

NEBRASKA SWASTHYA AUR MANAV SEVA VIBHAG

MARGDARSHAN PRASHASTI PATRA

"Yeh margdarshan prashasti patra salahkar swabhav ka hai, lekin kisi agency ke liye tab tak baadhyakari hai jab tak us agency dwara ismein sanshodhan na kiya jaye. Ek margdarshan prashasti patra mein woh aantarik prakriya sambandhi dastavej shamil nahi hote jo sirf agency ke aantarik kaaryavahi ko prabhavit karte hain aur yeh regulated parties par koi atirikt shartein ya dand nahi lagata, na hi yeh gupt jaankari ya Nebraska Administrative Procedure Act ke anusaar banaye gaye niyam aur vinayamon ko shamil karta hai. Agar aapko lagta hai ki yeh margdarshan prashasti patra regulated parties par atirikt shartein ya dand lagata hai, to aap is dastavej ka punarvichar maang sakte hain."

Anusaar
Neb. Rev. Stat. § 84-901.03

NEBRASKA

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

Kaise Ek Svantra Provider Bane Developmental Disabilities Sevaon Ke Liye

Developmental Disabilities (DDD) Vibhag Nebraska ke Medicaid Home aur Community-Based Services (HCBS) Waiver sevaon ke prabandhan ke liye zimmedar hai, jo log iske liye योग्य hain unke liye. DDD sevaon ke liye fund pradan karta hai aur community-based developmental disabilities (DD) providers par nazar rakhta hai.

Ek participant wo व्यक्ति hai jo DD sevaon ke liye योग्य hai aur Medicaid HCBS DD waiver ke madhyam se sevaen prapt kar raha hai.

Developmental disabilities sevaen kya hoti hain?

Developmental disabilities sevaen ek participant ko jitna ho sake utna svantra roop se jeene mein madad karne par kendrit hoti hain. Sevaon ki ek suchi jo ki paribhashaon, matra, frequency, ya avadhi ke simaon aur provider ki avashyaktaon ko shamil karti hai, [DD Policy Manual](#) ke adhyay 8 mein hai. Sevaen ek svantra pradan karta ya agency pradan karta ke dwara di ja sakti hain.

Main ek svantra pradan karta banne ke liye kya jaanein?

Ek svantra pradan karta ke roop mein, aap ek participant (bhagidaar) ke dwara niyukt kiye jaate hain. Bhagidaar ko prapt karna, bharti karna, schedule banana, prashikshan dena, supervise karna aur nikalna ka zimma bhagidaar ka hota hai. DHHS pradan karta ke chayan ke samay manzoori prakriya mein shaamil hota hai jab bhagidaar apne pradan kartao ka chayan karte hain.

Aapko Medicaid pradan karta ke roop mein panjikrit hona hoga. Aapko sabhi avashyaktaon ko pura karna hoga aur ek seva manzoori hona zaroori hai.

Medicaid pradan karta ke roop mein, aapko DHHS Medicaid aur Long-Term Care dwara jaari kiye gaye [pradan karta suchna patra](#) ka palan karna hoga.

DD sevaon ke pradan karta ke roop mein, aapko DDD dwara jaari kiye gaye [pradan karta suchna patra](#) ka palan karna hoga.

Naye margdarshan ke liye dono pradan karta suchna patra pages ko subscribe karna zaroori hai taaki aap updated rahen.

Svantra pradan karta ke dwara diye jaane wale sevaayein:

Habilitative Sevaayein:

- Habilitative Samudaayik Samavesh
- Svantra Jeevan*
- Samarhit Rojgar – Anukaran Seva
- Samarhit Rojgar – Vyaktiगत
- Samarhit Parivaarik Jeevan*

Non-Habilitative Sevaayein:

- Grihni*
- Ghar Mein Vishraam*
- Ghar Ke Bahar Vishraam
- Parivahan

Anya Sevaayein:

- Sayyak Technology
- Paramarshatmak Mulyankan
- Paryavaran Sudhaar Mulyankan
- Ghar Mein Sudhaar
- Bhasa parivartan Sevaayein
- Vahan Sudhaar

Jin sevaon par taareka (*) laga hai, unhe electronic visit verification (EVV) ki avashyakta hoti hai aur pradan karta (seva dene wala) ko mobile device (smartphone ya tablet) ka upyog karna hota hai jab wo sevaayein de rahe hote hain.

