

9.7.22 - NE Tribal/Medicaid Monthly Call Agenda

Conference Access Number **(888) 820-1398**

Attendee Code- **7300221**

Present: Jacob Kawamoto, Danielle Juracek, Chris Morton, Aaron Reece, Stacy Schenk, Cathy Kearney, Crystal Appleton (Omaha), Nancy Mackey (Santee), Vietta Swalley (Santee), RickyAnn Fletcher (MCNA), Tracy Nelson (MCNA), LeAnn Ortmeier (UHC), Jennifer Newcombe (NTC), Tuesday Kuhlman (NTC), Gelisha Jeffers (HBN), Stacey Steiner (CMS)

SPA/Waiver Updates

- SPA
 - o NE 22-0013 Home Health APRN
 - Allows a nurse practitioner, clinical nurse specialist, and nurse midwife to order home health services and certify plan of care
- Waiver Authority
 - o None at this time

Managed Care

In keeping with recent guidance from CMS and initiatives coming from the National Indian Health Board and Federal Government, a recurring agenda item to discuss managed care delivery to Tribal Medicaid beneficiaries in Nebraska is being added to this meeting series. The goal of adding this item is to ensure the Tribes have a dedicated time to discuss any managed care questions or concerns.

Additional Items

- Public Health Emergency
 - o Officially extended in July
- Medicare Crossover Claims – Update
 - o Policy Briefing is available on the Tribal Health site for the Tribes to view and utilize.
 - o Payments for fee-for-service (FFS) crossover claims since 7/1/19 were submitted to accounting for processing. The Tribes should be receiving those payments soon.
 - MLTC Finance is also creating a standard operating procedure to capture and repay these FFS claims correctly going forward. They are happy to share this with the Tribes and get feedback once it has been drafted.
 - o MLTC Policy is looking into the crossover claims payments for the period of 7/1/17 – 6/30/19 in light of the discussion at the August Quarterly Consultation meeting.
- **QUESTION** (Santee): Do you need any other information from the Tribes?
 - o **ANSWER:** Now that MLTC understands the scope, and that the claims in question are not just FFS claims but all crossover claims from 7/1/17-6/30-19, the process to reconcile this should be more straightforward. MLTC plans to touch base with MLTC

finance to determine if any other claims information is needed given MLTC's claims systems.

- **QUESTION** (Santee): Does CMS have any comment on this?
 - o **CMS** (Stacey): After MLTC Policy touches base with MLTC Finance, the CMS crossover team would be happy to meet to go over this topic and ensure everything is in compliance.
 - MLTC: MLTC will be sure to reach out to CMS after meeting with MLTC Finance and Leadership to ensure that everything is accounted for and in compliance moving forward regarding the Tribal crossover claims for the period of 7/1/17-6/30/19.
- **QUESTION** (Santee): The state should be liable for these payments. MCOs have been paying these claims correctly since 2019, so what is the hold-up from the state?
 - o **ANSWER**: The MLTC Tribal Liaisons only recently became aware at the 8.24.22 Tribal Consultation in-person meeting that the claims needing to be paid up to the All-Inclusive Rate also includes the period from 7/1/17-6/30/19. Prior to this, MLTC was under the impression that the state's responsibility in reimbursing crossover claims up to the AIR was for a very specific set of qualifying FFS claims. Now that MLTC and the Liaisons more fully understand this scope, they will be working with MLTC Finance to get these claims paid. MLTC understands the frustrations from the Tribes and is sorry for the confusion and amount of time it has taken to properly address this issue. MLTC will continue to work to resolve it and will continue to share information and updates as they are available.
- Second Booster Dose Guidance
 - o Jacob has reached out to CMS and IHS about the concerns raised by the Tribes at a previous month's call around the lack of billing guidance for the Moderna 2nd booster (fourth dose).
 - o **QUESTION** (Santee): Has anyone received information on a new COVID-19 vaccine/booster dose from CMS?
 - **ANSWER**: MLTC is not aware of any new information or guidance currently outside of the Pfizer and Moderna vaccines. MLTC will update the group if they hear of any new information or vaccines. (no one else on the call had received any other guidance either)
- 2022 Quarterly Consultation In-Person Meetings
 - o November 9th hosted by Ponca
 - More details are forthcoming
- NEMT
 - o At the August Quarterly Consultation meeting, it was agreed that the MCOs and Tribes would discuss how to improve access to transportation services for Tribal beneficiaries.
- RFP Discussion
 - o **QUESTION** (Santee): Are there any updates on the new MCO contracts?
 - **ANSWER**: MLTC is conducting in-person interviews with the bidders and plans to announce the awarding of new contracts by the end of September.

- **QUESTION (MCO):** Are the Tribes aware they are going to have to start dealing with 3 dental MCO plans with the new contracts?
 - **ANSWER:** MLTC will be sure to keep the Tribes informed on how dental benefits will be administered under the new contracts.
- **QUESTION (Santee):** Will the credentialing process be the same under the new contracts? Will it still go through Maximus, and are there any efforts to streamline this process?
 - **ANSWER:** MLTC will look into this and keep the Tribes updated.
- **QUESTION:** If a new MCO(s) is awarded a contract, how the beneficiaries they cover be transferred or moved around? What happens if to the beneficiaries currently enrolled in an MCO if the MCO doesn't get the contract going forward?
 - **ANSWER:** In the event a new MCO wins a bid, there will be a transfer process in place. At this time MLTC can't say if it'll be 1 to 1, where the outgoing MCO transfers clients directly to the incoming MCO, however MLTC does have a plan in place to ensure that beneficiaries' coverage is not impacted and that things transition smoothly.
 - MLTC will release FAQs and bulletins on how this transition will work as it gets closer.
- **QUESTION:** What is the timeline for implementing the new contracts? Does the new contract go into effect? 07/2023? Or 01/2024?
 - **ANSWER:** *MLTC is issuing a correction here from the information that was provided during the call. During this monthly call, MLTC said that July 2023 was the lead up to a January 2024 contract start date, which is not accurate. The new contracts are slated to begin July 2023.*