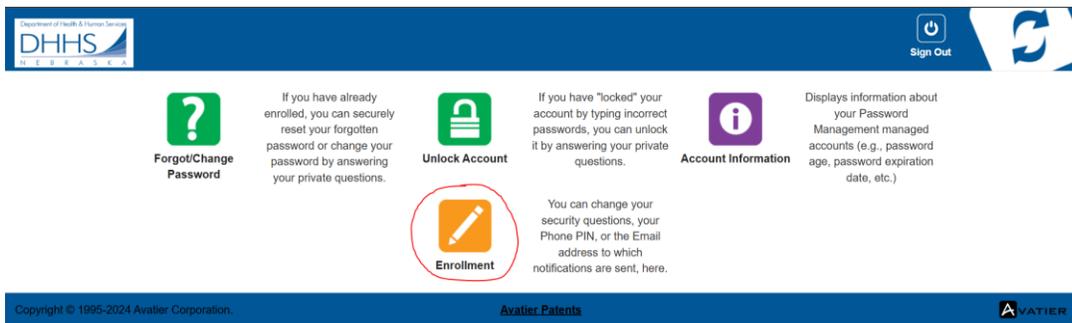
A successful account unlock will result in the following screen; you will also receive an email notifying you that your account has been unlocked. You can now access the Nebraska NX system with your normal credentials.



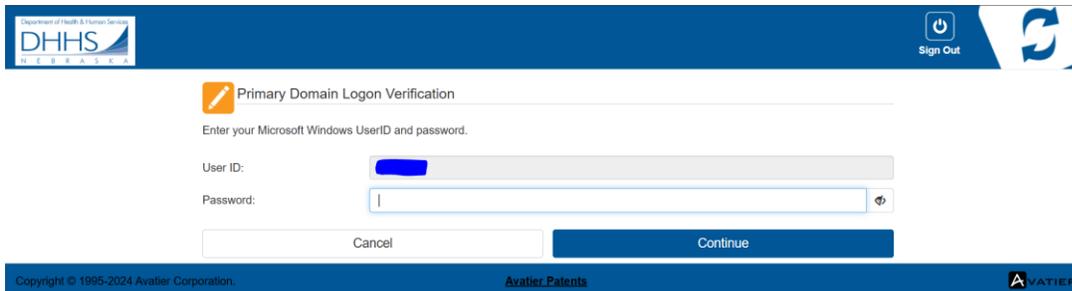
NOTE: You can check whether your account is locked by accessing the “Account Information” feature; see the “Reviewing Your Account Information” section.

Changing Your Security Questions

If you want to reset your security questions to make updating your password or unlocking your account easier in the future (or for any other reason), you can change these questions in the “Enrollment” feature.



You will need to enter your password to make any changes to your security questions.



After entering your password correctly, you will be able to select new security questions and input the corresponding answers on the enrollment page. Pressing “Continue” after making your adjustments will finalize those changes.

Enrolling DOMB...

You will be asked to answer these questions if you need to reset your password, or manage your account.

Question 1: [Redacted]

Answer 1: [Redacted]

Question 2: [Redacted]

Answer 2: [Redacted]

Question 3: [Redacted]

Answer 3: [Redacted]

Cancel Continue

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Whether or not any changes are made, the following screen will appear confirming your enrollment details were saved. You will also receive an email regarding this.

You have successfully enrolled in Password Management. You may come back any time to reset your password, check your password expiration date, update your enrollment information, etc.

Any time your account is accessed via Password Management, we'll send an email to [Redacted]

Continue

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Reviewing Your Account Information

You can review key information regarding your account at any time by accessing the “Account Information” feature of the Password Management system.

Forgot/Change Password: If you have already enrolled, you can securely reset your forgotten password or change your password by answering your private questions.

Unlock Account: If you have “locked” your account by typing incorrect passwords, you can unlock it by answering your private questions.

Account Information: Displays information about your Password Management managed accounts (e.g., password age, password expiration date, etc.)

Enrollment: You can change your security questions, your Phone PIN, or the Email address to which notifications are sent, here.

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Before viewing your account information, you will need to answer the three security questions you set during the original account setup process (see “Changing Your Security Questions” section for help resetting these three questions).

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Sign Out

Unlock Account for **DOMB**

In order to unlock your account, you will need to answer the security questions you have configured for your account.

Question 1 of 3

Question 1:

Answer 1:

Cancel Continue

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In “Account Information”, you’ll be able to see important information such as if/when your account expires, if your account is disabled or locked (see “Unlocking Your Account” section), when your password will expire, and more!

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DHHS
NEBRASKA

Sign Out

Account Information for **DOMB**

Status	System	Description	Target User	Result
✓	DOMB	DOMB		Full Name: Account Expires: Account Disabled: Account Locked: Password Expires: Password Age: Display Name: Last Logon: Last Logon TimeStamp:

Sign Out Continue

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