Ek swatantra pradata ko kya karna chahiye:

- 19 saal ya usse zyada ki umar ka ho aur United States mein kaam karne ke liye authorized ho;
- DDD ka karmchhari nahi hona chahiye, jab tak DHHS se manzoori na mile;
- Bhagidaar ke liye kanuni zimmedar vyakti nahi hona chahiye: ek mata-pita (praktik ya godh liya gaya) minor bachche ka, pati/patni, guardian (rakshak), conservator ya power of attorney (kanuni adhikar) ka;
- Kisi bhi swarth samasya ya aise kisi sthiti se bachna hoga jisme swarth samasya dikhayi de;
- Nasha-mukt kaam karna hoga;
- Sabhi kanoon, niyam aur neetiyon ka palan karein;
- State-mandated web-based case management system (Therap) tak pahunch aur iska upyog karne ki kshamata honi chahiye;
- Bhagidaar dwara chuni gayi dar ko sweekar karein aur billing ki avashyaktaon ka palan karein, jo ki thorough aur sahi electronic claims jama karna shamil karta hai;
- Bhagidaar ki zaruraton ko pura karne aur unke Individual Support Plan (ISP) mein likhi sevaayein pradan karne mein saksham honi chahiye;
- Respite, homemaker ya home modifications pradan karte samay participant ke saath nahi rehna chahiye; aur
- Nimnalikhit kshetron mein prashikshan lena chahiye aur aavashyakta hone par iska pramaan prastut karna hoga:
 - [Abuse, neglect aur exploitation](#) aur rajya ke kanoon ke reporting ki avashyaktaen aur inka nirodh (iska free prashikshan DDD [training page](#) par uplabdh hai);
 - Cardiopulmonary Resuscitation (CPR) course jo hands-on skills evaluation aur OSHA workplace approval ke saath ho; aur
 - Prathamik prathikriya.

Habilitative (shikshan) seva pradan karne ke liye aapke paas hona chahiye:

- Shiksha, manovigyan, samajik seva, samajshastra, manaviya seva ya kisi sambandhit kshetra mein ek Bachelor's degree ya samanvayi coursework/prashikshan; YA
- Chaar ya usse adhik saalon ka professional anubhav jo developmental disabilities wale logon ke liye habilitative sevaayein pradan karna, habilitative program likhna aur program data sangrah/visleshan karna, ya chaar ya usse adhik saalon ka jeevan anubhav kisi vyakti ke shikshan aur samarthan mein jo developmental disabilities ke saath jee raha ho; YA
- Upar ullikhit shiksha aur anubhav ka koi bhi sanyojan jo chaar saalon ya usse adhik ke barabar ho.

Jab kisi seva ke ek hissa ke roop mein parivahan (transportation) pradan kiya jaye, to aapko:

- State law ke anusaar minimum vehicle insurance coverage banaye rakhein;
- Aakhri teen salon mein driver's ya chauffeur's license radd na hua ho; aur
- Apni vyaktigat roop se registered gaadi ka upyog karna hoga.

Kaise ek svatantra provider banein?

DDD har mahine independent provider orientation ka ayojan karta hai jo aapko yeh sunisshit karne mein madad karega ki aap avashyaktaon ko pura karte hain aur naukri karne ke ichhuk hain. Orientation lene ki agrima salah di jaati hai aur yeh molyaavahan jaankari pradan karta hai. Orientation ka schedule aur kaise sign-up karein yeh [Prospective Provider page](#) par diya gaya hai. Jab aap kisi bhi resource ki printed copy chahte hain, to aap pratibhaagiyon ke seva samanvayak se poochh sakte hain.

Jab ek participant aapko apna svatantra pradan karta banana chahta hai:

- Wo aapko ek referral form pradan karega. Referral form ka doosra panna participant ke Service Coordinator ke dwara bhar diya gaya hoga. Aapko baaki ka hissa complete karna hoga.
- Referral form complete karne ke baad, ise dhhs.ddproviderreferrals@nebraska.gov par bhej dein aur Medicaid provider banne ke liye ek referral email ke madhyam se bheja jayega.
- Jab aapko yeh referral mil jaye, to aapko Medicaid provider application ko Medicaid ki website par complete aur submit karna hoga.

- Aapko apni manzoori milne tak developmental disabilities sevaayein pradan karne ki anumati nahi hai.

Nebraska, federal regulations ke mutabik kuch specific screening aur background checks complete karne ke liye Maximus Health Services ka upyog karta hai. [Provider screening aur enrollment](#) ke baare mein jaankari online uplabdh hai.

- Ek svatantra pradan karta ke roop mein, aap child aur adult abuse aur neglect ke central registry check ke liye zimmedar hain. Jab aap apne ghar mein sevaayein pradan karte hain, to aapko apne ghar ke sadasyon ke liye bhi central registry check karna hoga.
- Maximus aapko central registry online complete karne ke liye ek link bhejega. Jab aap link ka upyog karte hain, Maximus ko parinaam mil jayenge. Jab aap link ka upyog nahi karte, to aapko parinaamon ko Maximus web portal par upload karna hoga.
- Agar abuse ya neglect ki report ko confirm kiya gaya ho, to aap pradan karta nahi ban sakte. Agar aapke khilaf ya aapke ghar ke kisi sadasya ke khilaf abuse ya neglect ki report confirm hoti hai jab sevaayein ghar mein pradan ki ja rahi ho, to aapka provider agreement turant samapt kar diya jayega.
- Jab background checks complete hote hain, to Maximus DDD ko notify karega.
- Jab aap approved hote hain, to Maximus aapko bhi notify karega. Aap sevaayein tab tak pradan nahi kar sakte jab tak aapka sampark nahi kiya jaye aur aapki jaankari state-mandated case-management system mein enter nahi ki jati, jo lagbhag chaar din ka samay leta hai.

