



## 08.07.24 - NE Tribal/Medicaid Monthly Call Agenda

Conference Access Number **+1-408-418-9388**

Access Code- **2484 050 6718**

**Present:** Jacob Kawamoto (MLTC, Policy), Kendra Wiebe (MLTC, Policy), Aaron Reece (MLTC, Health Services), Jeshena Walker (MLTC, Plan Management), Travis Beck (MLTC, Plan Management), Catherine Kearney (MLTC, Plan Management), Jackie Orth (MLTC, Eligibility)

RickyAnn Fletcher (Ponca), Dr. Aitken (Ponca), Sylvia Allen-Lopez (Ponca), Michelle Runyan (Ponca), Becky Crase (Ponca), Crystal Appleton (Omaha), Val Holli Merrick (Omaha), Tashina Provost (Omaha), James Ridgeway (Winnebago), Nancy Mackey (Santee), Andrea Herrera (NUIHC), Megan Raabe (NUIHC), Christi Merrick

Adam Proctor (NTC), Tuesday Kuhlman (NTC), Tim Easton (NTC), Morgan Horst, DDS (Molina), Angi Tran (Molina), Gelisha Palma (Molina), Jessica Daake (Molina), Jesse Clement (Molina), Cynthia Goslin (UHC), Kara Urkoski (UHC), Jenn Nelson (UHC), Tracy Nelson (UHC), Jonathan Rich, DMD (Centene)

\*One additional attendee was present via phone

### SPA/Waiver Updates

- SPA
  - o NE 24-0027: DMEPOS Prescriber Clarification
    - Technical update to reflect the types of providers that are allowed to prescribe durable medical equipment, prosthetics, orthotics, and supplies (DMEPOS). This SPA is a technical update and as such will not have an impact on the Tribes.
- Waiver Authority
  - o None

### Additional Items

- Upcoming in-person Tribal Consultation Meeting – August 15<sup>th</sup> @ 1:00pm
  - o Eiseley Branch Library  
1530 Superior St.  
Lincoln, NE 68521
- Dental Billing Guidance – Dentures and Interim Services
  - o MLTC has created the [Tribal Dental Billing 2024 Provider FAQ](#) which addresses billing expectations for denture and other interim services. The MCOs provided the Tribes with a multi-encounter billing guidance document to provide further guidance around billing expectations for dentures and other multi-visit services.

- This guidance document from the MCOs clearly outlines which services can be billed for multiple visits, and how many visits are allowed for the service(s). The guidance document also addresses prior authorization request logistics, additional follow-up visits, and other claim-specific details. The Tribes should continue to work with the MCOs and MLTC regarding any multi-visit billing questions that arise.
  - **QUESTION:** Ponca noted that they were told the new billing procedure for multi-visit services was not yet effective.
    - **ANSWER (MLTC):** There were minor tweaks made to the MCO guidance document (verbiage and clarifications around prior auth request process) since it was initially created. But the guidance and updated billing expectations for multi-visit services have been approved by MLTC and the MCOs have operationalized these changes and ready to move forward. The Tribes should bill according to this guidance.
    - **ANSWER (NTC):** The 'Multi-Visit Encounter Billing' document can be found on NTC's [website](#) under Provider Resources -> Manuals, Forms and Resources -> Dental -> Multi Encounter Procedure PPS Encounter Billing
  - The Ponca Tribe also noted that the update is a lot of work for billers. The claim for one set of dentures requires 10 lines of code. Ponca also has some claims that are not being approved but will reach out to the MCOs to resolve. They also noted concerned that there are not codes for follow-up visits.
    - **MLTC:** There is an additional form to approve follow-up visits for multi-visit services (whenever needed beyond the standard 2 or 5 visits for the given service). The Tribes should work with the MCOs in these cases to request additional follow-up visits.
      - The follow-up visit request form can be found on NTC's [website](#) under Provider Resources -> Manuals, Forms and Resources -> Dental -> Multi Encounter Exception Request Form
  - **QUESTION:** Are FQHCs billing for each multi-visit service using (a), (b), etc. (for example – are they billing a 5110(a), 5110(b), etc. as opposed to billing the 5110 code for each visit)?
    - **ANSWER:** No. FQHCs and Tribes are billing for multi-visit services the same way.
  - **QUESTION:** Did FQHCs update their Dentrix system to bill this way (with (a), (b), etc. added to the code)? Molina had previously told Ponca that claims billed this way would not go through the claims submission correctly.
    - **ANSWER:** That may be how some FQHCs have programmed claims internally, but that is not how the claims are coming into the MCO systems.
    - **ANSWER (Winnebago):** It may be possible to update Dentrix systems to add an alternate code so that internally it shows the codes billed for the multiple visits as (a), (b), etc., but what is billed out to the MCOs is still just the straight CDT code.
- Medicare Crossover Claims – Update
  - Jacob is working on an update briefing for historical reference to note where the crossover claims issue arose from, how it was resolved, and what remains outstanding.
  - Santee is working on compiling a report for the 2018 and 2019 EOBs for claims that 'didn't crossover.' It will also note where MLTC's previous payment made overpayments due to things like not accounting for Medicare payments, or including claims from patients that didn't go to Santee's health center. Santee plans to bring this at the August 15, 2024 Tribal Consultation Meeting.
  - Ponca noted that when filing claims with UHC for dual eligible, a separate claim does not have to be submitted for Medicaid.

- Ponca also noted that all three of the MCO Tribal Liaisons, Tuesday (NTC), Cynthia (UHC), and Kiernan (Molina) have been extremely helpful with navigating the new dental billing changes and guidance.
- PHE Data Sharing Agreements
  - MLTC has received a point of contact for each of the Tribes, and these have been forwarded to the MLTC Legal team who is drafting the Data Sharing Agreement. Once drafted, this will be sent out to the Tribes for review and feedback/approval.
    - UPDATE: the Medicaid Policy team has continued to work through the operational considerations involved in establishing, running, and sending out a report of this scope. The MLTC Legal team is drafting the Data Sharing Agreements, and the Data & Analytics Team has been working to run reports that would provide the relevant information.
- NEMT
  - At the August 2022 Quarterly Consultation meeting, it was agreed that the MCOs and Tribes would discuss how to improve access to transportation services for Tribal beneficiaries.
    - Jacob spoke with the PSC, brought more information to the November 2023 Tribal Consultation, and sent a follow up email to each of the Tribes. The Tribes should submit an exemption request to the PSC. If granted the exception, the Tribe will then need to enroll with Maximus as a PSC-exempt NEMT provider and can then provide the approval from the PSC to Maximus to complete this enrollment.
      - PSC contact: [PSC.motorfilings@nebraska.gov](mailto:PSC.motorfilings@nebraska.gov)
    - Omaha is preparing their documents and plans to submit and exemption request to the PSC soon.