

Briefing – Tribal Case Care and Benefit Coordinators

What:	Meeting series to identify ways that NE MLTC and other community partners can work collaboratively with Tribal Case Care and Benefit Coordinators to identify and resolve issues related to Medicaid.
Topic Area(s):	<ul style="list-style-type: none"> • CenerPointe - Certified Community Behavioral Health Clinic (CCBHC) • Open Mic Q&A
Meeting Date Date	Thursday, May 27, 2021
Present:	Jacob Kawamoto, Chris Morton, Melanie Marin (TriWest), Sam Hasan (CenterPointe), Sylvia Allen-Lopez, Brenda Worrell, Michelle Hallowell, Shannon Saunsoci, Missy Whitebird, Teresa Zahren, LeAnn Ortmeier, Jennifer Newcombe, Michelle Muhle, RickyAnn Fletcher
Certified Community Behavioral Health Clinic – Presentation	<p>Tri West</p> <ul style="list-style-type: none"> • Tri West is a Colorado based evaluations firm that is working with CenterPoint Lincoln CCBHC grant. It is required that each CCBHC program has a third party that evaluates their progress based on their community needs assessment. Tri West talks with Community Partners to learn about how the CCBHC is collaborating with the community, how referrals happen, and to identify and barriers, challengers, or gaps in services that exist. <p>CenterPoint CCBHC Services</p> <ul style="list-style-type: none"> • CCBHC grant has been implemented for a year and the organization is hoping to apply for another year. A variety of services are available to the community with no denial of services (based on the funding available), meaning services are available to all ages, whether they have insurance, Medicaid, are uninsured, etc. They are able to access primary care services, psychiatric services, therapy services, case care services and more. All services are available in Lincoln & Omaha NE. <p>Youth and Family Expansion</p> <ul style="list-style-type: none"> • Currently, due to the CCBHC grants and program, CenterPoint is able to offer services to families and youth. Services include; therapy, psychiatric, peer-support, case management, and primary care services. • Youth Intensive Outpatient Programs <ul style="list-style-type: none"> ○ This program is meant for adolescent and transitional youth <p>Question & Answer</p> <ul style="list-style-type: none"> • QUESTION: Does CenterPointe have an inpatient treatment center? <ul style="list-style-type: none"> ○ ANSWER: Yes they do have inpatient treatment centers in Lincoln and Omaha Nebraska. In both locations there are short term residential and long term residential programs.

	<p>To start with any services through CenterPointe, the first thing to do is stop by their outpatient clinic. There is same day access and open walk-in at both clinics with no appointment necessary. Patients are assessed by a counselor or a physician and based on their comprehensive assessment they will be assigned a level of care. Case Managers or Case Care coordinators will be assigned to an individual's case and make referrals from there.</p> <ul style="list-style-type: none"> ▪ NOTE: Brenda is looking to offer some of these services to a current patients of hers.
Open Mic Q&A	<ul style="list-style-type: none"> • QUESTION (from Sylvia): When will the Public Health Emergency provisions for individuals be lifted? When will the Individuals who have Medicaid due to these provisions be closed? <ul style="list-style-type: none"> ○ ANSWER: The PHE was just extended through almost the end of July, and the Biden administration has said that they will more than likely be extending the PHE until the end of this year (2021). When the PHE does end there will be assistance offered and more guidance will be released surrounding how to wind down the provisions from the Public Health Emergency. • QUESTION (from Lisa): She was under the assumption that Medicaid was not closing any cases, but she has received letters saying that individuals who have been sanctioned are having their cases closed. <ul style="list-style-type: none"> ○ ANSWER: New Federal guidelines and legislation has been released that gives states options to move beneficiaries in between eligibility categories due to eligibility criteria, as long as they are receiving the same level of benefits. There are some exceptions that do allow states to disenroll individuals in very specific cases, for example those individuals who no longer meet certain care requirements for waiver services. We can provide more information on this on a tribal coordinators meetings. • QUESTION: Can an individual still be eligible for Medicaid even though they are sanctioned? Specifically, are sanctioned individuals eligible for Medicaid through the expansion group, or are the ineligible for all Medicaid? <ul style="list-style-type: none"> ○ ANSWER: We would have to look into the case, please email Jacob for further information and clarification. ○ jacob.kawamoto@nebraska.gov • QUESTION: Can MLTC do a Medicaid Waiver training, explaining qualification and impact? This would include waiver services, short term services, and long term services. Ex: Trying to get an individual in a residence home and home and community based services. <ul style="list-style-type: none"> ○ ANSWER: Yes, the MLTC will plan to put some information together about this topic and share it with the group.

	<ul style="list-style-type: none"> • QUESTION: Is transitional Medicaid still in place at the moment even with the Hertiage Health Adult Medicaid Expansion program? <ul style="list-style-type: none"> ○ ANSWER: Yes it is still in place. MLTC will send out a transitional Medicaid brochure.
Prepared by:	Danielle Trejo
Peer Reviewed by:	Jacob Kawamoto

MCO Tribal Liaison Contacts:

Healthy Blue	Jenny Cupak, Provider Relations Rep	WellCare of Nebraska, Inc. 10040 Regency Cir Omaha, NE 68114	(402) 249-9802	jennifer.cupak@healthybluene.com
Nebraska Total Care	Jennifer Newcombe, Tribal Network Liaison	2525 N 117th Ave., Suite 100 Omaha, NE 68164	Cell: 402-206-3475 Office: 531-329-8583	Jennifer.L.Newcombe@NebraskaTotalCare.com
UnitedHealthcare	LeAnn Ortmeier	2717 North 118th Street, Ste. 300 Omaha, NE 68164	(402) 445-5515	leann_s_ortmeier@uhc.com
MCNA - Dental	RickyAnn Fletcher	2021 Transformation Dr, Ste 1400 Lincoln, NE 68508	800-494-6262, ext 474 (Ricky)	trnelson@mcna.net Rfletcher@mcna.net