

## Social Security Administration Field Office Contacts for SOAR Homeless Cases – MWW Area 10

Office Name	Office Code	Name	Telephone Number	Email Address	Position <i>(see below)</i>
OMAHA	725	Mark Hill	866-716-8299 ext. 54850	<a href="mailto:Mark.Hill@ssa.gov">Mark.Hill@ssa.gov</a>	CTE
LINCOLN	726	Michaela Toombs	866-593-2880 ext. 54907	<a href="mailto:Michaela.Toombs@ssa.gov">Michaela.Toombs@ssa.gov</a>	OS
NORTH PLATTE	727	Randy Ayers	833-329-5527 ext. 54916	<a href="mailto:Randy.Ayers@ssa.gov">Randy.Ayers@ssa.gov</a>	MSS
GRAND ISLAND	728	Melissa Claussen	877-407-3441 ext. 54929	<a href="mailto:Melissa.Claussen@ssa.gov">Melissa.Claussen@ssa.gov</a>	OS
SCOTTSBLUFF	729	Tim Milton	800-297-4291 ext. 54935	<a href="mailto:Timothy.Milton@ssa.gov">Timothy.Milton@ssa.gov</a>	DM
NORFOLK	730	Mike McWilliams	855-207-7082 ext. 54942	<a href="mailto:Michael.McWilliams@ssa.gov">Michael.McWilliams@ssa.gov</a>	DM
COUNCIL BLUFFS	C49	Jill Straight	866-331-9094 ext. 55109	<a href="mailto:Jill.Straight@ssa.gov">Jill.Straight@ssa.gov</a>	CTE
WSU - MID-AMERICA PROGRAM SERVICE CENTER WORKLOAD SUPPORT UNIT	C33	Courtney White	<p><u>*Email is the preferred communication method for the WSU.</u></p> <p>Please refrain from including personal information about the client. If you are requesting a callback, please include the client's name, your name, and your phone number.</p>	<a href="mailto:MAMPSC.WSU@ssa.gov">MAMPSC.WSU@ssa.gov</a>	OM
Position Descriptions					
<b>DM</b>	District Manager		<b>ADM</b>	Assistant District Manager	
<b>MSS</b>	Management Support Specialist		<b>CTE</b>	Claims Technical Expert	
<b>OM</b>	Operations Manager		<b>OS</b>	Operations Supervisor	
<b>CS</b>	Claims Specialist		<b>T16</b>	SSI	

## SOAR Disability Determination Services Contacts

Office Name	Name	Telephone Number	Email Address
NEBRASKA DDA	Krysti Michl	800-331-5616	<a href="mailto:Krysti.Michl@ssa.gov">Krysti.Michl@ssa.gov</a>

