

6.1.22 - NE Tribal/Medicaid Monthly Call Agenda

Conference Access Number **(888) 820-1398**

Attendee Code- **7300221**

Present: Jacob Kawamoto, Danielle Trejo, Chris Morton, Aaron Reece, Stacy Schenk, Jeshena Gold, Crystal Appleton (Omaha), Jena Free (Omaha), Nancy Mackey (Santee), Vietta Swalley (Santee), Becky Crase (Ponca), RickyAnn Fletcher (MCNA), LeAnn Ortmeier (UHC), Jennifer Newcombe (NTC), Jamie Ferguson (HBN), Mindy Spray (HBN), Michelle (HBN), Tanya

SPA/Waiver Updates

- SPA
 - o None at this time
- Waiver Authority
 - o COVID-19 PHE 1115 Demonstration – Evaluation Design
 - o 1915(b) Waiver Renewal

Additional Items

- Upcoming 2022 Great Plains Area Virtual Training
 - o Registration Open: <https://regionalcmsitutraining.com/great-plains-area-virtual-trainings-june-6-thru-june-16-2022/>
- Public Health Emergency
 - o MLTC has not heard from federal partners about an anticipated July end-date to the PHE. As a result, MLTC anticipates that the end of the PHE will be extended past the current July expiration date.
- Medicare Crossover Claims – Update
 - o The MLTC team is still working to identify ways that Tribal providers can see all relevant dually eligible information. In the meantime, they have also been working with the MLTC finance team to reimburse past crossover claims that MLTC's systems have currently identified need to be paid up to the AIR.
 - **Question:** Are repayments going to be claim by claim? And how are they going to be tracked? By individual claims?
 - **Answer:** Repayments will likely be in made in lumpsums. However, the individual claims that warranted repayment from MLTC would likely also be tracked. Jacob will ask finance how these payments will be made and tracked, and how this information can be shared with the Tribes.
 - Jacob will set up a one-on-one meeting with Santee to discuss crossover claims, as Santee did not have any crossover claims to be reimbursed up to the All-Inclusive Rate on the report pulled by MLTC.
- Upcoming Case Care and Benefits Coordinator Meeting: Outreach for the Homeless Population

- Webinar to be held in July
- Concern raised by the Tribes: Some software system functions between MCOs should be synonymous. If the Tribe puts a beneficiary's Medicaid ID number in the Healthy Blue system to look for a beneficiary, they can't find them. They have to put the HB ID number (patient ID, DOB, etc.). If a claim is sent in and there are different addresses in HBN's system vs the facility's system, is that flagged?
 - HBN: Doesn't look at address of the member, as they move and there could be discrepancies. Reach out to Gelisha or Jamie if the facility staff doesn't have the info they need to access the beneficiary's information.
 - Tribes haven't had these issues with the other MCOs.
 - Jacob and Jeshena are going to look into the requirements of MCOs regarding provider usage of beneficiary Medicaid ID numbers in MCO online portals.