


Nebraska Department of Health and Human Services

Health Plan Advisory No. 20-03

DATE: April 15, 2020
TO: Nebraska Heritage Health Plans
FROM: Jeremy Brunssen, Interim Director 
Division of Medicaid & Long-Term Care
BY: Lacie Ward, Plan Management Administrator
RE: Indian Health Services (IHS) Telehealth Services

This health plan advisory is being issued to provide the Heritage Health plans with federal regulations as it relates to payments for telehealth services provided by an IHS provider.

In order to remain in accordance with the four walls rule in federal statute, IHS may bill encounters via telehealth the same as they would typically bill for a non-telehealth encounter, with the addition of the telehealth modifier (GT) to both the encounter and corresponding procedure codes, as long as either the provider or the client is within the walls of the facility during the time of the visit.

If you have questions regarding this bulletin, please contact Lacie Ward at (402) 471-9283, or via email at: Lacie.Ward@nebraska.gov. Health plans should also copy their contract manager.

Health Plan Advisories, such as this one, are posted on the DHHS website at <http://dhhs.ne.gov/pages/Heritage-Health-Plan-Advisories.aspx>. Please subscribe to the page to help you stay up to date about new Health Plan Advisories.