

7000 N Mopac Expressway, Suite 200 | Austin, TX | 78731 | 512.523.4834 | info@civicinitiatives.com

STATEMENT OF WORK (SOW)

SOW Name: State of Nebraska, Department of Health and Human Services, MLTC Procurement Support

Contract Number: MLTC22

Provided Under the terms of

Master Agreement #19-19-05 Participating Addendum for NASPO ValuePoint Procurement of Acquisition Support Services (PASS) Contract

Between

Civic Initiatives ["Civic Initiatives"], a company incorporated in Texas with an address at 7000 N Mopac Expwy, Suite 200, Austin, TX 78731

And

State of Nebraska, Department of Health and Human Services ("Client"), with an address at 301 Centennial Mall South, Lincoln, Nebraska 68509

civicinitiatives

7000 N Mopac Expressway, Suite 200 | Austin, TX | 78731 | 512.523.4834 | info@civicinitiatives.com

1. Scope of Work

Civic Initiatives will provide on-demand procurement support services to Client in support of ongoing procurement-related projects on an as needed basis. Request for support may be made in one of two means:

- Informal Requests Client will email Civic Initiatives identified Project Manager (CI-PM) to request support for procurement-related tasks that require limited hours to fulfill the need (e.g., provision of subject matter expertise, support for meetings, review of documents, etc.). CI-PM will acknowledge and inform Client Project Manager (Client PM) of the resource(s) that will fulfill the work requested.
- Formal Requests Client will provide a Scope of Work (SOW) to Civic Initiatives for project-based work (e.g., projects with a clear timeline and associated deliverables). CI-PM will acknowledge and will provide Client PM with a workplan and associated Not-to-Exceed (NTE) project cost and once agreed Client will initiate the project with a Notice to Proceed.

If any Formal Requests are made in conjunction with the creation of the initial SOW they will be included in Exhibit A. If Formal Requests are made after the initial SOW, the project will formally be added to the current SOW as a new Exhibit upon receipt of the Notice to Proceed from the Client.

2. Deliverables

2.1. <u>Deliverables</u>

All deliverables for work performed under this SOW will be detailed and agreed to in the request processes outlined in Section 1 above.

2.2. <u>Acceptance Criteria and Process</u>

- 2.2.1. *Initial Draft:* Civic Initiatives will provide the Client PM with an Initial Draft Version with instructions for Client to provide feedback.
- 2.2.2. *Client Feedback*: Client will have ten (10) business days to provide Civic Initiatives with feedback.
- 2.2.3. *Final Draft:* Upon receipt of feedback from the Client, Civic Initiatives will incorporate feedback reconciling any feedback as necessary with the Client. Civic Initiatives will provide a Final Draft for Acceptance within three (3) business days.
- 2.2.4. Acceptance: Should Civic Initiatives not receive additional feedback or the Acceptance Document within five (5) business days, Civic Initiatives will consider the Deliverables accepted by the Client. In any event, Civic Initiatives and Client agree to work together on any reasonable concerns which may arise to ensure the Deliverable meets client expectations.

3. Pricing

3.1. Project Costs

All work performed under this SOW will be billed based on OFFSITE hourly rates for project resources as outlined in the NASPO ValuePoint Master Agreement #19-19-05. Informal Requests will be invoiced monthly based on resources and hours utilized during

civicinitiatives

7000 N Mopac Expressway, Suite 200 | Austin, TX | 78731 | 512.523.4834 | info@civicinitiatives.com

the previous month. Formal Requests will be invoiced upon acceptance of project deliverables. Each Exhibit for a Formal Request will include a rate table indicating the resources, hours and rates utilized to establish deliverables-based pricing. All invoices are Net45, as per the Nebraska Prompt Payment Act.

3.2. <u>Travel Expenses</u>

Civic Initiatives will utilize ONSITE hourly rates for project resources as outlined in the NASPO ValuePoint Master Agreement #19-19-05.

Contractual Recitations

This SOW is subject to the terms set forth in Master Agreement #19-19-05 between Civic Initiatives and Client. This SOW is effective on the Execution Date (date executed by Client on Signature Page below). Changes to this SOW will be valid only through an Amendment as permitted by the Master Agreement and only if the Amendment is signed by both Parties.

