



**DEPT. OF HEALTH AND HUMAN SERVICES** 



05.08.24 - NE Tribal/Medicaid Monthly Call Agenda

Conference Access Number (888) 820-1398

Attendee Code- 7300221

Present: Jacob Kawamoto (MLTC), Jackie Orth (MLTC), Vietta Swalley (Santee), Nancy (Santee), Tashina Provost (Omaha), Donna Morris (Omaha), Michelle (Ponca), Kiernan Scott (Molina), Angi Tran (Molina), Gelisha Jeffers (Molina), Tuesday Kuhlman (NTC), Cynthia Goslin (UHC), Stacey Steiner (CMS)

## **SPA/Waiver Updates**

- SPA
  - CHIP Vaccine Coverage
    - Brings MLTC into compliance with federal vaccine coverage requirements to allow for coverage (with no cost sharing to the member) of all ACIP-recommended vaccines under Nebraska's Children's Health Insurance Program (CHIP). This SPA will not have an impact on the Tribes, as Tribal beneficiaries who receive services at IHS/Tribal/Urban health facilities are already exempt from cost sharing.
  - CHIP Continuous Eligibility for Children
    - This Tribal Notice is a duplicate of the one sent on January 24, 2024. CMS is recommending the state update sections in the paper version of the CHIP State Plan to reflect the new CE policy. The previous CHIP CE state plan amendment was submitted via a web portal.
- Waiver Authority
  - None

## **Additional Items**

- **Dental Billing Guidance** 
  - MLTC has finalized the February Tribal Consultation Meeting Minutes which contains written information regarding dental billing instructions and expectations for Tribal providers and the MCOs (along with other information discussed at the Consultation meeting). In addition, MLTC has created the Tribal Dental Billing 2024 Provider FAQ. This is also posted to the Tribal Health website and contains the same information found in the Consultation meeting minutes regarding dental billing instructions and expectations – all in one location for ease of reading and reference.
    - Importantly these documents also address expectations for dental services previously provided between January 1, 2024, and April 19, 2024, which require authorization prior to payment. The MCOs will be accepting retroactive authorization requests for services provided between January 1, 2024, and April 19, 2024, until May 20, 2024. All services

provided after **April 19, 2024 (today)** that require prior authorization must be authorized prior to services being rendered (see either of the above resources for more detail).

- Medicare Crossover Claims *Update*
- PHE Data Sharing Agreements
  - MLTC has received a point of contact for each of the Tribes, and these have been forwarded to the MLTC Legal team who is drafting the Data Sharing Agreement. Once drafted, this will be sent out to the Tribes for review and feedback/approval.
    - UPDATE: the Medicaid Policy team has continued to work through the operational
      considerations involved in establishing, running, and sending out a report of this scope.
       The MLTC Legal team is drafting the Data Sharing Agreements, and the Data & Analytics
       Team has been working to run reports that would provide the relevant information.

## NEMT

- At the August 2022 Quarterly Consultation meeting, it was agreed that the MCOs and Tribes would discuss how to improve access to transportation services for Tribal beneficiaries.
  - Jacob spoke with the PSC, brought more information to the November 2023 Tribal Consultation, and sent a follow-up email to each of the Tribes. The Tribes should submit an exemption request to the PSC. If granted the exception, the Tribe will then need to enroll with Maximus as a PSC-exempt NEMT provider and can then provide the approval from the PSC to Maximus to complete this enrollment.
    - PSC contact: <a href="mailto:PSC.motorfilings@nebraska.gov">PSC contact: <a href="mailto:PSC.motorfilings@nebraska.gov">PSC.motorfilings@nebraska.gov</a>
- **QUESTION:** How is the Unwinding going?
  - ANSWER: MLTC is behind the projected timeline, but the new target date to complete unwind-related renewals is through the end of August. Turnaround times have been taking longer than anticipated and this is due to a couple of factors. First, during the unwinding period, NE Medicaid is allowing a 30-day window for individuals to respond to Requests for Additional Information (RAIs). This window was previously 15 days but was extended for the unwinding period. MLTC is also navigating the challenges of training new staff, as well as trying to help beneficiaries avoid CHURN where instead of sending in requested information in the 90 days following a closure, beneficiaries instead submit an entirely new application. This can lead to longer processing times.
    - Tribal providers can continue to encourage Tribal beneficiaries to keep their contact information up to date, provide all information requested by the Department, and, if they are closed at the time of renewal for failing to provide information, send in the required information within 90 days after the Department's determination (instead of submitting a whole new application).
- Chasity from White Cloud noted that the MCOs are reaching out to White Cloud asking the facility for additional insurance coverage, which isn't necessary for Tribal providers.
  - Chasity noted that this has mostly been with Molina. Kiernan will work with White Cloud to
    ensure that they are not asked about this.
- Saturday, May 11<sup>th</sup> is Santee's 36<sup>th</sup> Annual Memorial Walk.
  - o A big thanks to NTC for sponsoring and providing water bottles for the event!