

To: All Providers Participating in the Nebraska Medicaid Program
From: Kevin Bagley, Director *KB*
Date: August 6, 2021
Re: Swing Bed Prior Authorization Process

Effective July 28, 2021, prior authorizations will be provided by our new vendor, eQHealth Solutions, for Medicaid fee-for-service beneficiaries requiring post-hospital skilled nursing and rehabilitation extended-care services provided in a Swing Bed unit. The criteria for swing bed authorizations will remain the same.

Registration:

Hospitals with Swing Bed Certification participating in the Nebraska Medicaid program must register with eQHealth Solutions to request authorizations through the portal. You can register via the following link: <https://eqsuite.eqhs.com/register/NebraskaProviders>.

Contact Information:

You can reach eQHealth Solutions as follows:

Toll free number: (888) 498-0939

Fax number: 1 (800) 316-0021

Address: 1431 Greenway Drive Suite #500
Irving, TX 75038

If you have questions regarding this provider bulletin, please contact Katie DeRossett, Program Specialist-RN at 402-471-0569 or via email at: Kay.DeRossett@Nebraska.gov.

Provider bulletins, such as this one, are posted on the DHHS website at <https://dhhs.ne.gov/pages/Medicaid-Provider-Bulletins.aspx>. Please subscribe to the page to help you stay up to date about new Provider Bulletins.