

To: Special Needs Facilities Participating in the Nebraska Medicaid Program
From: Kevin Bagley, Director
Date: July 26, 2021
Re: Long-Term Care Clients with Special Needs Authorization Process

Effective August 1, 2021, authorizations, quarterly review, and utilization management services for Medicaid-enrolled special needs facilities will be provided going forward by our new vendor, eQHealth Solutions, for Medicaid fee-for-service beneficiaries. Though these authorizations, quarterly reviews, and utilization management services were previously provided by Medicaid directly, the criteria by which these reviews and authorizations are conducted will remain the same.

Registration:

Special needs facilities participating in the Nebraska Medicaid program must register with eQHealth Solutions to request authorizations through the portal. You can register via the following link:

<https://eqsuite.eqhs.com/register/NebraskaProviders>.

Contact Information:

You can reach eQHealth Solutions as follows:

Toll free number: (888) 498-0939

Fax number: 1 (800) 316-0021

Address: 1431 Greenway Drive Suite #500
Irving, TX 75038

If you have questions regarding this provider bulletin, please contact Katie DeRossett, Program Specialist-RN via email at: Kay.DeRossett@Nebraska.gov.

Provider bulletins, such as this one, are posted on the DHHS website at <https://dhhs.ne.gov/pages/Medicaid-Provider-Bulletins.aspx>. Please subscribe to the page to help you stay up to date about new Provider Bulletins.