Signatures

BY CLIENT

Client authorizes Contractor to provide services to Client and agrees to pay Civic Initiatives for Deliverables as described in this SOW:

LWK

Client Name

larry kalil

Cliemt Authorized Signatory (Signature)

Larry Kahl

Client Authorized Signatory (Printed)

10/21/2022 | 11:34:38 CDT

Dated (SOW Execution Date)

BY CIVIC INITIATIVES

Civic Initiatives agrees to provide services and Deliverables as described in this SOW:

— Docusigned by: Dustin Lanier

Civic Initiatives Signatory (Signature)

Dustin Lanier

Civic Initiatives Authorized Signatory (Printed)

10/13/2022 | 09:03:05 PDT

Dated

civicinitiatives

7000 N Mopac Expressway, Suite 200 | Austin, TX | 78731 | 512.523.4834 | info@civicinitiatives.com

Exhibit A MLTC Procurement Support (Project #3) Child Welfare System RFP Evaluation Review

Civic Initiatives will perform tasks necessary to review Child Welfare System RFP evaluations and scoring to ensure the process was conducted appropriately and fairly.

<u>Tasks</u>

- 1. Identify disparities that do not appear to support fair and impartial evaluations.
- 2. Review score outliers to determine justification of the scores.
- 3. Review subjective evaluation comments and scores to determine if they directly correlate to the response requirements of the RFP.
- 4. Opine on whether the evaluation documentation supports a fair and impartial evaluation process.
- 5. Review and determine if there are sufficient, justifiable reasoning and documentation supporting the selected vendor.
- 6. Additional resources, references, and best practices from comparable processes utilized by other states in the letting of similar contracts shall, as practical, be used as benchmarking for the outcome of the current process.

Deliverables

Civic Initiatives will provide State of Nebraska, Department of Health and Human Services, MLTC Procurement Support:

- 1. Draft report of findings according to Tasks 1-6
- 2. Virtual briefing of findings
- 3. Final written report of findings

Project Timeline

A virtual meeting to review of the draft findings will be held with the DHHS Director of Procurement and Grants in late October or early November, with the specific date being identified at a later time. After the review, Civic will provide the draft report to the Director.

A virtual meeting of the draft report findings with Director, DHHS CEO, DHHS COO, and other DHHS management or procurement staff will be held at the end of October or early November, with the specific date being identified at a later time.

Project Cost

The estimated project cost is **\$12,615.00**.

The following table provides a detailed breakdown of the resources, hours, and costs required to execute the deliverables.

	NASPO	NASPO	NASPO	
Resource	Labor Category	Labor Rate	Off-Site Hours	Total
Hiren Desai	Acq Support Spec III	\$176.87	50	\$8,843.50
Tom Stratton	Program Manager	\$176.87	15	\$2,653.05
Woody Fluharty	Program Director	\$223.69	5	\$1,118.45
		·	70	\$12,615.00

SOW Estimated Level of Effort

DocuSign

Certificate Of Completion

Envelope Id: 6BE63BBD3C6E479380FF491BD3C95A85 Subject: Complete with DocuSign: Child Welfare System SOW - GW Comm 10-5.docx Envelope Type: Contract Document #: Divison: DHHS Sender: dhhs.procurement@nebraska.gov DHHS Sharepoint ID: Source Envelope: Document Pages: 4 Signatures: 2 Certificate Pages: 5 Initials: 0 AutoNav: Enabled Envelopeld Stamping: Enabled Time Zone: (UTC-06:00) Central Time (US & Canada)

Record Tracking

Status: Original 10/13/2022 8:40:28 AM

Signer Events

Dustin Lanier dlanier@civicinitiatives.com Founder and Principal Consultant Civic Initiatives Security Level: Email, Account Authentication (None)

Electronic Record and Signature Disclosure: Accepted: 10/13/2022 11:02:59 AM

ID: 4b6b0312-240d-4a5e-812f-cf5450703e4d

Larry Kahl Larry.Kahl@nebraska.gov

DHHS Chief Operating Officer

LWK

Security Level: Email, Account Authentication (None)

Electronic Record and Signature Disclosure: Accepted: 9/17/2020 3:59:32 PM

ID: ed4e1734-a131-4b6d-8b07-60720e332f54

Holder: Procurement Shared dhhs.procurement@nebraska.gov

Signature

Docusigned by: Dustin Lanier 0ECC1F12C2544DB...

