

**To:** All Providers Participating in the Nebraska Medicaid Program  
**From:** Drew Gonshorowski, Director   
**Date:** January 6, 2026  
**Re:** Attention Nebraska Medicaid Providers: New Medicaid and Long-Term Care (MLTC) Provider Manual

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This provider bulletin is being issued to notify Nebraska Medicaid providers of the recent publication of the Nebraska Medicaid Provider Manual, published on January 6, 2026.

The manual is available to read at the following web address:

<https://dhhs.ne.gov/Documents/Medicaid%20Provider%20Manual.pdf>.

## Purpose of the Provider Manual

The Nebraska Medicaid Provider Manual outlines Nebraska Medicaid's coverage policy as well as the requirements and procedures for health care providers participating in Nebraska Medicaid. The manual is a supplement to:

- Federal law, including the Social Security Act
- The Code of Federal Regulations (CFR)
- The Medicaid HCBS Waiver applications
- Nebraska Revised State Statutes (Neb. Rev. Stat. §)
- The Nebraska Administrative Code (NAC) of Regulations
- [Nebraska Medicaid State Plan \(Title XIX\)](#)

## Scope of the Provider Manual

The provider manual will be published in two parts. Chapters one through five were published on January 6, 2026. Specific service chapters are set to be published in mid-2026. All Nebraska Medicaid providers are responsible for following chapters one through five and any specific service chapters in this manual.

Nebraska Medicaid providers who are delivering fee-for-service (FFS) healthcare services should use this manual as a reference point for policies that determine how they interact with the Medicaid program.

Nebraska Medicaid providers who contract with a [Heritage Health](#) managed care organization (MCO) should note that this provider manual outlines the general requirements of the Nebraska Medicaid program. These providers must also refer to the provider manual(s) of the MCO(s) with which they're enrolled.

Nebraska Medicaid waiver providers should refer to this guide for the requirements of the Nebraska Medicaid program and refer to their specific waiver provider instructions.

## Provider Agreements

At the time of the provider's next annual renewal or five-year revalidation, Nebraska Medicaid providers will sign an updated agreement with Nebraska Medicaid. This signature will acknowledge understanding and agreement to follow the provider manual.

## Feedback

The Department of Health and Human Services (DHHS) will be accepting feedback on the first publication of the Provider Manual. Providers can send feedback to [DHHS.MLTCEXperience@nebraska.gov](mailto:DHHS.MLTCEXperience@nebraska.gov).

## Provider Resources

If you have questions regarding this bulletin, please contact DHHS MLTC Experience Management Provider Relations [DHHS.MLTCEXperience@nebraska.gov](mailto:DHHS.MLTCEXperience@nebraska.gov). Health plans should also copy their contract manager.

Provider Bulletins, such as this one, are posted on the DHHS website at <http://dhhs.ne.gov/pages/Medicaid-Provider-Bulletins.aspx>. Please subscribe to the page to help you stay up to date on new Provider Bulletins.