

## 7.7.21 - NE Tribal/Medicaid Monthly Call Agenda

Conference Access Number **(888) 820-1398**

Attendee Code- **7300221**

**Present:** Jacob Kawamoto, Danielle Trejo, Chris Morton, Catherine Kearney, Aaron Reece, LeAnn Ortmeier UHC, Jenn Nelson UHC, Jennifer Newcombe NTC, Ricky Ann Fletcher MCNA, Tracy Nelson MCNA, Jenny Cupak HB, Stacey Shuman (CMS), Tyson Christensen (CMS), Vietta Swalley (Santee), Nancy Mackey (Santee), Ariel Earth (Winnebago), Crystal Appleton (Omaha), Sarah Rowland (Omaha),

### **SPA/Waiver Updates**

- SPA
  - o 21-0012
    - Modifies the Medicaid Insurance for Workers with Disabilities (MIWD) program
  - o 21-0014
    - Transitions the Nebraska Prime Alternative Benefit Plan (ABP) and the Nebraska Basic Alternative Benefit Plan (ABP) to one ABP, hereby known as the Nebraska Alternative Benefit Plan (ABP)
- Waiver Authority
  - o 1115 HHA Expansion Demonstration – proposed termination
  - o HHA 1915(b) Waiver Amendment
    - Implement updates to the managed care authority to reflect changes in the adult expansion program.

### **Additional Items**

**QUESTION:** Is the state going to provide a follow up on the concerns raised by Santee and Omaha in their in-person meeting? Particularly, for Santee, the concerns regarding the dates for COVID-19 vaccine administration and RN administration of COVID-19 vaccines as they relate to the Tribal All-Inclusive Rate (AIR).

**ANSWER:** Jacob will email Nancy and Vietta a copy of the documents submitted to CMS that contain the dates for those provisions, as well as the previous provider bulletin that included the date for COVID-19 vaccine administration to be reimbursed at the AIR, so that they have those dates in writing from the state.

**QUESTION:** Has the issue with United HealthCare contracting with St. Luke's/Unity Point been resolved? Unity Point and St. Luke's hospital are not contracted with UHC and this is leading to continuity care issues for Tribal beneficiaries. These beneficiaries are unable to get certain services at these locations (St. Luke's/Unity Point), which are nearer to them than the hospitals that they are being referred to by UHC. The services primarily being affected are services for pregnant women and the pre-authorizations that are not getting approved as these clinics are out of network.

**ANSWER:** The issue is currently being worked on, and Jacob is awaiting a response from Brenda Worrell to get a more detailed description of the issue from the Tribe's perspective. He will then

send a summary of this to Kris Radke who oversees the Managed Care plans with Medicaid and Jenn Nelson with UHC.

**ANSWER (Jenn from UHC):** Jenn will be reaching out to the contracting team at UHC (Peggy) and have them research a better solution for this issue as well as provide some further information.

**ANSWER (LeAnn from UHC):** UHC is currently in process of contracting with these hospitals. St. Luke's is currently accepting maternity claims. At this time nothing is needed from Medicaid or the Tribe, as it is between UHC and the Hospital to come to contracting agreements. Any billing information or questions please feel free to reach out to UHC and St. Luke's representatives.

- Jacob will still send a description of the issue to Jenn and LeAnn in order to relay that information from the Omaha Tribe and help keep track of the issue and how it is being resolved.

**QUESTION:** Issues with Santee and UHC regarding claims and NPIs. When a Tribal provider is not in UHC's network, the claim is being sent to and processed under the Ambulance/EMS NPI by default, as opposed to denying the claim and then having UHC work with the Tribe to find the correct NPI for those claims. In this case, it should have gone to the Physician NPI. Now UHC has reclaimed the funds.

**ANSWER (Jenn from UHC):** UHC has gone back and fixed the claims and reclaimed the funds under the EMS NPI in order to reimburse them under the physician NPI. Jenn will follow up with leadership to ensure that these changes have been approved and that all the claims are being repaid, and processed correctly going forward. Jenn will be sure to communicate all relevant information to Santee regarding these issues.

**QUESTION:** The Omaha Tribe has also been having issues with Optum recovering funds for crossover claims before the Tribe is able to send in the needed follow up information to verify the claims.

**ANSWER:** Jenn with UHC is meeting today (7.8.21) with Optum and the recovery resources team to discuss these issues. UHC also plans to add a Tribal subject matter expert (SME) for Tribal claims.

The Tribes have been facing issues when it comes to hearing back on inquiries from Healthy Blue in a timely manner.

- Jenny Cupak will make it a goal to respond in a timely manner to Tribal inquiries. If it will take a longer time to resolve the issues at hand or address what has been raised, she will send a message saying that the Tribe's concern has been received and is being worked on.

**QUESTION:** What is the status of the Medicare crossover claims guidance from CMS?

**ANSWER:** Stacey Shuman with CMS responded to Nebraska's inquiry, and Nebraska is in the process of ensuring that guidance is understood internally and implemented throughout state systems and personnel. Jacob will be sure to provide updates once this has all been finalized.