Agar aap kisi anya pratibhaagiyon ke liye sevaayein pradan karna chahte hain, to aap sevaen pradaan seva samanvay ko inform kar sakte hain, sthaaneey vakaalat groups se sampark kar sakte hain, ya rajyavyaape sansadhanon ka upyog kar sakte hain:

- [Nebraska Resources and Referral System \(NRRS\)](#) ek data base hai jo agencies aur seva pradaton ki jankari deta hai.
- [Nebraska 211](#) mein svaasthy aur maanav seva agencies aur seva pradaton kee janakare hote hai.

Kaise pradaata naamaankan pura Karein?

Jab ek bhagidaar aapko Medicaid HCBS DD Waiver sevaayein ke liye apna svatantra pradaata chun leta hai, to unka Service Coordinator (SC) un sevaon ke liye svatantra pradaata ki avashyaktaon par charcha karega. SC referral form ke agency portion ko complete karega aur bhagidaar ya unke abhibhaavak ko ek gyaapan aur pradaata maargadarshan dastaavej pradan karega. Pradaata aur unka abhibhaavak aapko referral ke svatantra pradaata portion ko pura karne mein madad kar sakte hain. Iske baad referral ko DD Central Office ke email dhhs.ddproviderreferrals@nebraska.gov par bhejna hoga.

DD Central Office aapke liye Medicaid pradaata ke roop mein enroll hone ke liye Maximus ko ek referral bhejega. Jab Maximus referral ko prapt karta hai, to Maximus aapko ek email bhejega jismein aapko Medicaid provider enrollment complete karne ke liye instructions diye jayenge, jo Maximus portal par hoga.

- Aap Maximus enrollment MC-19 form par complete karenge, jismein attestation, felony statement, aur CPS/APS registry check shamil hain.
 - Maximus portal yahaan hai: www.nebraskamedicaidproviderenrollment.com
 - Naamaankan computer par hee poora kiya jaana chaahie. Maximus portal ko cell phone ya tablet par access nahi kiya ja sakta.
- Agar aap email address provide nahi karte hain, to Maximus aapko enrollment ke liye ek paper packet bhejega. Jab aapko paper packet mile, to ise bhar kar Maximus ko bhej dein.

Maximus aapke background checks aur Naamaankan complete karega. **Agar aapko apne Naamaankan ki stithi ke baare mein koi prashna ho, to Maximus se sidhe unke toll-free number (844) 374-5022 par sampark karein.**

- Jab aapke background checks ke results aayenge, to Maximus aapko aur DDD Central Office ko notify karega.
- Agar koi aisi baat na ho jo aapko Medicaid services pradan karne se rokti ho, to DDD Central Office participant ke SC ko suchit karega ki aapko manzoori mil gayi hai aur aap kaam shuru kar sakte hain.

- Bhagidaar ka SC Therap par ek seva authorization complete karega jo Bhagidaar aap se jo sevaayein chahte hain unhe aapke dwara pradan kiya jayega. Jab yeh seva authorization complete ho jayegi, aapne authorization ko sweekar kar liya hoga, aur Bhagidaar ka Individual Service Plan (ISP) team milkar seva apekshaen ko define kar lega, tab aap DD waiver services paribhaashit karna shuru kar sakte hain.

Links

- Abuse, Neglect, and Exploitation training <http://dhhs.ne.gov/DD%20Documents/DD%20Abuse-Neglect%20Training.pdf>
- DD Policy Manual <http://dhhs.ne.gov/Guidance%20Docs/DDD%20Policy%20Manual.pdf>
- DD Provider page <https://dhhs.ne.gov/Pages/DD-Providers.aspx>
- Maximus portal www.nebraskamedicaidproviderenrollment.com
- Nebraska 211 www.ne211.org
- Nebraska Resources and Referral System (NRRS) www.nrrs.ne.gov
- Prospective Provider page <https://dhhs.ne.gov/Pages/DD-Prospective-Provider.aspx>
- Provider bulletins from DDD <http://dhhs.ne.gov/Pages/DD-Provider-Bulletins.aspx>
- Provider bulletins from DHHS-MLTC <http://dhhs.ne.gov/Pages/Medicaid-Provider-Bulletins.aspx>
- Provider screening and enrollment information <http://dhhs.ne.gov/Pages/Medicaid-Provider-Screening-and-Enrollment-Requirements.aspx>
- Training Page <http://dhhs.ne.gov/Pages/DD-Training.aspx>
- Elektronik vizit satyaapan jaanakaaree aur sansaadhan <http://dhhs.ne.gov/Pages/Electronic-Visit-Verification.aspx>