


**To:** All Providers Participating in the Nebraska Medicaid Program  
**From:** Drew Gonshorowski, Director   
**Date:** April 1, 2025  
**Re:** Attention All PAS and HCBS Waiver (AD, DDAD, CDD, TBI, FSW) Providers:  
Upcoming Changes to EVV

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## Nebraska Medicaid Provider Bulletin: Important Changes to the Electronic Visit Verification (EVV) System

Nebraska Medicaid is issuing this important provider bulletin to notify Home and Community-Based Service (HCBS) providers of upcoming changes to the Electronic Visit Verification (EVV) system. These changes, part of an ongoing series of system improvements mandated by a recent state audit, are designed to ensure that Nebraskans continue to receive the essential services they need in compliance with state and federal regulations. **This provider bulletin is being issued to update the information in provider bulletin [17-09](#).**

## Changes to Expect Effective May 01, 2025

Starting **May 01, 2025**, a significant change will take effect in the HCBS EVV system. Going forward, visits will only be accepted if the selected tasks align with the approved list of task codes. This system update will eliminate the option to select invalid tasks, ensuring that only authorized and validated tasks are recorded. Additionally, these tasks must now be cross-checked against the visit's **prior authorization** to ensure they are in compliance with the service plan.

These updated requirements will also apply to claims submitted through **alternative EVV vendors**. If your organization utilizes an alternative EVV vendor, we urge you to contact your vendor directly to confirm that they are fully compliant with these new regulations and system updates.

### Next Steps for Providers

1. Review and ensure that your tasks align with the approved task codes in the EVV system.
  - Please see Appendix A for applicable programs and service codes requiring tasks.
  - Please see Appendix B for an approved list of task codes.
2. If using an alternative EVV vendor, engage with them promptly to confirm system compatibility with these changes.
3. Stay informed on further updates and guidance from Nebraska Medicaid regarding these changes.

## Conclusion

These updates are part of Nebraska Medicaid's continued efforts to improve service delivery and ensure compliance with both state and federal requirements. We appreciate your cooperation in adapting to these changes and ensuring that Nebraskans receive the highest level of care and support through compliant and accurate service delivery.

## Background and Regulatory Context

In 2020, Nebraska Medicaid introduced a requirement for Personal Assistance Services (PAS) and HCBS providers to use the EVV system for billing purposes starting in January 2021. Providers must adhere to the relevant regulations outlined in the Nebraska Administrative Code (NAC) titles 403, 404, 471, and 480. These regulations require verification that a caregiver was present with a client while providing services. Claims for payment can only be submitted when these requirements are properly met and substantiated.

As mandated by the **21st Century Cures Act**, all providers participating in the Medicaid program who deliver Personal Care Services (PCS) or Home Health Care Services (HHCS) are required to use the EVV system for documentation and billing purposes.

For the purposes of this bulletin, **providers** are defined as:

- Agency providers
- Independent providers
- Caregivers

## Provider Resources

Information on how to use the EVV system, including provider training, stakeholder meetings, informational materials, and service codes, can be found online at: <https://dhhs.ne.gov/Pages/Electronic-Visit-Verification.aspx>.

Online training and additional resources are available at no cost on Nebraska Medicaid's website at: <https://dhhs.ne.gov/Pages/EVV-Provider-Training.aspx>. Providers can also access training on Netsmart's website at: <https://mobilecaregiverplus.com/training/>.

Provider information on using the EVV system for PAS services can be found online at: <https://dhhs.ne.gov/Pages/Personal-Care-Services.aspx>.

Provider information on using the EVV system for HCBS services can be found online at: <https://dhhs.ne.gov/Pages/Medicaid-Home-and-Community-Services-Provider-Information.aspx>.

Provider Bulletins, such as this one, are posted on the DHHS website at <https://dhhs.ne.gov/pages/Medicaid-Provider-Bulletins.aspx>. Please subscribe to the page to help you stay up to date about new Provider Bulletins.

If you have questions regarding this bulletin, please email [DHHS.MedicaidFA-EVV@Nebraska.gov](mailto:DHHS.MedicaidFA-EVV@Nebraska.gov).

## Appendix A: Programs & Service Codes Requiring Tasks

<u>Program</u>	<u>Service Code</u>
AD Waiver	5761 Personal care
	1113 Respite in home
	2500 Disability related in-home child care
	9510 Companion
TBI Waiver	6222 Personal care
	7934 Companion
	6788 Respite care in home
PAS Service	4475 Personal assistance

## Appendix B: Approved List of Task Codes

<u>Task Code</u>	<u>Task Description</u>
AD70	Money management/bill paying
AD71	Supervision
AD72	Lawn mowing
AD73	Snow removal
AD74	Other
GH11	Bath/shower
GH12	Dressing
GH13	Shampoo
GH14	Shaving
GH15	Hair grooming
GH16	Oral care
GH17	Nail Care
GH18	Assist with TED hose
GH19	Other
HM50	Administration of injections
HM51	Insertion and care of catheter
HM52	Assist with oxygen
HM53	Wound care
HM54	Application of sterile dressings
HM55	Other
ME40	Assist with administration of medications
ME41	Remind to refill prescriptions
ME42	Set-up medications (PAS & AD waiver only)

<b><u>Task Code</u></b>	<b><u>Task Description</u></b>
MO20	Transfer - minimal assistance
MO21	Transfer - moderate assistance (Special Assistive Devices)
MO22	Transfer - heavy support lifting (Special Assistive Devices)
MO24	Turn & position in bed (Special Assistive Devices)
MO25	Walking - minimal assistance (Special Assistive Devices)
MO26	Walking - moderate assistance (Special Assistive Devices)
MO27	Wheelchair maneuvering - minimal assistance
MO28	Wheelchair maneuvering - moderate assistance
MO29	Wheelchair maneuvering - complete assistance
MO2A	Wheelchair maneuvering - other
NU01	Meal preparation (includes special dietary needs)
NU02	Assist with meal preparation (includes special dietary needs)
NU03	Needs reminding/coaxing to eat
NU04	Assist with eating
NU05	Needs to be fed
SS60	Laundry
SS61	Clean bathroom
SS62	Clean kitchen
SS63	Other living areas used by client (living room & bedroom)
SS64	Make bed and/or change linens
SS65	Wash dishes
SS66	Remove trash
SS67	Shopping for food (PAS ONLY)
SS68	Essential shopping (SSAD & AD WAIVER ONLY)
SS69	Accompany to appointments
TB30	Assist on/off toilet
TB31	Cleansing on toilet
TB32	Brief/diaper/bedpan routine
TB33	Change/empty catheter/ostomy Bag