

**To:** All Providers Participating in the Nebraska Medicaid Program  
**From:** Matthew Ahern, Interim Director  
**Date:** November 26, 2024 (**Updated December 9, 2024**) *MLA*  
**Re:** Attention PAS & HCBS Providers: Upcoming EVV System Enhancements Training

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**Update (December 9, 2024): Zoom links for upcoming training sessions are now available. Please see below.**

This provider bulletin is being issued to notify all Nebraska Medicaid Personal Assistance Service (PAS) and Home and Community-Based Service (HCBS) providers of upcoming training sessions related to upcoming EVV (Electronic Visit Verification) system enhancements. These system enhancements are scheduled for February 19, 2025.

In response to providers' feedback from previous forums, the Department of Health and Human Services (DHHS) has scheduled 60-minute, program-specific training sessions related to the system enhancements. These training sessions aim to provide a more targeted approach, ensuring providers receive relevant and actionable information. Each session will conclude with a live Q&A, a valuable feedback mechanism DHHS is committed to maintaining based on its proven usefulness.

**Action Required:**

Please share this communication with all providers who may be affected by the upcoming EVV changes. DHHS will continue to post the slide decks and other supporting materials on the [DHHS](#) and [NTST web pages](#), as the sessions occur. Recordings will be made available on the [NTST web page](#) as they have been in the past.

In addition, please make time to attend the appropriate session(s) as they will contain valuable information on how the new system functionalities will work.

Details regarding the upcoming EVV system enhancement training sessions are below. Links to join these virtual sessions will be shared at a later date in an updated version of this bulletin.

**AD/TBI Waiver & PAS EVV System Enhancements Provider Training Sessions:**

1. Monday, December 16, 2024, 4:00 PM-5:00 PM CST
  - a. Join online:  
<https://us06web.zoom.us/j/81264926156?pwd=jPsGBPBYvIbKNsbk3u8q8ap00FBqPH.1>
2. Tuesday, December 17, 2024, 4:00 PM-5:00 PM CST
  - a. Join online:  
<https://us06web.zoom.us/j/89725275095?pwd=eXeHAnA3RrahgNsMafrtF55s2seQCX.1>

### **DD Waiver EVV System Enhancements Provider Training Sessions:**

1. Tuesday, January 7, 2025, 4:00 PM-5:00 PM CST
  - a. Join online:  
<https://us06web.zoom.us/j/83112978295?pwd=bsfrolq4e7CaPPfu0KfeQomMqkGB9a.1>
2. Wednesday, January 8, 2025, 4:00 PM-5:00 PM CST
  - a. Join online:  
<https://us06web.zoom.us/j/88409674465?pwd=xnkCvIKqvITSYVsD7zroc5KnaC4DQj.1>

### **Joint AD/TBI/DD Waiver EVV System Enhancements Provider Training Session:**

1. Tuesday, January 21, 2025, 4:00 PM-5:00 PM CST
  - a. Join online:  
<https://us06web.zoom.us/j/89135691370?pwd=XjPlnlBi8xzbPkOdvZw0tJVH4Lnwg.1>

### **Additional Training Session based on Provider Feedback:**

1. Monday, February 3, 2025, 4:00 PM-5:00 PM CST
  - a. Join online:  
<https://us06web.zoom.us/j/84248959592?pwd=q4690Nkaa1AUvZMFr7mGv5r6Smz8NF.1>
2. Tuesday, February 4, 2025, 4:00 PM-5:00 PM CST
  - a. Join online:  
<https://us06web.zoom.us/j/89705347246?pwd=GOgiihc0uSe3C7Pw8bmCiulHAjkkQ1.1>

### **Additional Resources:**

DHHS EVV Website: <https://dhhs.ne.gov/Pages/Electronic-Visit-Verification.aspx>

FAQ on Personal Care Services changes:

<https://dhhs.ne.gov/Documents/EVV%20Personal%20Care%20Services%20FAQ.pdf>

If you have questions regarding this bulletin, please email [DHHS.MedicaidFA-EVV@Nebraska.gov](mailto:DHHS.MedicaidFA-EVV@Nebraska.gov).

Provider Bulletins, such as this one, are posted on the DHHS website at <https://dhhs.ne.gov/pages/Medicaid-Provider-Bulletins.aspx>. Please subscribe to the page to help you stay up to date about new Provider Bulletins.