Provider Bulletin 24-24



To: All Providers Participating in the Nebraska Medicaid Program

From: Matthew Ahern, Interim Director

Date: November 26, 2024

Re: NPI Requirement for Home and Community Based and Personal Assistance Service

Providers

This provider bulletin is being issued to notify Nebraska Medicaid Home and Community Based Services (HCBS) and Personal Assistance Services (PAS) providers of a new requirement for receiving and maintaining a Nebraska Medicaid Service Provider Agreement effective January 1, 2025.

New Requirement:

All HCBS providers, PAS providers, direct care workers, caregiver employees and contracted care staff hired by an agency will be required to obtain a National Provider Identifier (NPI) number to enroll or maintain a Nebraska Medicaid Service Provider Agreement.

Individual providers and agency provider direct care staff must have a Type 1 individual provider NPI. Agencies must have a Type 2 organization NPI. Individual providers will be required to have a type 1 NPI associated to their enrollments. Type 1 NPIs are specific to individuals and cannot be utilized for agency enrollments. Agencies are required to have a type 2 NPI, as a type 2 NPI is for an agency or organization.

Individual provider and agency organization NPIs will be required for Maximus. The individual direct care staff NPIs must be kept on record by the agency and are subject to audit. Current HCBS and PAS providers will have from January 1, 2025, to March 15, 2025, to update their enrollment(s) with Maximus.

How to Obtain:

NPI numbers are issued by the National Plan & Provider Enumeration System (NPPES) through their website at https://nppes.cms.hhs.gov

Step-by-step instruction on how to apply for an NPI can be found here: https://nppes.cms.hhs.gov/assets/How to apply for an NPI online.pdf

When applying for an NPI, providers will be required to select a taxonomy. Individual providers can utilize the following taxonomies or any other taxonomies they deem appropriate:

- Chore Provider 372500000X
- Personal Care Attendant 3747P1801X
- Adult Companion 372600000X

Agency providers can utilize the following taxonomies or any other taxonomies they deem appropriate:

- In Home Supportive Care Agency 253Z00000X
- Adult Care Home Facility 311ZA0620X
- Intermediate Care Facility, Intellectual Disabilities 315P00000X
- Community/Behavioral Health Agency 251S00000X

If you have questions regarding this bulletin, please contact Medicaid Provider Relations at (402) 471-9018, or via email at: DHHS.MedicaidProviderEnrollment@nebraska.gov.

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