Tribal Case Care and Benefits Coordinators Meeting – 9.23.21

Topic Areas or Agenda Items:	Overview of Medicaid Home and Community Based Services (HCBS Waiver Services)
Meeting Date:	Thursday September 23, 2021
Present:	 DHHS: Jacob Kawamoto Danielle Trejo Chris Morton Jessie Edwards Sylvia Allen-Lopez (Ponca) Michelle Hallowell (Ponca) Lauren Buchanan (Winnebago) Michelle Muhle (NTC) Jennifer Newcombe (NTC) RickyAnn Fletcher (MCNA) LeAnn Ortmeier (UHC) Kaylene Finney (HB) Teresa Zahren (HB) (There were additional attendees who called into the meeting as "Call-in
Meeting Recording - HHA Changes, Open Enrollement Updates, and Medical Care Advisory	Users") Webex meeting recording: Tribal Case Care and Benefit Coordinator's Meeting- 2021.09.23 Recording link: https://nvcn-cio.webex.com/nvcn- cio/ldr.php?RCID=476c3c71c84edae2925af0191e4efcde Presentation from Chris can be viewed from 0:45 – 12:55. Q&A session followed* *Note: From ~15:40 – 21:00 the webex system crashed and the meeting was paused. The content resumes at 22:45.
Committee	
Open Q&A	 QUESTION: Is there a brochure available that could be used or printed to get the information about the Medical Care Advisory Committee to Elders and others in the Tribes who aren't as internet savvy? ANSWER: There is not, but Chris will create a brochure and Jacob will send it out to the group as a follow up. QUESTION: With the addition of dental and vision benefits for HHA members, is there a flyer that care coordinators could utilize and give to beneficiaries so they know who to call regarding their new benefits? ANSWER: After October 1, 2021, beneficiaries with basic benefits will automatically receive coverage for dental, vision, and over-the-counter medications. As a note, all dental benefits will be administered through MCNA. For more information on how to utilize any of these new benefits,

	beneficiaries should review their member packet from their health plan (NTC, HealthyBlue, or UHC). If they are having trouble finding the information they're looking for, they should contact customer service or their case manager with any questions.
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