


To: HCBS and PAS Providers Participating in the Nebraska Medicaid Program
From: Jeremy Brunssen, Interim Director 
Date: November 3, 2020
Re: Electronic Visit Verification Update

This bulletin is being issued to give Medicaid providers an update on DHHS's new Electronic Visit Verification (EVV) system for certain Home and Community-Based Services (HCBS) waiver and Personal Assistance Service (PAS) providers, originally scheduled to start in the fall of 2020.

This update includes information on a new start date for the EVV system and details on training sessions.

Please visit <https://4tellus.com/ne-dhhs-registration/> beginning on **12/20/2020** to register and receive your username and temporary password. Your username and temporary password will be sent to your email. *(Please check your Spam folder in case the username and temporary password was delivered there.)*

The EVV system's **REVISED** start-date is planned for **January 01, 2021** for Developmental Disability (DD) waiver providers using Therap, and **January 03, 2021** for Aged and Disabled (AD) waiver and Personal Assistance Services (PAS).

Beginning **January 03, 2021**, the EVV system will be **required** for providers to use for time and attendance, and billing. Agency providers with third-party EVV vendors must be production-ready no later than **November 13, 2020**.

With this revised start date, the EVV project team will focus on outreach to providers who face technological challenges to help them transition from paper-based timesheets to EVV.

EVV Training Registration is Now Open

Online training registration is available at Tellus's website. The training sessions will be live and allow for questions. Providers must register for training and can attend training as many times as they wish. Providers will need to register each time they want to watch a live or recorded training. Tellus Training starts now.

To register for the online training webinar, please go to <https://4tellus.com/training/>.

- Independent Providers must sign up for the training labeled "Nebraska DHHS Independent Providers."
- DD waiver providers using Therap and agency providers who have third-party EVV vendors only need to attend the "Claims console" training.
- Agency Providers using Tellus please attend the (1) Admin console, (2) Mobile app, and (3) Claims console training.

If you have any questions, please email us at: DHHS.MedicaidFA-EVV@nebraska.gov

For more information on the EVV project, and to subscribe for updates, please visit our dedicated webpage at <http://dhhs.ne.gov/Pages/Electronic-Visit-Verification.aspx>

Provider Bulletins are posted on the DHHS website at <http://dhhs.ne.gov/pages/Medicaid-Provider-Bulletins.aspx>. Please subscribe to the page to stay up to date about new Provider Bulletins.