



## 02.01.23 - NE Tribal/Medicaid Monthly Call Agenda

Conference Access Number **(888) 820-1398**

Attendee Code- **7300221**

**Present:** Jacob Kawamoto, Danielle Trejo, Jessie Edwards, Chris Morton, Jeshena Gold, Travis Beck, Aaron Reece, Jackie Orth, Sylvia Allen-Lopez (Ponca), Becky Crase (Ponca), Nancy Mackey (Santee), Crystal Appleton (Omaha), Audrey Parker (Omaha), Brenda Worrell (Omaha), Chasity Davis (White Cloud HC), Cynthia Goslin (UHC), LeAnn Ortmeier (UHC), Tracy Nelson (MCNA), Tuesday Kuhlman (NTC), Gelisha Jeffers (HBN), Melinda Spray (HBN), Stacey Steiner (CMS)

### SPA/Waiver Updates

- SPA
  - o NE 22-0007 – Tribal Telehealth SPA
    - Approved by CMS // Effective October 1, 2022
- Waiver Authority
  - o None at this time

### Managed Care

In keeping with recent guidance from CMS and initiatives coming from the National Indian Health Board and Federal Government, a recurring agenda item to discuss managed care delivery to Tribal Medicaid beneficiaries in Nebraska is being added to this meeting series. The goal of adding this item is to ensure the Tribes have a dedicated time to discuss any managed care questions or concerns.

### Additional Items

- PHE Unwind – Update
  - o MLTC hosted an ad hoc meeting with Tribal Stakeholders to discuss MLTC's operations and provider considerations during the upcoming Unwinding Period.
    - Resources can be found on MLTC's public website at:  
<https://dhhs.ne.gov/Pages/Medicaid-MOE.aspx>
  - o **QUESTION:** What triggers an individual's renewal or the need to provide more information? Is this based on the individual's renewal month, or is there a change that triggers it?

- **ANSWER:** The individual’s renewal date determines when a renewal form is sent out and required. If MLTC does receive any information back, a Verification Request (VR) will be sent out. Sometimes, a renewal form and VR can be sent out at the same time. What is needed from an individual is ultimately determined by the individual details of their case.
- Medicare Crossover Claims – Update
  - MLTC discussed the crossover claims reports were sent out in late October at the November Consultation Meeting.
    - MLTC Policy is working with the Finance and Claims teams to identify the issues and needed next steps to resolve existing discrepancies.
      - MLTC reached out to CMS about recovering past EOBs from Omaha’s facilities. MLTC is also working with Omaha to identify and reconcile differences in crossover claims needing reimbursement up to the AIR.
    - Jacob did receive an email from Omaha with crossover claims information, but has been unable to access this through his IHS secure email account. Jacob will resolve this and reach out to Omaha.
- Omaha Urban Indian Health Coalition
  - In light of recent guidance from CMS, MLTC is wondering if the OUIHC utilizes purchased referred care (PRC) to refer beneficiaries to other health facilities?
- February 16, 2023 – Next In-Person Consultation Meeting
  - Next In-Person Consultation Meeting scheduled for Feb. 16<sup>th</sup>
    - Bess Dodson Walt Branch Library  
6701 S 14<sup>th</sup> St  
Lincoln, NE 68512
- NEMT
  - At the August Quarterly Consultation meeting, it was agreed that the MCOs and Tribes would discuss how to improve access to transportation services for Tribal beneficiaries.
    - Is there any support that MLTC can offer the Tribes or MCOs?
  - **QUESTION:** At the last in-person consultation meeting the MCOs discussed putting together an informational resource to display how each of them operationalized NEMT. Has this been completed?
    - **ANSWER (HBN):** Healthy Blue will send out its NEMT resources via email.
    - **ANSWER (MLTC):** Jacob will reach out to the MCOs prior to the Feb. 2023 in-person Consultation meeting and coordinate this information.
- Question about past claims – they are currently pending, with a target approval date of 2/15/23.
- **QUESTION (Ponca):** The Ponca Tribe has just started to provide X-Rays in their facilities. How are these billed for Medicaid?
  - **ANSWER:** Santee will reach out and discuss with Ponca.
- **QUESTION:** Is the bidding process for the new MCO contracts completed?
  - **ANSWER (MLTC):** Yes, DHHS has executed contracts with Managed Care Organizations (MCOs) for the contract term beginning January 1, 2024 to provide services for our Medicaid Managed Care program, Heritage Health. These Managed Care Organizations are Molina Healthcare of Nebraska, Nebraska Total Care, and UnitedHealthcare. Healthy Blue, which currently provides these services, was not selected for the contract term beginning January 1, 2024.
- **NOTE (Santee):** There has been a lot of turn over with the MCO Tribal Liaisons lately.
  - Cynthia Goslin is the new Tribal Liaison for UHC.

- [Cynthia\\_goslin@uhc.com](mailto:Cynthia_goslin@uhc.com)
- MLTC will update their Tribal Health webpage as well to reflect these recent changes.
- **QUESTION (Ponca):** Do any of the other Tribes operate a mobile unit?
  - No indication on the call that any of the other Tribes do.