

**To:** Nebraska Medicaid Managed Care Plans  
**From:** Matthew Ahern, Interim Director *MLA*  
**Date:** December 7, 2023  
**Re:** Durable Medical Equipment (DME)

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This health plan advisory is being issued to notify the Heritage Health Plans of the Division's regulatory interpretation for Billing Requirements of 471 NAC 7-0012. Which states *"Any item billed to Medicaid must actually be dispensed or directly supplied by the provider that bills for the item. This does not preclude a provider from contracting with billing agents."*

A product being shipped directly from a warehouse is allowed because the Durable Medical Equipment (DME) provider is still responsible for the quality of the product. The Division sees this as the DME provider directly distributing the item(s).

If you have questions regarding this bulletin, please contact Catherine Gekas Steeby, Policy Administrator via email at: [Catherine.gekassteeby@nebraska.gov](mailto:Catherine.gekassteeby@nebraska.gov). Health plans should also copy their contract manager.

Health Plan Advisories, such as this one, are posted on the DHHS website at <https://dhhs.ne.gov/pages/Heritage-Health-Plan-Advisories.aspx>. Please subscribe to the page to help you stay up to date about new Health Plan Advisories.