



04.05.23 - NE Tribal/Medicaid Monthly Call Agenda

Conference Access Number **(888) 820-1398**

Attendee Code- **7300221**

Present: Jacob Kawamoto, Chris Morton, Jessie Edwards, Jeshena Gold, Aaron Reece, Collin Spilinek, Doug Bauch, Nancy Mackey (Santee), Vietta Swalley (Santee), Becky Crase (Ponca), Michelle Runyan (Ponca), Audrey Parker (Omaha), Tashina Provost (Omaha), Chasity Davis (White Cloud), Gelisha Palmer (HBN), Tracy Nelson (MCNA), RickyAnn Fletcher (MCNA), Tuesday Kuhlman (NTC), Jenn Nelson (UHC), Cynthia Goslin (UHC), Frank Clepper (Molina)

SPA/Waiver Updates

- SPA
 - o NE 23-0005: Temporary Extension of eSPA Provisions
 - Reasonable Opportunity extensions and suspension of copayments would be extended for 1 year past the end of the Federal PHE
- Waiver Authority

Additional Items

- Spring Medicaid Listening Tour – Collin Spilinek
 - o Scheduled for Wednesday May 3, 2023 @ Blackhawk Community Center in Winnebago from 12-1 PM
 - o See DHHS Press Release for more info:
 - <https://dhhs.ne.gov/Pages/Nebraska-Medicaid-to-Travel---Statewide-for-Spring-Listening-Tour.aspx>
- Medicare Crossover Claims – Update
 - o MLTC Policy has reached out to each of the Tribes to confirm payment for the crossover claims reimbursement amounts on the reports that were run and sent out in Nov. 2022
 - Please confirm with Jacob, and MLTC can work with the Tribes to resolve any outstanding discrepancies between the amount on the Nov. reports and the Tribes' internal records
- Next In-Person Consultation Meeting
 - o Hosted by the Santee Tribe on:
 - Thursday May 18th, 12pm – 4pm
 - Please RSVP to the meeting invite, or email Jacob (Jacob.kawamoto@nebraska.gov) or Vietta Swalley if you plan to attend
- PHE Data Sharing Agreements

- If any of the Tribes are interested in entering into data agreements with MLTC during the PHE to help with beneficiary outreach, reach out to Jacob Kawamoto
- Nebraska Broadband Update
 - A recent email indicated that representatives from the NE Broadband Office will be undergoing an in-person tour of the State. They noted that they have initiated contact with each of the Tribes and encourage attendance from Tribal Stakeholders at the in-person meetings.
 - Comments, questions, and concerns can be directed to: psc.connectnebraska@nebraska.gov
- Non-Emergency Medical Transportation (NEMT)
 - At the August Quarterly Consultation meeting, it was agreed that the MCOs and Tribes would discuss how to improve access to transportation services for Tribal beneficiaries.
 - Is there any support that MLTC can offer the Tribes or MCOs?
 - Omaha (Audrey) – been in contact with the contractor for NEMT, hoping to walk through the process with them in-person. Trying to go back to January
 - **QUESTION:** Do Tribal facilities have to enroll as a separate NEMT provider? What type of provider should they enroll as?
 - **ANSWER:** MLTC is currently inquiring with the Nebraska Public Service Commission (PSC) about Tribal exemptions and enrollment requirements for providing NEMT services. MLTC will provide further information to the Tribes as it is available.
- All-Inclusive Rate Updates
 - NTC: anticipate payments within the next 30 days
 - HBN: pharmacy rates loaded on 3/25, new day claims should be processing. It usually takes 2-3 months to do the back re-pricing. The Tribes might be seeing claims reprocessing day by day. Med rates were updated as of 3/24. HBN is doing claims sweeps and reprocessing, this should be finished 5/1. Avesis, confirmed that the new rate has been loaded, waiting for confirmation from Avesis on when this was loaded and when back-processing will be done. New day claims should be good moving forward.
 - MCNA – already sent all claims back to be reprocessed. The Tribes should have payments anytime.
 - UHC: 30 days that are reprocessing. Will provide each Tribe an update in the monthly meetings
- Frank Clepper - plan President for Molina
 - Frank is looking forward to working to make sure implementation on 1/2024 is successful and knows that a big part of this is working alongside Tribal Stakeholders.
 - Molina plans on starting test claims in August.
 - **QUESTION:** Does Molina have a Tribal Liaison?
 - **ANSWER:** Molina is currently looking to hire someone for this position.
- Santee – also working on transportation / in-person meeting to get set up as an NEMT provider
- **QUESTION:** What all does Optum handle?
 - **ANSWER:** Behavioral Health, Pharmacy and Physical Therapy
- **QUESTION:** So all PT claims go to Optum or UHC?
 - They should go to UHC, but Optum is doing a pre-payment review for PT claims.

- Santee - With the PT claims, Optum is asking for prior authorization. But prior authorization is not required for the Tribes.
 - o Does Optum review all of the claims, or just certain types (like PT)?
 - These review requests go to the Santee medical records team and not the billing offices, which can also create issues responding.
- MLTC – Jacob will help set up a meeting with Santee and UHC to resolve the PT / payment reviews.
- Chasity Davis w/ White Cloud – update on pharmacy AIR claims?
 - o NTC: Has an email drafted and ready to go out. Apology, miscommunication on ‘release for payment’ and NTC heard incorrectly. The payment is supposed to be coming 4/12.
- Omaha – issues with Optum on Dialysis payments, due to incorrect provider number. How can that happen? They’re asking for a refund due to incorrect provider number.
 - o UHC – send info and include LeAnn. Will set up meeting ahead of the normal monthly meeting to discuss
- Santee – plans to make some time to come to Macy to discuss the Dialysis unit Santee is building