



PROVIDER BULLETIN

No. 18-20

DATE: November 8, 2018

TO: All Nebraska Medicaid Providers

FROM: Matthew A. Van Patton, DHA, Director
Division of Medicaid & Long-Term Care *MVP*

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Division of Medicaid & Long-Term Care

RE: Maximus Provider Screening & Enrollment System User Password Requirements

Please share this information with staff utilizing the Maximus Provider Screening & Enrollment System.

The purpose of this provider bulletin is to notify Maximus Provider Screening & Enrollment System (DecisionPoint) users about password requirement changes that are effective September 21, 2018. The Centers for Medicare and Medicaid Services (CMS) mandates that systems follow specific security requirements for passwords.

Users will now be required to update their DecisionPoint passwords every 60 days. Users will receive advance notice to update their password via email and upon each system log in when their password expiration date is within 14 days. The password can be changed at any time.

Questions about this provider bulletin should be directed to Maximus at nebraskamedicaidpse@maximus.com or 1-844-374-5022. Help to update passwords is also available at this number.

Medicaid Provider Bulletins, such as this one, are posted on the DHHS website at http://dhhs.ne.gov/medicaid/Pages/med_pb_index.aspx. The "Recent Web Updates" page will help you monitor changes to the Medicaid pages.