Signature Adoption: Pre-selected Style Using IP Address: 199.101.33.25

DocuSigned by: LAMY Kalul 7A927895751C415...

Signature Adoption: Pre-selected Style Using IP Address: 164.119.5.10 Envelope Originator: Procurement Shared 301 Centennial Mall S Lincoln, NE 68508-2529 dhhs.procurement@nebraska.gov IP Address: 164.119.5.231

Location: DocuSign

Timestamp

Sent: 10/13/2022 8:46:31 AM Viewed: 10/13/2022 11:02:59 AM Signed: 10/13/2022 11:03:05 AM

Sent: 10/13/2022 11:03:06 AM Resent: 10/21/2022 11:31:38 AM Viewed: 10/21/2022 11:33:19 AM Signed: 10/21/2022 11:34:38 AM

In Person Signer Events	Signature	Timestamp
Editor Delivery Events	Status	Timestamp
Agent Delivery Events	Status	Timestamp
Intermediary Delivery Events	Status	Timestamp
Certified Delivery Events	Status	Timestamp
Carbon Copy Events	Status	Timestamp

Status: Completed

Carbon Copy Events Bonnie Engel Bonnie.Engel@nebraska.gov Security Level: Email, Account Authentication (None) Electronic Record and Signature Disclosure: Not Offered via DocuSign	Status COPIED	Timestamp Sent: 10/13/2022 8:46:31 AM		
Witness Events	Signature	Timestamp		
Notary Events	Signature	Timestamp		
Envelope Summary Events	Status	Timestamps		
Envelope Sent	Hashed/Encrypted	10/13/2022 8:46:31 AM		
Certified Delivered	Security Checked	10/21/2022 11:33:19 AM		
Signing Complete	Security Checked	10/21/2022 11:34:38 AM		
Completed	Security Checked	10/21/2022 11:34:38 AM		
Payment Events	Status	Timestamps		
Electronic Record and Signature Disclosure				

CONSUMER DISCLOSURE

From time to time, Nebraska Department of Health & Human Services (we, us or Company) may be required by law to provide to you certain written notices or disclosures. Described below are the terms and conditions for providing to you such notices and disclosures electronically through the DocuSign, Inc. (DocuSign) electronic signing system. Please read the information below carefully and thoroughly, and if you can access this information electronically to your satisfaction and agree to these terms and conditions, please confirm your agreement by clicking the 'I agree' button at the bottom of this document.

Getting paper copies

At any time, you may request from us a paper copy of any record provided or made available electronically to you by us. You will have the ability to download and print documents we send to you through the DocuSign system during and immediately after signing session and, if you elect to create a DocuSign signer account, you may access them for a limited period of time (usually 30 days) after such documents are first sent to you. After such time, if you wish for us to send you paper copies of any such documents from our office to you, you will be charged a \$0.00 per-page fee. You may request delivery of such paper copies from us by following the procedure described below.

Withdrawing your consent

If you decide to receive notices and disclosures from us electronically, you may at any time change your mind and tell us that thereafter you want to receive required notices and disclosures only in paper format. How you must inform us of your decision to receive future notices and disclosure in paper format and withdraw your consent to receive notices and disclosures electronically is described below.

Consequences of changing your mind

If you elect to receive required notices and disclosures only in paper format, it will slow the speed at which we can complete certain steps in transactions with you and delivering services to you because we will need first to send the required notices or disclosures to you in paper format, and then wait until we receive back from you your acknowledgment of your receipt of such paper notices or disclosures. To indicate to us that you are changing your mind, you must withdraw your consent using the DocuSign 'Withdraw Consent' form on the signing page of a DocuSign envelope instead of signing it. This will indicate to us that you have withdrawn your consent to receive required notices and disclosures electronically from us and you will no longer be able to use the DocuSign system to receive required notices and consents electronically from us or to sign electronically documents from us.

