

NEBRASKA DEPARTMENT OF HEALTH AND HUMAN SERVICES

GUIDANCE DOCUMENT

“This guidance document is advisory in nature but is binding on an agency until amended by such agency. A guidance document does not include internal procedural documents that only affect the internal operations of the agency and does not impose additional requirements or penalties on regulated parties or include confidential information or rules and regulations made in accordance with the Nebraska Administrative Procedure Act. If you believe that this guidance document imposes additional requirements or penalties on regulated parties, you may request a review of the document.”

Pursuant to
Neb. Rev. Stat. § 84-901.03

To: All Providers Participating in the Nebraska Medicaid Program
From: Drew Gonshorowski, Director 
Date: June 11, 2025
Re: Attention All PAS and HCBS Waiver (AD, DDAD, CDD, TBI, FSW) Providers:
Upcoming Changes to EVV

Important Changes to the Electronic Visit Verification (EVV) System: Extension of EVV Task Code Validation Implementation to July 9, 2025

This provider bulletin rescinds and replaces the information in Provider Bulletin 25-03. The implementation date for the upcoming EVV system enhancement has been extended from **May 1, 2025**, to **July 9, 2025**. This extension is intended to provide additional time for providers and Alternative EVV (Alt EVV) vendors to prepare for the changes.

Nebraska Medicaid is issuing this important provider bulletin to notify Home and Community-Based Service (HCBS) providers of upcoming changes to the Electronic Visit Verification (EVV) system. These changes, part of an ongoing series of system improvements mandated by a recent state audit, are designed to ensure that Nebraskans continue to receive the essential services they need in compliance with state and federal regulations.

Changes to Expect Effective July 9, 2025

Starting **July 9, 2025**, a significant change will take effect in the HCBS EVV system. Going forward, visits will only be accepted if the selected tasks align with the approved list of task codes. This system update will eliminate the option to select invalid tasks, ensuring that only authorized and validated tasks are recorded. Additionally, these tasks must now be cross-checked against the visit's **prior authorization** to ensure they are in compliance with the service plan.

These updated requirements will also apply to claims submitted through **alternative EVV vendors**. If your organization utilizes an alternative EVV vendor, we urge you to contact your vendor directly to confirm that they are fully compliant with these new regulations and system updates.

Next Steps for Providers

1. Review and ensure that your tasks align with the approved task codes in the EVV system.
 - Please see Appendix A for applicable programs and service codes requiring tasks.
 - Please see Appendix B for an approved list of task codes.
2. If using an alternative EVV vendor, engage with them promptly to confirm system compatibility

with these changes.

3. Stay informed on further updates and guidance from Nebraska Medicaid regarding these changes.

Conclusion

These updates are part of Nebraska Medicaid's continued efforts to improve service delivery and ensure compliance with both state and federal requirements. We appreciate your cooperation in adapting to these changes and ensuring that Nebraskans receive the highest level of care and support through compliant and accurate service delivery.

Background and Regulatory Context

In 2020, Nebraska Medicaid introduced a requirement for Personal Assistance Services (PAS) and HCBS providers to use the EVV system for billing purposes starting in January 2021. Providers must adhere to the relevant regulations outlined in the Nebraska Administrative Code (NAC) titles 403, 404, 471, and 480. These regulations require verification that a caregiver was present with a beneficiary while providing services. Claims for payment can only be submitted when these requirements are properly met and substantiated.

As mandated by the **21st Century Cures Act**, all providers participating in the Nebraska Medicaid program who deliver Personal Care Services (PCS), or Home Health Care Services (HHCS) are required to use the EVV system for documentation and billing purposes.

For the purposes of this bulletin, **providers** are defined as:

- Agency providers
- Independent providers
- Caregivers

Provider Resources

Information on how to use the EVV system, including provider training, stakeholder meetings, informational materials, and service codes, can be found online at: <https://dhhs.ne.gov/Pages/Electronic-Visit-Verification.aspx>.

Online training and additional resources are available at no cost on Nebraska Medicaid's website at: <https://dhhs.ne.gov/Pages/EVV-Provider-Training.aspx>. Providers can also access training on Netsmart's website at: <https://mobilecaregiverplus.com/training/>.

Provider information on using the EVV system for PAS services can be found online at: <https://dhhs.ne.gov/Pages/Personal-Care-Services.aspx>.

Provider information on using the EVV system for HCBS services can be found online at: <https://dhhs.ne.gov/Pages/Medicaid-Home-and-Community-Services-Provider-Information.aspx>.

Provider Bulletins, such as this one, are posted on the DHHS website at <https://dhhs.ne.gov/pages/Medicaid-Provider-Bulletins.aspx>. Please subscribe to the page to help you stay up to date about new Provider Bulletins.

If you have questions regarding this bulletin, please email DHHS.MedicaidFA-EVV@Nebraska.gov.

Appendix A: Programs & Service Codes Requiring Tasks

Program	Service Code
AD Waiver	5761 Personal care
	1113 Respite in home
	2500 Disability related in-home child care
	9510 Companion
TBI Waiver	6222 Personal care
	7934 Companion
	6788 Respite care in home
PAS Service	4475 Personal assistance

Appendix B: Approved List of Task Codes

Task Name	Task Code
Assist with TED hose	GH18
Bath/shower	GH11
Dressing	GH12
Hair grooming	GH15
Nail Care	GH17
Oral care	GH16
Other	GH19
Shampoo	GH13
Shaving	GH14
Administration of Injections	HM50
Application of Sterile Dressings	HM54
Assist with Oxygen	HM52
Insertion and Care of Catheter	HM51
Other	HM55
Wound Care	HM53
Assist with administration of medications	ME40
Remind to refill prescriptions	ME41
Set-up medications (PAS & AD Waiver Only)	ME42
Transfer - Heavy support lifting (Special Assistive Devices)	MO22
Transfer - Minimal assistance	MO20

Transfer - Moderate assistance (Special Assistive Devices)	MO21
Turn & Position in Bed (Special Assistive Devices)	MO24
Walking - Heavy support lifting	MO27
Walking - Minimal assistance (Special Assistive Devices)	MO25
Walking - Moderate assistance (Special Assistive Devices)	MO26
Walking - Special assistive devices (specify)	MO28
Wheelchair Maneuvering - Complete Assistance	MO2A
Wheelchair Maneuvering - Partial Assistance	MO29
Wheelchair Maneuvering - Moderate Assistance	MO2B
Wheelchair Maneuvering - Other	MO2C
Assist with Eating	NU04
Assist with Meal Preparation (Includes Special Dietary Needs)	NU02
Meal Preparation (Includes Special Dietary Needs)	NU01
Needs reminding/coaxing to eat	NU03
Needs to be fed	NU05
Money Management/Bill Paying	AD70
Other	AD74
Supervision	AD71
Accompany to appointments	SS69
Clean bathroom	SS61
Clean kitchen	SS62
Essential shopping (SSAD & AD WAIVER ONLY)	SS68
Laundry	SS60
Make bed and/or change linens	SS64
Other living areas used by client (Living Room & Bedroom)	SS63
Remove trash	SS66
Wash dishes	SS65
Assist on/off toilet	TB30
Brief/Diaper/Bedpan Routine	TB32
Change/empty catheter/Ostomy Bag	TB33
Cleansing on toilet	TB31