All notices and disclosures will be sent to you electronically

Unless you tell us otherwise in accordance with the procedures described herein, we will provide electronically to you through the DocuSign system all required notices, disclosures, authorizations, acknowledgements, and other documents that are required to be provided or made available to you during the course of our relationship with you. To reduce the chance of you inadvertently not receiving any notice or disclosure, we prefer to provide all of the required notices and disclosures to you by the same method and to the same address that you have given us. Thus, you can receive all the disclosures and notices electronically or in paper format through the paper mail delivery system. If you do not agree with this process, please let us know as described below. Please also see the paragraph immediately above that describes the consequences of your electing not to receive delivery of the notices and disclosures electronically from us.

How to contact Nebraska Department of Health & Human Services:

You may contact us to let us know of your changes as to how we may contact you electronically, to request paper copies of certain information from us, and to withdraw your prior consent to receive notices and disclosures electronically as follows:

To contact us by email send messages to: john.canfield@nebraska.gov

To advise Nebraska Department of Health & Human Services of your new e-mail address

To let us know of a change in your e-mail address where we should send notices and disclosures electronically to you, you must send an email message to us at john.canfield@nebraska.gov and in the body of such request you must state: your previous e-mail address, your new e-mail address. We do not require any other information from you to change your email address.

In addition, you must notify DocuSign, Inc. to arrange for your new email address to be reflected in your DocuSign account by following the process for changing e-mail in the DocuSign system.

To request paper copies from Nebraska Department of Health & Human Services

To request delivery from us of paper copies of the notices and disclosures previously provided by us to you electronically, you must send us an e-mail to john.canfield@nebraska.gov and in the body of such request you must state your e-mail address, full name, US Postal address, and telephone number. We will bill you for any fees at that time, if any.

To withdraw your consent with Nebraska Department of Health & Human Services

To inform us that you no longer want to receive future notices and disclosures in electronic format you may:

i. decline to sign a document from within your DocuSign session, and on the subsequent page, select the check-box indicating you wish to withdraw your consent, or you may;

ii. send us an e-mail to john.canfield@nebraska.gov and in the body of such request you must state your e-mail, full name, US Postal Address, and telephone number. We do not need any other information from you to withdraw consent. The consequences of your withdrawing consent for online documents will be that transactions may take a longer time to process.

Operating Systems:	Windows® 2000, Windows® XP, Windows Vista®; Mac OS® X	
Browsers:	Final release versions of Internet Explorer® 6.0 or above (Windows only); Mozilla Firefox 2.0 or above (Windows and Mac); Safari [™] 3.0 or above (Mac only)	
PDF Reader:	Acrobat® or similar software may be required to view and print PDF files	
Screen Resolution:	800 x 600 minimum	

Required hardware and software

Enabled Security	Allow per session cookies	
Settings:	Allow per session cookies	

** These minimum requirements are subject to change. If these requirements change, you will be asked to re-accept the disclosure. Pre-release (e.g. beta) versions of operating systems and browsers are not supported.

Acknowledging your access and consent to receive materials electronically

To confirm to us that you can access this information electronically, which will be similar to other electronic notices and disclosures that we will provide to you, please verify that you were able to read this electronic disclosure and that you also were able to print on paper or electronically save this page for your future reference and access or that you were able to e-mail this disclosure and consent to an address where you will be able to print on paper or save it for your future reference and access. Further, if you consent to receiving notices and disclosures exclusively in electronic format on the terms and conditions described above, please let us know by clicking the 'I agree' button below.

By checking the 'I agree' box, I confirm that:

- I can access and read this Electronic CONSENT TO ELECTRONIC RECEIPT OF ELECTRONIC CONSUMER DISCLOSURES document; and
- I can print on paper the disclosure or save or send the disclosure to a place where I can print it, for future reference and access; and
- Until or unless I notify Nebraska Department of Health & Human Services as described above, I consent to receive from exclusively through electronic means all notices, disclosures, authorizations, acknowledgements, and other documents that are required to be provided or made available to me by Nebraska Department of Health & Human Services during the course of my relationship with you.